

World class water services for a better life

Position Title	Manager Workshop		
Position Number(s)	26978, 006705, 002587, 002643, 002979, 005521	Manager Title	Senior Manager Maintenance
Business Group	Asset, Operations & Delivery	MoR Title	General Manager Asset, Operations & Delivery
Business Unit	Maintenance	Direct Report's Title(s)	Trade Team Leader

What is the unique purpose of the role?

What is the reason for the role's existence and the key contribution to SA Water's success?

Lead multi-disciplinary trade teams in order to facilitate the delivery of internal and external maintenance and capital delivery programs for the safe and reliable supply of services to our customers.

What does the role do?

The key accountabilities unique to this role are (3-6 required):

Key Accountabilities	Accountability Details (2-8 per accountability)
Safety culture and leadership	<ul style="list-style-type: none"> Lead and promote changes through role modelling positive and constructive behaviours and implementing change strategies to promote and facilitate a high performing and strong safety leadership culture. Lead the development of the business plan to achieve strategic priorities and performance goals with a strong continuous improvement ensuring all accountabilities are met on time. Work collaboratively to leverage the collective capability, make better decisions and move forward with commitment.
Maintenance and capital delivery services	<ul style="list-style-type: none"> Manage the execution and completion of asset maintenance strategies to optimise reliability of SA Water's assets. Develop and implement changing resourcing strategies. Manage the delivery of maintenance and capital programs. Ensure the maintenance delivery is accordance to technical, regulation and compliance requirements. Identify and recommend opportunities to improve asset performance and maintenance through the application of reliability and condition monitoring techniques. Provide technical inputs and recommendations into the planning and scheduling process. Identify new technologies, tools and process changes and recommend improvements to the maintenance and capital delivery services.

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Key Accountabilities	Accountability Details (2-8 per accountability)
Reliability, condition monitoring and smart maintenance delivery	<ul style="list-style-type: none"> Lead the delivery of condition monitoring and assessment programs for both linear and non-linear assets in line with asset management, reliability and condition monitoring engineering requirements. Contribute to technical inputs for developing maintenance and reliability strategies and plans working with reliability and condition monitoring teams. Provide feedback to reliability and condition monitoring teams to change and modify maintenance plans, tasks and associated maintenance data as required.
Maintenance performance management	<ul style="list-style-type: none"> Ensure customer service satisfaction for all internal and external maintenance and capital delivery works. Ensure compliance with relevant maintenance legislation, technical and Australian standards. Ensure maintenance delivery measures are met as per agreed key performance indicators. Deliver capital delivery project works as per the corporate system and the capital delivery framework within budget, scope and quality requirements. Ensure compliance with the work management disciplines regarding the work execution to capture all history maintenance data, reports and costs within the work management system.
Stakeholder management	<ul style="list-style-type: none"> Develop and maintain relationships with internal and external stakeholders to maximise regulated and non-regulated income opportunities. Ensure effective dialogue and communication channels with key stakeholders. Lead and contribute to internal and external technical forums as required.
Financial management	<ul style="list-style-type: none"> Drive budget responsibility and accountability through the relevant responsibility centre. Manage a budget that includes targets for non-regulated revenue, internal capitalisation and maintenance. Achieve internal and external revenue targets.

Knowledge, skills and experience the role requires

Criteria which will be used for recruitment and selection for this role (maximum of 8):

Foundation Knowledge, Skills, Experience and Qualifications	Essential or Desirable
Qualifications in engineering/trade or equivalent experience	Essential
Highly developed people leadership capability to lead and manage a geographically diverse workforce effectively.	Essential
Clear understanding of work strategy, planning, scheduling and execution of maintenance and capital delivery works.	Essential
Superior communication, presentation and writing skills including demonstrated experience in writing business cases, reports, briefing notes, senior leadership team and board papers, business plans, etc.	Essential

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Foundation Knowledge, Skills, Experience and Qualifications	Essential or Desirable
Demonstrated experience in leading and developing teams with focus on organisational constructive culture development.	Essential
Demonstrated ability to lead and influence employees to deliver improved experiences for customers.	Essential

Who you work with

Key Stakeholder Relationships critical to the success of this role (maximum of 6):

- Internal stakeholders including people and safety, work planning and scheduling, reliability and condition monitoring, asset management, capital delivery, engineering, procurement, customer field services, production and treatment.
- Metro operation and maintenance.
- Industry bodies such as AWA, WSAA.
- Other water utilities.

Special conditions

Does the role have any unique requirements?

- Flexible hours and some after hours as required, some intra and interstate travel (mandatory)
- You will be required to hold a current driver's licence at all times
- Participation in and response to an on-call roster will be required
- You will be required to work in remote and isolated locations
- Choose an item.
- Choose an item.

Your PD outlines what the requirements of your role are. The behaviours you demonstrate are equally as important and form part of your PD.

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