

Our Strategy > Mater Health

Our Vision

Empowering people to live better lives through improved health and wellbeing.

Our Mission

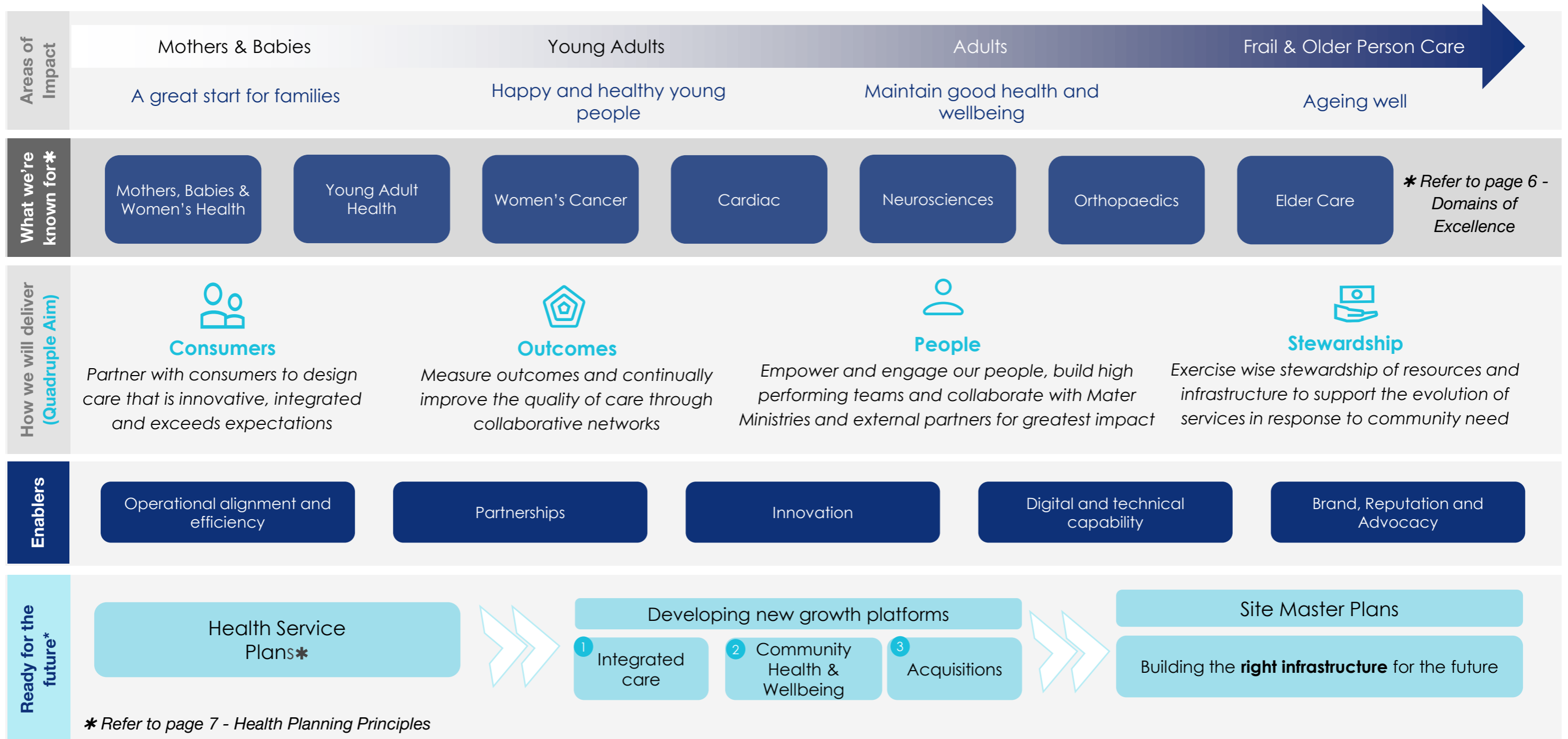
We serve together to bring God's mercy to our communities through compassionate, transforming, healing ministries.

Our Values

We honour and promote the dignity of human life and of all creation;
We act with compassion and integrity; and
We strive for excellence.

Group Alignment
SG1

Delivery of consistent safe, high quality, evidence based healthcare and an improved experience for patients, consumers, partners and Mater people



Our Quadruple Aim



Domains of Excellence

Education, Research, Foundation

Aligned strategies, strengths and expertise; integrated model across Ministries

Consumer engagement

Consumers are partners in the design and measurement of new models of care and new approaches to healthcare delivery

Quality systems and processes

Organised program of outcome and process measurement, and established system of continuous improvements

Size and scale

Across hospitals and regions; consistent delivery of high value evidence-based care

Comprehensiveness

Full range of related specialties, allied health clinicians, and support services to offer full scope of services

Patient reported measures

Patient reported outcomes and experience measures are routinely measured, reported, and used

Visible on world stage

Multiple clinicians with multiple publications and presentations annually; visible in social and other media

Strategically aligned

Addresses unmet or under-met need, consistent with Mission and Vision. Evolves service models in response to community, consumer and market requirements

Coordination

Statewide program of clinicians and leaders meeting and progressing agreed clinical and business objectives

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Clinical outcomes

Exemplary compared to peers

Market Position

Market leader; deliberate plan to grow further market share. Innovative models as market offerings

Thought-leaders and innovators

Pilots and measures new/disruptive approaches to care delivery systems, others want to visit to see and learn

Brand and reputation

Strong brand and reputation; specific marketing plan; renowned

Advocacy and Partnerships

Strategic approach to partnering with community, professional bodies, government and other relevant 3rd parties

Infrastructure and Technology

Cutting edge infrastructure and technology networks to enable excellence in patient safety, quality care and experience