

STATEMENT ADDRESSING THE SELECTION CRITERIA

Please write one page which covers all the questions below and highlights your strengths and abilities. Use examples from your past work, schooling, sports, volunteer activities or life. Remember to use the Selection Criteria and Assigned Primary Duties outlined in the Statement of Duties to provide more information.

Criterion 1: Please describe what you think a visitor to PAHSMA expects when greeted by a front of house employee? Describe a situation when you demonstrated excellent customer service.

Criterion 2: Tell us about a time when you have needed to learn a new task at work or school – what worked, what didn't?

Criterion 3: When you have worked in a team, what worked well and what didn't. When things didn't go well, what did you do?

Criterion 4: It's really busy, how do you get organised to make sure things get done?

Criterion 5: What skills do you think are required to carry out general tourism operations duties? Please describe when have you used point of sale systems, or reconciled monies?

Criterion 6: What do you think is meant by Work Health and Safety for this job?