

POSITION DESCRIPTION – TEAM MEMBER

Position Title	Integration Developer	Department	Information Technology
Location	Sydney	Direct/Indirect Reports	Nil
Reports to	Data & Integration Manager	Date Revised	November 2021
Industrial Instrument	Social Home Care and Disability Services Award		
Job Grade	Job Grade 6	Job Evaluation No:	HRC0050812

■ Position Summary

The Integration Developer role develops technical application integration and interoperability solutions within an agile delivery model. Working with IT architects, application specialists and information security this role will maintain detailed documentation of the API landscape and data architecture for Australian Red Cross. In addition, the role will provide expert knowledge to optimise and design the data flows and interoperability of internal and external systems.

■ Position Responsibilities

Key Responsibilities

- Analyse business requirements and provide functional and technical expertise to develop technical design specifications for integration, software and database solutions
- Maintaining detailed system documentation to ensure the maintainability/supportability of software applications including database design, technical infrastructure design and software models
- Develop and implement test scenarios for supported integrations and APIs
- Monitor for production issues and provide support for deployed integrations and APIs
- Maintain and update the integration platform to latest patch and configuration levels
- Oversee continuous improvement of products, solutions and processes using DevOps, ITIL and Agile practices in a collaborative manner
- Working in an agile team delivering value in a close relationship with our colleagues, using DevOps practises such as Continuous Integration, Automated Deployment, Automated Testing, Application Monitoring and Production Support
- Other duties and tasks relevant to the role, and as directed, that contribute to the achievement of business outcomes

■ Position Selection Criteria

Technical Competencies

- Demonstrated experience developing integration solution using APIs and web services
- Working development experience with .NET and Java
- Proven skills in development methodologies and processes including application lifecycle management
- Robust understanding of data structures and architecture
- Advanced working SQL knowledge and experience working with relational databases, query authoring (SQL) as well as working familiarity with a variety of databases.
- Experience performing root cause analysis on internal and external data and processes to answer specific business questions and identify opportunities for improvement.

- High degree of accuracy and attention to detail in writing detailed accurate technical documentation
- Demonstrated high level of interpersonal and communication skills
- Proven experience working within an agile methodology, preferably SCRUM
- Experience with Dell Boomi Integration & API management platform (highly regarded)

Qualifications/Licenses

- 5+ years of integration design and development experience including 1+ years' experience developing integrations on the Boomi Atmosphere and API Management platforms.
- Police Check mandatory requirement for this role
- A Working with Children check is a mandatory requirement for this role

Behavioural Capabilities

- **Personal effectiveness | Achieve results** | Demonstrated ability to manage work and achieve the results committed to. Ability to evaluate progress and make adjustments needed to achieve goals. Accept responsibility for mistakes and learn from them.
- **Personal effectiveness | Solving problems** | Demonstrated ability to identify situations or issues, consider options and develop solutions. Ability to communicate any problems, implement solutions and monitor appropriate actions.
- **Team effectiveness | Collaborating** | Demonstrated capability to work with others to reach common goals, sharing information, supporting and building positive and constructive relationships.
- **Team effectiveness | Managing performance** | Demonstrated capability to take ownership of work and use initiative to deliver results. Accountable for own performance and ability to set clearly defined objectives for achievement.
- **Team effectiveness | Communicating** | Demonstrated capability to communicate clearly and concisely ensuring messages are understood. Ability to express ideas clearly, listen effectively and provide feedback constructively.

■ General Conditions

All Red Cross staff and volunteers are required to:

- Adhere to the 7 fundamental principles of Red Cross:
Humanity | Impartiality | Neutrality | Independence | Voluntary Service | Unity | Universality
- Act at all times in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct
- Demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way
- Comply with the Work Health and Safety management system
- Undertake a police check prior to commencement and every 5 years thereafter. Police check renewals may be required earlier than 5 years in order to comply with specific contractual or legislative requirements
- Support a child safe organisation by undertaking screening for suitability to work with children, youth and vulnerable people and to comply with relevant state/territory legislative requirements
- Assist the organisation on occasion, in times of national, state or local emergencies or major disasters.