



Community Visitors Scheme Volunteer

Department	Social Inclusion Programs
Availability	1-2 hours per week/fortnight
Location	ACT
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

Community Visitors Scheme volunteers are matched with elderly people who are socially isolated living in their home or in an aged care facility. Volunteers and participants may enjoy regular social visits and outings with the aim of expanding the participant's social networks, well-being and improving their access to the community. Time commitment varies depending on outings or activities. (This role is suitable for people who are a minimum age of 18 years old)

Role responsibilities

- Visit the client weekly or fortnightly
- Undertake activities that are appropriate to the participant. Activities may include listening to music together, playing cards or board games, going for walks or to the gallery, reminiscing or simply having a chat.
- Maintain regular communication with the Red Cross Social Inclusion Officer to discuss your visits and any concerns that may arise
- Complete ongoing training as required
- Record and submit monthly reports to the Red Cross Social Inclusion Officer
- Respect the rights of participants to confidentiality and privacy
- A commitment to visit for a minimum of one year

Knowledge, skills and experience

- A genuine interest in working with elderly people
- Effective interpersonal skills and the ability to communicate with people from a variety of backgrounds
- An interest in providing humanitarian service and to work within the fundamental principles of Red Cross
- Ability to work within the policies and principles of Red Cross

Check requirements

- A National Criminal History Check prior to commencement and renewed every five years (Red Cross will arrange this)
- Current Working With Vulnerable People card.
- Evidence of up to date* vaccination against COVID-19 is a mandatory requirement for this role. *As per latest definitions by the Australian Technical Advisory Group on Immunisation (ATAGI), or who have a medical exemption based on ATAGI guidelines

Learning and development

- Complete Red Cross online learning modules as required
- Attend Red Cross Volunteer Induction, Program Training and ongoing training as required

General conditions

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality
