

Mental Health & Wellbeing Intern (Locals)

Our vision: *People and communities have strong mental health and wellbeing.*

Our purpose: *Partnering with consumers and carers to deliver mental health and wellbeing services that enhance quality of life.*

Our values: *Hope, Creativity and innovation, Consumer focus, Making a difference, Integrity.*

Position Information

<p>Purpose</p>	<p>The Mental Health & Wellbeing Intern (Intern) will provide support to consumers, families, carers and supporters in line with Mind’s Model of Recovery Oriented Practice, My Better Life model and organisational values for people with a mental health and/or alcohol and other drugs challenges. The Intern will participate in a 12-month internship whilst undertaking study in the Certificate IV or Diploma of Mental Health. Interns will have the opportunity to develop knowledge, skills and confidence in a structured, supportive environment.</p> <p>The Intern will deliver one-to-one individualised support, intake and assessment, outreach support, service navigation and care coordination. Interns will work collaboratively with consumers to achieve their wellbeing and recovery goals through telehealth, one-to-one support, shared supports and group work facilitation to enhance recovery, personal growth and activities of daily living.</p>
<p>Position reports to</p>	<p>Program Lead</p>
<p>Mind classification level</p>	<p>SCHADS Level 2</p>
<p>Stream</p>	<p>Victoria Operations</p>
<p>About the service</p>	<p>The Earn and Learn Internship program is part of the Victorian Government’s Mental Health and Wellbeing Workforce Strategy 2021-24 that outlines a strategic approach to deliver a diverse, skilled and multidisciplinary workforce required for a reformed mental health and wellbeing system. The Government has selected Mind Australia as a leading community services provider to offer employment opportunities in the community mental health services sector for Interns whilst they study a Certificate IV or Diploma of Mental Health.</p>

Mind values the experience and contribution of people from all cultures, genders, sexualities, bodies, abilities, ages, spiritualities and backgrounds. We encourage applications from Aboriginal and Torres Strait Islander peoples, people with a lived experience of mental ill-health and recovery, people living with disability, those who identify as LGBTIQ and applicants from culturally and linguistically diverse backgrounds.



	<p>Following a recommendation from the Royal Commission into Victoria’s Mental Health System for a more diverse mental health workforce, the Mental Health and Wellbeing Internship positions pave the way for people with a wide variety of skills, experience and backgrounds to begin their career journey in the community mental health services sector. The Earn and Learn Internship program aims to build a diverse, robust mental health and wellbeing workforce, deliver a new program for students, provide on the job training and learning, streamline a transition into the workforce and create future employment opportunities.</p> <p>Mind Australia’s Adult and Older Adult Mental Health and Wellbeing services, otherwise known as “Locals”, are a key recommendation from the Royal Commission into Victoria’s Mental Health System. As such, the Locals are a key feature of the current system transformation.</p> <p>The Locals will act as a front door to the mental health service system and will provide a continuum of care and support including clinical interventions, wellbeing supports and therapeutic support through an integrated mental health and alcohol and other drug framework approach.</p> <p>Mind Australia is the lead agency in a consortium for the Locals. Our shared vision is Locals that deliver integrated support that puts the person accessing the service at the very centre of their treatment, support and care coordination using a range of evidence informed approaches. The consortium is committed to embedding lived and living experience and expertise within all aspects of the service including program design and evaluation, leadership, service delivery and governance.</p>
<p>Position description effective date</p>	<p>April 2024</p>
<p>Responsibilities</p>	
<p>Provide direct support to individual consumers</p>	<ul style="list-style-type: none"> • Work with consumers accessing the Local to get the support, care and treatment that is important to them through a staged approach to recovery that maintains people’s human rights and dignity through: <ul style="list-style-type: none"> - Engagement with an attitude of “how can we help”. - Welcoming people when they access the Local and walking alongside them through the intake and assessment process - Strengths identification and individual recovery plan development. - Skill and capacity development.



