Our Strategy > Mater Health

Our Vision

Empowering people to live better lives through improved health and wellbeing.

Our Mission

We serve together to bring God's mercy to our communities through compassionate, transforming, healing ministries.

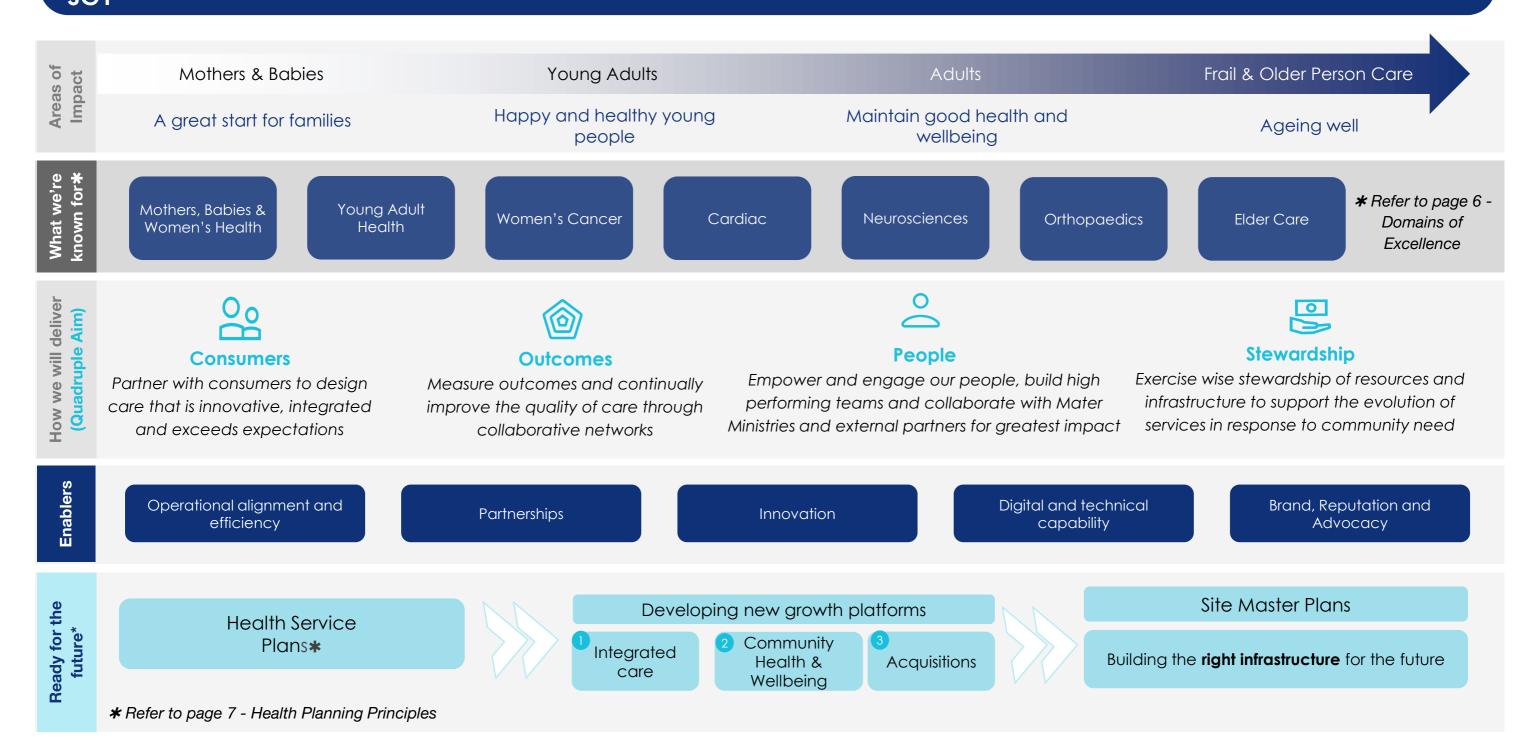
Our Values

We honour and promote the dignity of human life and of all creation;

We act with compassion and integrity; and We strive for excellence.

Group Alignmen **SG1**

Delivery of consistent safe, high quality, evidence based healthcare and an improved experience for patients, consumers, partners and Mater people



Mater Health Strategy Playbook

Our Quadruple Aim

We will partner with consumers to design care that is innovative, integrated and exceeds expectations. This involves co-designing with our stakeholders through every stage of the patient journey - consumers, staff, partners and communities - using principles of consumer engagements.

We will exercise wise stewardship to support the evolution of services in response to community need. This involves being open to strategic acquisitions and partnerships, and increasing our ability to react to changing needs and opportunities, while staying true to our vision and mission.



We will achieve our vision by focusing on our **Quadruple Aim**



We will measure outcomes and continually improve the quality and safety of care through collaborative networks and by building the Mater people capacity and capability to understand and integrate evidence into daily clinical care. This will also include better use of data to understand our impact, reducing silos and complexity, and increasing linkages between our facilities and integrated community care.

We will empower and engage our people, build high performing teams and collaborate with Mater ministries and external partners for greatest impact. This involves leveraging our strengths across Health, Education, Research and Mater foundation, to help all our people feel part of something bigger.

Domains of Excellence

Education, Research, Foundation

Aligned strategies, strengths and expertise; integrated model across Ministries

Consumer engagement

Consumers are partners in the design and measurement of new models of care and new approaches to healthcare delivery

Quality systems and processes

Organised program of outcome and process measurement, and established system of continuous improvements

Size and scale

Across hospitals and regions; consistent delivery of high value evidencebased care

Comprehensiveness

Full range of related specialties, allied health clinicians, and support services to offer full scope of services

Patient reported measures

Patient reported outcomes and experience measures are routinely measured, reported, and used

Visible on world stage

Multiple clinicians with multiple publications and presentations annually; visible in social and other media

Strategically aligned

Addresses unmet or under-met need, consistent with Mission and Vision. Evolves service models in response to community, consumer and market requirements

Coordination

Statewide program of clinicians and leaders meeting and progressing agreed clinical and business objectives

Clinical outcomes

Exemplary compared to peers

Market Position

Market leader; deliberate plan to grow further market share. Innovative models as market offerings

Thought-leaders and innovators

Pilots and measures new/disruptive approaches to care delivery systems, others want to visit to see and learn

Brand and reputation

Strong brand and reputation; specific marketing plan; renowned

Advocacy and Partnerships

Strategic approach to partnering with community, professional bodies, government and other relevant 3rd parties

Infrastructure and Technology

Cutting edge infrastructure and technology networks to enable excellence in patient safety, quality care and experience