Volunteer role description

Community Visitor Volunteer

Department	**Community Visitors Scheme**
Availability	**Minimum 1 hour per week / Ongoing position**
Location	**Dural**
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

The Community Visitor Scheme (CVS) assists socially isolated people to reconnect with their community. The CVS connection is based on companionship and a partnership that is mutually beneficial.

If you're aged eighteen years or older and have a genuine desire to make a difference to the lives of older persons this could be the role for you

Role responsibilities

- Visit the participant or group of participants at least once per fortnight
- Undertake activities that are appropriate to the participant or group. This this may include listening to music together, playing cards or board games, reminiscing or simply having a chat
- When visiting with a group, consult with the group on their interests and preferences for activities, and plan and facilitate group interaction and activities accordingly
- Maintain regular communication with the Red Cross CVS Coordinator to discuss your visits and any concerns that may arise
- Attend orientation and ongoing training as required
- Record and submit monthly reports to the Red Cross CVS Coordinator
- Respect the rights of participants to confidentiality and privacy

Knowledge, skills and experience

- A genuine interest in working with elderly people
- Effective interpersonal skills and the ability to communicate with people from a variety of backgrounds
- An interest in providing humanitarian service and to work within the fundamental principles of Red Cross
- Ability to work within the CVS guidelines and policies and principles of Red Cross

Check requirements

- A National Criminal History Clearance prior to commencement and renewed every three years (Red Cross will arrange this)

Learning and development

- Complete Red Cross online learning modules as required

  Attend Red Cross Volunteer Induction, Program Training and ongoing training as required

General conditions

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity
Impartiality
Neutrality
Independence
Voluntary Service
Unity
Universality