	<ul style="list-style-type: none"> - Engagement and maintenance of natural supports. - Service exit and on-going self-management support. • Support consumers with actioning their recovery plan in a range of areas including: <ul style="list-style-type: none"> - Understanding and managing consumer’s own mental health and/or AOD challenges. - Developing daily living skills and capacity for self-care. - Addressing stigma and managing issues arising from trauma. - Managing physical health. - Support the management of drug and alcohol issues. - Support to maintain or create meaningful activity through participating in community life including education and employment and utilising public transport. • Purposefully engage with consumers using techniques including: <ul style="list-style-type: none"> - Brief intervention. - Motivational interviewing and coaching. - Family inclusive practice. - Trauma informed practice. - Conflict resolution. - Behaviour support for dual diagnosis.
<p>Undertake group work</p>	<ul style="list-style-type: none"> • Plan and develop group work programs that will assist consumers to build their skills, focus on their recovery and work towards transitioning back to their natural community. • Deliver group work programs as the lead/co-facilitator. • Evaluate and review group work programs.
<p>Provide support to families and carers</p>	<ul style="list-style-type: none"> • Support family and carer roles through understanding their concerns and the provision of information, education and referrals, especially to Mental Health and Wellbeing Connect centres. • Facilitate, as appropriate, the re-engagement and maintenance of family and carer relationships. • Work with families and carers at the time of transition back to community.
<p>Work with local service providers</p>	<ul style="list-style-type: none"> • Engage with consumers to fully understand their need for assistance from local service providers with clinical mental health, physical health, education and employment, eligible entitlements and benefits, housing, transport, recreation and social connections. • Make linkages and build relationships and referral pathways to maintain or create a range of local supports for consumers that facilitate them living the life of their choosing in their own community.



	<ul style="list-style-type: none"> • Collaborate with others in the consumer's life including family, carers, mainstream support and other service providers chosen by the consumer to deliver elements of their plans.
Work with clinical partners	<ul style="list-style-type: none"> • Work within a multidisciplinary team: <ul style="list-style-type: none"> - Supporting recovery oriented practice. - Supporting clinical interventions. - Actively participating in team, case and handover meetings. - Enhancing collaboration between team members.
Professional development	<ul style="list-style-type: none"> • Undertake relevant training and professional development, including regular supervision, appropriate to the primary work of the service and Mind. • Participate in reflective practice.
Accountability	<ul style="list-style-type: none"> • Conduct yourself in accordance with the Mind Code of Conduct and Mind policies and procedures which may change from time to time. • Proactively support Mind's vision of supporting people facing mental health challenges to live well and be socially included, in accordance with the Mind values. • Other duties as directed.
Workplace health, safety and wellbeing	<ul style="list-style-type: none"> • Contribute actively to the maintenance of a safe workplace. • Ensure all safety issues are reported and addressed as they arise.
Lived experience	<ul style="list-style-type: none"> • Contribute to a workplace that values lived experience and the inclusion of consumers, carers and families in the work we do.
Cultural safety	<ul style="list-style-type: none"> • Contribute to a culturally safe workforce and service environment for staff, consumers, carers and volunteers from all cultures, genders, sexualities, bodies, abilities, spiritualities, ages and backgrounds.



Position Requirements	
Qualifications required	<ul style="list-style-type: none"> • No minimum tertiary qualifications are required but evidence of enrolment in the Certificate IV or Diploma of Mental Health is required. • Commitment to completing the Certificate IV or Diploma of Mental Health including fulfilling attendance and completing coursework requirements.
Knowledge, skills and experience required	<ul style="list-style-type: none"> • Sound interpersonal and communication skills. • Organisational skills with demonstrated ability to prioritise, manage multiple complex tasks concurrently, work under pressure and meet deadlines. • Ability to work both autonomously and collaboratively showing initiative and flexibility to follow through on commitments. • Proven experience in Community Services, Mental Health, Disability, Social Welfare, Housing, Healthcare or Government sectors is desirable. • Experience and expertise in working directly with people with mental health issues, AOD challenges, complex needs and with their families and carers is desirable. • Demonstrated understanding of available community services, networks and supports is desirable. • Experience of providing empathic person-centred active supports is desirable. • Ability to welcome people when they access the Local. • Ability to undertake intake and assessment functions in a manner that maintains people's dignity and human rights is desirable. • Experience in assessing need and working collaboratively to plan goal focused recovery using evidence informed approaches and tools is desirable. • Demonstrated knowledge and experience in the application of theoretical approaches, practices and appropriate service responses including family inclusive practice, trauma informed theory, cognitive behavioral therapy, motivational interviewing and harm reduction therapy is desirable. • Ability to co-design, co-produce and co-facilitate groups and education support is desirable. • Demonstrated experience in client notes, reporting and working with a variety of electronic systems is desirable. • Skills and experience in advocacy, collaboration, facilitation, evaluation and problem solving is desirable.

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	<ul style="list-style-type: none"> • A lived experience of mental ill health and recovery or experience caring for a person with mental ill health is desirable.
Other	<ul style="list-style-type: none"> • Right to work in Australia. • Current valid Australian driver's licence. • Current NDIS Worker Screening Check Clearance. • Working with Children Check or equivalent (Blue Card - QLD). • Able to obtain and provide evidence of vaccinations against COVID-19. • Able to obtain CPR certification. • Preparedness to work across different services and/or locations as required and directed. • Able to commit to work throughout the duration of the internship.

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