

STATEMENT ADDRESSING THE SELECTION CRITERIA

Please write one page which covers all the questions below and highlights your strengths and abilities. Use examples from your past work, schooling, sports, volunteer activities or life. Remember to use the Selection Criteria and Assigned Primary Duties outlined in the Statement of Duties to provide more information.

Criterion 1: How would you ensure your first contact with our visitors delivers excellent customer service?

Criterion 2: Tell us about a time when you have needed to learn a new task at work or school – what worked, what didn't?

Criterion 3: When you are part of a team what works well and what doesn't? When a team is not working well, what can you do to help?

Criterion 4: It's really busy, how do you get organised to make sure things get done?

Criterion 5: How would you pass on the history of the CFF through story telling ensuring you kept the visitors interest?

Criterion 6: Please give us an example when you have used point of sale systems, or reconciled monies? If you don't have an example, how could you learn these skills?