



Emergency Vehicle Technician Band 4

Position Detail

Reports To	Team Leader	Group	ARFFS
Classification	EVT Band 4	Location	Various
Reports – Direct Total	Nil		

Organisational Environment

Airservices is a government owned organisation providing safe, secure, efficient and environmentally responsible services to the aviation industry.

Each year we manage over four million aircraft movements carrying more than 156 million passengers, and provide air navigation services across 11 per cent of the world's airspace.

Airservices has two major operating centres in Melbourne and Brisbane and a corporate office in Canberra. We operate 29 air traffic control towers at international and regional airports, and provide aviation rescue fire fighting services at 26 Australian airports.

We are committed to continuing to improve our business by providing our customers with services they value, and embedding new ways of working and technology investments to further innovate and optimise.

Primary Purpose of Position

As an Emergency Vehicle Technician (EVT) Band 4 you will have direct responsibility for one or two locations for maintaining the operational integrity and capability of the Aviation Rescue Fire Fighting fleet and ensure all fire vehicles, inshore rescue boats, associated training equipment and other miscellaneous mechanical equipment meet the requirements of Airservices Australia and any Statutory Authority Rulings that are applicable.

Accountabilities and Responsibilities

Position Specific

- Be the point of contact for technical issues at one or two locations
- Be responsible for the direct day to day management of one or two maintenance workshops
- Conduct preventative, corrective and other maintenance services to ARFFS assets
- At a tactical level ensure the maintenance schedule is executed and adjusted as issues arise
- Contribute to improvement initiatives locally and regionally
- Escalate technical issues and contribute to the resolution of complex issues
- Accurate recording of maintenance history in MEX
- Travel to other locations to carryout maintenance services

People

- Maintain an effective working relationship with other Airservices staff to ensure that there is effective coordination of all activities in support of organisational objectives
- Manage own performance ensuring consistent modelling of supporting behaviours and focus on customer outcomes.

Compliance, Systems and Reporting

- Ensure compliance to all applicable legislation, regulation, standards, ARFFS procedures and policies are adhered to with respect to assigned location(s) and assist the Team Leader to achieve compliance at other locations in the relevant area.
- Ensure commercial acumen in all decision making

Safety

- Demonstrate safety behaviours consistent with enterprise strategies
- Ensure own understanding and adhere to relevant WHS requirements with respect to performing maintenance services

Key Performance Indicators

Efficient, Effective and Accountable

- Adherence to agreed technical system performance metrics to meet customer service obligations

Commercial

- Application of Airservices financial policy and procedures when utilising authorised systems to procure

Safety

- Compliance with safety, risk, environmental and any other standards

Key Relationships

- Service Technical Advisors: Provide practical and specialist support for the resolution of equipment or systems faults and maintenance issues with a national focus.
- System Support Team Leader: Key stakeholder in ensuring effective maintenance scheduling
- Local Operations Managers: Supporting users of systems and responding to system issues and defect reports. Providing notice of service issues such as loss of service, forewarning of a potential loss of service or providing coordination for the removal or restoration of a service or system. Provide up-to-date system status and advise system users.

Skills, Competencies and Qualifications

- A recognised trade certificate in heavy vehicles/diesel engines or relevant Australian Recognised Trade Certificate (ARTC)
- Able to obtain security clearance sufficient for holding an Aviation Security Identification Card (ASIC)
- Demonstrated experience and ability to perform maintenance on heavy vehicles (emergency vehicles preferred) to a high standard
- Demonstrated ability to accurately diagnose routine and non-routine faults/failures using diagnostic skills.
- Demonstrated ability to plan, organise and perform work with limited guidance, for cost effective outcomes, meeting maintenance key performance indicators.
- Demonstrated ability to prioritise own work within the constraints of the scheduling process

- Demonstrated experience with the use of Computerised Maintenance Management System (CMMS) (MEX experience preferred)
- Demonstrated ability to lead a small team at the same location
- Demonstrated verbal and written communication skills, combined with computer literacy skills and experience with Airservices (or equivalent) management information systems.
- ArcTick Licence (desirable)
- Working at Heights, Confined Space and CPR

Performance Standards and Behaviours

As a member of Airservices, you will consistently demonstrate performance standards and behaviours that meet our Code of Conduct. This includes:

- Treating everyone with dignity, respect and courtesy
- Acting with honesty and integrity
- Acting ethically and with care and diligence
- Complying with all Airservices' policies and procedures, and applicable Australian laws
- Disclosing and taking reasonable steps to avoid any actual, potential or perceived conflict of interest
- Behaving in a way that upholds our vision, mission and values, and promotes the good reputation of Airservices.