

Volunteer role description



Red Cross acknowledges
the Traditional Owners
of this land, their ancestors
and Elders, past and present.

the
power of
humanity



Infant & Child Restraint Fitter Volunteer

Department	Baby Seats
Availability	Minimum 1 day per week during business hours (rostered according to demand)
Location	Port Pirie
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

The Red Cross Baby Seats is a team of child restraint professionals dedicated to maintaining the safety of children in cars.

The Infant & Child Restraint Fitter Volunteer will assist with the efficient and safe fitting of infant restraints in client vehicles and contribute to maintaining the safety of children in cars

Role responsibilities

- Provide prompt and efficient customer service
- Install and adjust child restraints according to manufacturer's instructions
- Demonstrate how to use child restraints with the customer and discuss any installation issues
- Remove child restraints from customers vehicles
- Check child restraint document to ensure all information is accurate
- Ensure vehicles allow for safe installation of a child restraint

Knowledge, skills and experience

- Ability to communicate effectively with a broad range of people
- Physically fit and able to lift and bend with the manual dexterity to pick up small objects such as screws
- Ability to work in a team environment
- Attention to detail and basic administrative skills for filling out fitting sheets
- Good problem-solving skills and hands-on attitude
- Previous experience with the installation of child restraints (desirable)

Check requirements

- A National Criminal History Check prior to commencement and renewed every five years (Red Cross will arrange this)
- Working with Children's Check relevant to your state / territory location
- Reference Check

Learning and development

Complete Red Cross online learning modules as required

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- Attend Red Cross Volunteer Induction, Program Training and ongoing training as required
 - Participate in Indigenous Cultural Competency Training (Desirable)
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General conditions

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality
