Volunteer role description

Volunteer Visitor/Friend - Community Visitors Scheme - Hobart

Department	**Social Inclusion**
Availability	**Flexible Days** (Average 1-2 Hours per week)
Location	**Hobart, Tasmania**
Category	Working in the Community Visitor Scheme visiting elderly people receiving a Home Care Package in their own home.

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

To befriend and visit an elderly person in their own home to reduce the impacts of loneliness and social isolation.

Role responsibilities

- Visit the resident once a week but with a **minimum** of once per fortnight.
- Undertake activities that are appropriate to the resident. This this may include listening to music together, playing cards or board games, reminiscing, reading, a trip out in the local area (only if *both* participants wish) or simply having a chat.
- Maintain confidentiality of information obtained during a visit unless this information must be disclosed to Red Cross to assist the participant.
- Maintain accurate records of visits to resident on allocated visit record sheets.

Knowledge, skills and experience

- Comfortable speaking to a broad range of culturally diverse residents.
- Show empathy for the mature aged, disadvantaged and socially isolated participants.
- At ease working independently in the home of an elderly individual.
- Experience interacting with elderly people.
- A current Tasmanian drivers licence and own mode of transport is preferred.

Check requirements

(A National Criminal History Check prior to commencement and renewed every three years (Red Cross will arrange this)

A Statutory Declaration is required for International volunteers

Learning and development

- Complete Red Cross online learning modules as required
- Complete Red Cross Volunteer Induction, Program Training and ongoing training as required

General conditions

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity
Impartiality
Neutrality
Independence
Voluntary Service
Unity
Universality

Together as partners