



Position Description

College/Division:	ANU College of Asia and the Pacific
Department/Unit	Research Services
Position Title:	Research Services Coordinator
Classification:	ANU Officer Grade 6/7 (Administration)
Responsible to:	Deputy Manager, Research Services

PURPOSE STATEMENT

The ANU College of Asia and the Pacific leads intellectual engagement with the Asia-Pacific region through research, teaching and contributions to public debate, and seeks to set the international standard for scholarship concerning the region.

The Research Services Coordinator provides high level, comprehensive support in a diverse range of research management operations, including the monitoring of research projects and compliance activities within their unit. The Research Services Coordinator liaises with academic staff and provides robust advice and assistance on a wide range of research management policies, procedures, guidelines and initiatives, supporting the achievement of the University's strategic goals for research.

KEY ACCOUNTABILITY AREAS

Position Dimension & Relationships:

The Research Services Coordinator works closely with the other members of the Research Services team and collaboratively with staff across campus in the implementation of research management initiatives, providing supervision, mentoring and support to junior staff when required. The Research Services Coordinator plays a key role in engaging with academic staff in research grant, contract and consultancy applications, providing comprehensive support to academic staff on a wide range of research matters pre- and post-award. The Research Services Coordinator is responsible for the provision of timely advice on complex aspects associated with research management, including grant rules, contracts legislations and government guidelines, ensuring the accuracy and integrity of research-related data and adherence to strict deadlines.

Role Statement:

Under broad direction, the Research Services Coordinator will:

1. Coordinate operational activities and provide high level and complex advice and services on a wide range of research matters, including operational planning, research governance, risk management, pre and post award management and research ethics, ensuring compliance with University policies and procedures, current legislation and/ or funding guidelines.
2. Establish and maintain effective liaison with academic staff, delivering high quality client services and fostering collaboration on all research management issues.
3. Assist with the management of mandated schedules and deadlines, liaising with internal and external stakeholders. Support the compilation and distribution of reports, ensuring that data is analysed by undertaking thorough investigative actions, producing accurate information presented with insightful and contextual recommendations and/or solutions.
4. Coordinate research management data collection and submission, as per Government and University requirements. This includes processing research management data, monitoring its integrity and accuracy and resolving data integrity issues.
5. Establish and maintain effective relationships with individual applicants, relevant sections of the Colleges, the University and external organisations including Commonwealth and State funding agencies and private non-profit organisations.
6. Contribute to new initiatives and provide input to develop and improve the University's research practices and processes, with a commitment to continuous improvement and best practice in research management and research service delivery. This includes the provision of training to relevant stakeholders.

7. Provide assistance in the coordination of various projects, ensuring timely and high-quality delivery, and in the mentoring and development of team members.
8. Comply with all ANU policies and procedures, and in particular those relating to work health and safety and equal opportunity.
9. Perform other duties as requested, consistent with the classification level of the position and in accordance with the principle of multi-skilling.

SELECTION CRITERIA

1. Relevant degree with demonstrated experience in research management support in a complex organisation or an equivalent combination of relevant experience and qualifications/ training. Demonstrated experience in effective contract administration and project coordination will be highly regarded.
2. Sound knowledge of and demonstrated experience with contemporary research management practices with the ability to interpret and apply policies, procedures and legislative requirements to manage risk and compliance.
3. Demonstrated high level literacy, written and verbal communication skills with proven experience drafting complex contracts and/or reports.
4. Demonstrated liaison skills with the ability to consult effectively with stakeholders in a culturally diverse environment.
5. Demonstrated analytical and problem-solving skills and a high degree of attention to detail, with a proven ability to use initiative, investigate issues, collect and analyse data and to make influential recommendations on solutions.
6. Proven organisational skills and the ability to prioritise own workload and to work effectively both independently and as part of a team, meeting demanding deadlines and delivering high quality outcomes.
7. Highly developed computer skills, including proficiency using the MsOffice suite and experience with online data management systems. Advanced skills in Excel will be highly regarded.
8. A demonstrated understanding of equal opportunity principles and policies and a commitment to their application in a University context.

ANU Officer Levels 6 and 7 are broad banded in this stream. It is expected that at the higher levels within the broadband occupants, through experience, will have developed skills and expertise enabling them to more independently perform the full range of duties at a higher level, and that more time will be spent on the more complex functions of the position.

References: [Professional Staff Classification Descriptors](#)