



POSITION DESCRIPTION

POSITION TITLE	Community Care Worker
DIVISION	Aged Care
DEPARTMENT	Community Care
REPORTS TO	Senior Manager Community Care

ORGANISATIONAL PURPOSE

Our vision at the Brotherhood of St Laurence is for an Australia free of poverty.

Established during the Great Depression by Anglican activist Father Gerard Tucker, the contemporary Brotherhood of St Laurence pursues systemic change for a fairer and more compassionate Australia where all people have a sense of belonging.

Our organisation employs over 1,400 staff and is supported by 1,200 volunteers. We partner with governments, business and other community organisations to address poverty in communities across the nation. Our staff are committed to providing our clients with a quality experience that is Safe, Effective, Connected and Personal, these are our Quality Goals of service.

Our work in the community is varied: ranging from early learning, employment preparation, social enterprises, aged care, programs for families, older people, refugees and asylum seekers as well as digital literacy programs. We research the causes and effects of poverty and advocate national, state and local policy solutions for people experiencing disadvantage.

We have also established initiatives to tackle the challenge of climate change and environmental sustainability present for disadvantaged people.

The Brotherhood's Strategic Plan for 2019-2023 outlines five strategic outcomes:

These are:

- Economic security for all
- Wellbeing, social inclusion, empowerment and dignity for all
- Inclusive services and communities
- A trusted voice nationally on poverty and disadvantage
- An inclusive, effective, efficient and agile organisation

DEPARTMENT PURPOSE

The Community Care department provides independent living accommodation for people on low income and at risk of homelessness, in home care, day and overnight respite and social support.

POSITION PURPOSE

The Community Care Worker will implement The Home and Community Care Program for Younger People (HACC PYP). The funding will be implemented through a Flexible Service Response outreach model that will support clients through outreach activities such as networking, linking in and engaging with other HACC PYP providers in the local area, and designing and evaluating new or innovative service delivery models and approaches for specific groups of HACC-eligible people.

KEY RESPONSIBILITIES

- Attend networking meetings and engage with local HACC PYP providers
- Provide outreach supports to HACC eligible people in the local community
- Engage vulnerable people through capacity building and proactive approaches
- Maintain accurate and up to date client records in the client management system
- Maintain records, information and reports to meet business and funding requirements
- Assisting the team, coordinating team events and supporting a “one team” approach
- Ensure service delivery is flexible and reflects the intention of the active service model with a focus on person-centred care, capacity building and restorative care
- Other duties as required

TO BE SUCCESSFUL YOU MUST HAVE

Essential

- Qualification in Community Services, Bachelor of Social Work or equivalent
- Demonstrated knowledge of the application of social work theory, practice frameworks in the context of the current community services environment
- Highly developed interpersonal and communication skills with the ability to work with people from diverse backgrounds
- Demonstrated ability to work autonomously and as part of a multidisciplinary team
- Proven problem-solving skills with the ability to make appropriate recommendations
- Well-developed organisational and time management skills to manage own workload to deliver results
- Knowledge of and ability to participate in quality improvement activities and strategies
- Holds a current Victorian driver's license
- Understanding of and empathy with the values and ideals of the Brotherhood

Desirable

- Other relevant studies or training

Mandatory Employment Criteria

- Specific work requirements include work-based travel, attendance at a variety of different work locations
- Proof of eligibility to work in Australia
- A Statutory Declaration is required for this position. The Brotherhood will facilitate this process
- A Working with Children Check is required for this position. The Brotherhood will facilitate this process
- An NDIS Worker Screening check is required for this position. The Brotherhood will facilitate this process