



the
power of
humanity



Volunteer role description

Emergency Services Alice Springs

Department	Emergency Services
Availability	As required by State/Territory (for team meetings, external meetings, training and other tasks as required).
Location	Alice Springs, Northern Territory.
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

A Red Cross Emergency Services Volunteer provides basic psychosocial support (Psychological First Aid) to people during emergency events. including, but not limited to, relief/evacuation centres, registration venues, or within an emergency affected area during the emergency. They may work in a variety of settings, and be involved in registering emergency affected people, and ensuring that people are connected to required services and support networks. Upon completion of a core training program.

Role responsibilities

- A commitment to respond to emergency events within local area
 - Attend meetings and training as required to maintain capacity for voluntary service
 - Advise if contact details change in a timely manner and respond to annual pre-season availability audit
 - Work with all Red Cross Personnel in a respectful and supportive way
 - Work to direction from a Team Leader during operational activities
 - Act to ensure that Red Cross is positively represented in the community
 - Wear correct identification and uniform when representing Red Cross during an emergency event.
 - Promote a proactive approach to management of OH&S issues.
- Comply to all applicable Red Cross policies including confidentiality and privacy policy.

Knowledge, skills and experience

- Demonstrated ability to work effectively as part of a team and willing to take direction
- Ability to communicate effectively
- Ability to work with a diverse range of people
- Be prepared to operate under adverse working conditions and maintain good spirits
- Demonstrates flexibility in coping with the changing impact of an emergency.

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- Able to respond to an emergency activation irrespective of the time/day and be on a roster for deployment where required.
 - Be prepared and able to work shifts of up to 8- 12 hours
 - Contactable by mobile phone and email

Check requirements

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- A National Criminal History Check prior to commencement and renewed every three years (Red Cross will arrange this).
 - Northern Territory Working with Children's Check prior to commencement and renewed every two years (available at a volunteer discounted rate of \$7).

Learning and development

Minimum team and training requirements

- Training: 1-2 days per year
- Team meetings: 4 meetings per year

Annual team exercise in collaboration with Emergency Services Coordinator

- Complete Red Cross online learning modules as required
- Attend Red Cross Volunteer Induction, Program Training and ongoing training as required

General conditions

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality

