

### SA Health Job Pack

Job Title	Physiotherapist
Job Number	673924
Applications Closing Date	23 November 2018
Region / Division	Country Health SA Local Health Network
Health Service	Wallaroo Hospital
Location	Wallaroo
Classification (i.e. RN2)	AHP1/2
Job Status - (F/T, P/T, hours negotiable)	F/t Temporary
Indicative Total Remuneration*	\$68,267 - \$102,504

### **Criminal History Assessment**

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Human Services (DHS) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role:

$\boxtimes$	Child Related Employment Screening - <b>DHS</b>	
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☐ Vulnerable Person-Related Employment Screening - NPC

Aged Care Sector Employment Screening - NPC

General Employment Probity Check - NPC

Further information is available on the SA Health careers website at <a href="www.sahealth.sa.gov.au/careers">www.sahealth.sa.gov.au/careers</a> - see Career Information, or by referring to the nominated contact person below.

### **Contact Details**

Full name	Meagan Reeve
Title A/Health Living Team Leader	
Phone number	88230305
Email address	meagan.reeve@sa.gov.au



### Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position. Aboriginal and Torres Strait Islander applicants are encouraged to apply.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

The South Australian public sector promotes diversity and flexible ways of working including part-time. Applicants are encouraged to discuss the flexible working arrangements for this role.

We request that you attach the following to your application -

- A covering letter of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- A current Curriculum vitae/Resume that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.
- \* Refer to http://www.sahealthcareers.com.au/information/ for further information regarding
  - The Indicative Total Remuneration which is inclusive of Award salary, superannuation and other monetary benefits.
  - Information for Applicants.



Job Title	Physiotherapist	Classification	AHP1	Position Number	M24214
Region	Country Health SA (CHSA)	Term	Contract	Position Created	
Area	Yorke & Northern Region / Yorke & Lower North Community Health – Wallaroo	FTE	1	Last Updated	August 2018

#### **Broad Purpose of the Position**

Under the direct supervision of a responsible senior professional, the Physiotherapist will contribute to the delivery of a comprehensive and integrated range of health services, appropriate to the needs of the local community. To achieve this, the Physiotherapist works as a member of a multi-disciplinary team, including health professionals and service providers from other sectors, and utilises a combination of preventative, early intervention, treatment / therapy and evaluation approaches.

#### Qualifications

Must hold a recognised qualification within the Physiotherapy profession, be eligible for practicing membership of the Australian Physiotherapy Association, and fulfil all Requirements to obtain and maintain current registration.

### **Handling of Official Information**

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential. SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

#### White Ribbon

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

#### **Cultural Statement**

CHSALHN welcomes Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. CSHALHN is a culturally inclusive work environment that is respectful of Aboriginal and Torres Strait Islander culture

### **Special Conditions**

- A current driver's license is essential, as is a willingness to drive on country roads and travel in light air craft as required. Intra state travel will be required; interstate travel may be required.
- Flexibility and some out of hours work may be required.
- Prescribed Positions under the Children's Protection Act (1993) must obtain a satisfactory Background Screening and National Criminal History Clearance through the Screening and Licensing Unit, Department for

### **Key Relationships**

- Receives line supervision from Community Health Team Leader
- Works under Clinical Supervision and direction from the Clinical Senior in accordance with the CHSA Allied Health Clinical Support Framework.
- Draws on multi-professional clinical networks for support in specialty areas of service delivery
- Works within a multi-disciplinary team framework, in collaboration with other health professionals, service providers and the community
- May be required to temporarily fulfill a higher position, appropriate to the incumbent's skills and capacity





Communities and Social Inclusion (DCSI)	C	ommunities	and	Social	Inclusion	(DCSI	١.
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- Approved Aged Care Provider Positions as defined under the Accountability Principles 1998 made in pursuant to the Aged Care Act 2007 (Cth) must obtain a satisfactory National Police Certificate (NPC) through the South Australia Police confirming the clearance is for the purpose of working in Aged Care.
- Prescribed Positions will also require a NPC general probity clearance.
- Background Screening and National Criminal History Clearances must be renewed every 3 years thereafter from date of issue.
- Will be required to comply with the requirements of the CHSALHN Procedure for Credentialling Allied Health and Scientific Health Professionals.

Scientific Health Professiona	als.	
Key Result Areas	Generic Requirements	Specific or Local Requirements
Technical Skills and Application	<ul> <li>1.1 Provide a broad range of clinical services, selecting, adopting and applying methods, procedures and standards which are generally well established and straight forward</li> <li>1.2 Exercise professional judgment within prescribed areas, with support from a senior professional to verify methods and results</li> <li>1.3 Provide straight forward clinical services, including one-on-one, group and health promotion activities</li> <li>1.4 Manage and prioritise personal workload</li> </ul>	<ul> <li>Manage a case load, which may include general medical and post-surgical inpatients, domiciliary care, paediatrics, aged care, Transitional Care Program and ante-natal</li> <li>Services may be offered in Clare and surrounding hospitals/health services, community settings and client homes.</li> </ul>
Personal and Professional Development	<ul> <li>2.1 Operate under direct supervision (which will decrease as experience increases), and draw on support from experienced peers of diverse professional backgrounds and /or Managers as required.</li> <li>2.2 Display a commitment to continuous personal and professional development by: <ul> <li>a. Attending all mandatory training and actively pursuing other training and development as required to maintain currency of clinical knowledge</li> <li>b. Applying reflective practice skills</li> <li>c. Utilising the support of mentors and peers</li> <li>d. Actively participating in the professional development and review (PDR) process</li> </ul> </li> <li>2.3 Contribute to the development of knowledge of effective practice through research, evaluation of services and information sharing with peers</li> <li>2.4 With at least 12 months post-graduate experience, may be required to review aspects of the work of peers, provide</li> </ul>	<ul> <li>Receive clinical advice, mentorship and support from the Clinical Senior</li> <li>Develop and maintain inter and intra-professional clinical networks within Yorke and Lower North Community Health, Y&amp;NRR, CHSA and South Australia, actively sharing and seeking out knowledge of effective practice</li> <li>Participate in the CHSA Physiotherapy Network</li> <li>With experience, provide support to peers and contribute to the supervision of work experience students / allied health assistants.</li> </ul>





		professional advice to more recently emplo professionals, and contribute to the supervial Ilied health assistants.	on of students and
3 (	Client / Customer Service	Treat all clients with respect, be responsive act on opportunities to improve the quality in your operational area.  Promote cultural safety by valuing & promoneeds of the community.  Apply client-centred practice and community principles in the provision of services, ensumeaningfully involved in all aspects of their	service priorities  Support clients / carers / families to navigate the service system, providing effective assessment and triage, timely referrals, accurate information, coordinated care and prompt follow up.
	Administration and Documentation	Comply with organisational requirements for timely completion of documentation and state Contribute to the efficient and effective use resources.  Prepare reports which incorporate recommensuraight forward operations.  Appropriately identify, use and apply relevant procedures, reporting and documentations [Quality Risk & Safety [QRS], Adequate Re [ARM] and Client Management Engine [CM] Competently utilise the Microsoft Office sufficient and Internet in fulfilling the requirementary be required to undertake projects or a limited scope and complexity, or contributed a broader / more complex project.	and administrative resources to support physiotherapy and Community Health and/or Healthy Family services  and administrative resources to support physiotherapy and Community Health and/or Healthy Family services  t policies, stems (including ords Management Ei).  of software, ats of the role signments of
	Teamwork and Communication	Participate in service planning to improve to efficiency, equitable distribution and evider CHSA services.  Promote service integration through the descollaborative partnership with relevant age individuals.  Work positively within a team, develop effer relationships and contribute constructively goals  Communicate effectively with a range of peand in writing)  Work in accordance with CHSA's vision, me priorities and values	<ul> <li>Expected to participate in Regional Physiotherapy meetings,         Team meetings, and other relevant meetings which contribute         to the role</li> <li>ive working         achieving team         ple (both verbally         sion, strategic</li> </ul>
6 (	Continuous Improvement	Contribute to Quality Improvement progran organisational activities required to meet S Accreditation standards.	





Approved by Authorised	<ul> <li>6.3 Proactively respond to client complaints and feedback.</li> <li>6.4 Contribute to discipline-specific and trans-professional research and service development, through data collection, collation, analysis and the development of recommendations on basic operations.</li> <li>6.5 Complying with the Code of Ethics for Public Sector Employees.</li> </ul> Accepted by Incumbent
Approved by Authorised Officer	Accepted by Incumbent

### **APPLICANT GUIDELINES**





Job Title	Physiotherapist	Classification	AHP1
Region	Country Health SA	Term	Contract
Area	Yorke & Northern Region / Yorke & Lower North Community Health – Wallaroo	FTE	1

To apply for the position, you will need to provide:

- (1) A current Curriculum Vitae (CV), outlining your relevant qualifications, work experience and contact details of 3 professional referees
- (2) A cover letter, including:
  - Title of the position and vacancy reference number (from advertisement)
  - Outline of your reasons for applying for the position
  - Brief summary of your ability to fulfil the role:
    - Please address each of the 6 Key Result Areas (KRA) separately, using dot points. Refer to the table below for some suggestions of the type of information you may like to include.
    - You do not need to address the selection criteria individually in your written application. These may be used to assess your suitability for the role during the merit-based selection process.
    - Keep it brief no more than 2 pages

Please forward your application by the due date, as per the details outlined in the job advertisement.

Ke	y Result Area	Selection Criteria (suggestions of information to include in your application)
1.	Technical Skills and Application	<ul> <li>a) Your professional qualifications, professional association membership and registration status (if relevant) - refer page 1 for minimum qualification requirements</li> <li>b) Professional experience relevant to this role:         <ul> <li>Outline scope and nature of previous professional roles</li> <li>Previous involvement in service development (may include outcome measures, research &amp; evaluation)</li> <li>Project management skills or knowledge of project management principles</li> <li>Examples of competency in applying primary health care principles</li> <li>Examples of other skills, knowledge or experiences that demonstrate your suitability for the role.</li> <li>e.g.: creativity, resourcefulness, flexibility, adaptability, problem solving skills</li> </ul> </li> </ul>
2.	Personal & professional development	<ul> <li>a) Outline previous initiatives that demonstrate your commitment to reflective practice, and proactive development of self and others. May include reference to training or additional qualifications of relevance to this role.</li> <li>b) Any experience in leadership and management (work or non-work roles)</li> </ul>
3.	Client / Customer Service	a) Knowledge of CHSA services, priorities and strategic directions     b) Previous experience & skills in community engagement, client-centred practice and cultural competency
4.	Administration & Documentation	<ul> <li>a) Highlight relevant skills, experience or training. Include reference to specific systems or software programs if relevant.</li> </ul>
5.	Teamwork and Communication	<ul> <li>a) Outline your communication and team work skills, with examples</li> <li>b) Examples of your ability to contribute to an effective team, including working with diverse health professionals, the community and service providers from other sectors</li> </ul>
6.	Continuous Improvement	Examples of how you have contributed previously to quality improvement, evaluation and research or demonstrated understanding of how this role would contribute to continuous improvement





Job Title	Physiotherapist	Classification	AHP2	Position Number	M24213
LHN Country Health SA Local Health Network (CHSALHN)		Term	Contract	Position Created	
Area	Yorke & Northern Region / Yorke & Lower North Community Health – Wallaroo	FTE	1	Last Updated	August 2018
Criminal History Clearance Requirements:  Child (DCSI Vulnerable of the control o		,	Aged (NPC) General probity (NPC)		

### **Broad Purpose of the Position**

The Physiotherapist applies clinical experience, increasingly generalist and / or specialist clinical knowledge and professional competence to plan, implement and evaluate a comprehensive and integrated range of services, appropriate to the needs of the local community. The Physiotherapist works under reduced clinical direction, and may contribute to the clinical supervision of less experienced allied health professionals, allied health assistants and students. As a member of a multi-disciplinary team, including health professionals and service providers from other sectors, the Physiotherapist utilizes a combination of preventative, early intervention, treatment / therapy and evaluation approaches.

#### Qualifications

Appropriate Degree or equivalent qualification which entitles registration with the Physiotherapy Board of Australia.

Must have a 2 year Masters with a related allied health undergraduate degree OR at least 2 years post-graduate experience AND be able to demonstrate AHP2 level competencies for appointment at this level.

### **Handling of Official Information**

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential. SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

#### White Ribbon

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

#### **Cultural Statement**

CHSALHN welcomes Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. CSHALHN is a culturally inclusive work environment that is respectful of Aboriginal and Torres Strait Islander culture

### **Special Conditions**

- A current driver's license is essential, as is a willingness to drive on country roads and travel in light air craft as required. Intra state travel will be required; interstate travel may be required.
- Flexibility and some out of hours work may be required.
- Prescribed Positions under the Children's Protection Act (1993) must

### **Key Relationships**

- Receives line supervision from Community Health Team Leader
- Receives clinical supervision, advice and support from AHP3 Senior Physiotherapist under formal arrangement in accordance with the CHSA Allied Health Clinical Support Framework.
- May contribute to the supervision of less experienced professional officers, para-





- obtain a satisfactory Background Screening and National Criminal History Clearance through the Screening and Licensing Unit, Department for Communities and Social Inclusion (DCSI).
- Approved Aged Care Provider Positions as defined under the Accountability Principles 1998 made in pursuant to the Aged Care Act 2007 (Cth) must obtain a satisfactory National Police Certificate (NPC) through the South Australia Police confirming the clearance is for the purpose of working in Aged Care.
- Prescribed Positions will also require a NPC general probity clearance.
- Background Screening and National Criminal History Clearances must be renewed every 3 years thereafter from date of issue.
- Will be required to comply with the requirements of the CHSALHN Procedure for Credentialling Allied Health and Scientific Health Professionals.

- professional staff and students, under direction from the Clinical Senior
- Works within a multi-disciplinary team framework, in collaboration with other health professionals, service providers and the community
- May be required to temporarily fulfil a higher position, appropriate to the incumbent's skills and capacity

Key Result Areas	Generic Requirements	Specific or Local Requirements
Technical Skills and Application	<ol> <li>1.1 Apply professional expertise, developing generalist / specialist knowledge, clinical competence and experience to provide professional services to client groups in circumstances requiring increasingly complex practice skills.</li> <li>1.2 Exercise professional judgment in the selection and adaptation of established methods, procedures and techniques within the profession.</li> <li>1.3 May provide a broad range of clinical and consultative services across a range of service settings, including one-on-one, group based and primary health activities.</li> <li>1.4 Manage and prioritise personal work load and support others in developing workload management plans, including in the allocation of team resources.</li> </ol>	<ul> <li>Manage a varied case load, including general medical and post-surgical inpatients, Transition Care, domiciliary care, paediatrics, ante-natal and women's health as required.</li> <li>Support other team members in managing the demands of the service.</li> <li>Services may be offered in hospitals/health services, community settings and client homes.</li> <li>Weekend work or after hours work may be required.</li> </ul>



2.	Personal and	2.1 Work under reduced clinical supervision, and proactively draw on the support of	•	Receive clinical direction, advice, mentorship
	Professional	experienced peers of diverse professional backgrounds, Clinical Specialists,		and support from the Clinical Senior
	Development	Profession Leads and / or managers when required.	•	In collaboration with the GP Plus Strategies
		2.2 Display a commitment to continuous personal and professional development by:		Team Leader develop a formal Clinical
		Attending all mandatory training and actively pursuing other training and		Supervision arrangement with suitably skilled
		development as required to maintain currency of clinical knowledge (which may		and experienced physiotherapists fulfill all
		include post-graduate study).		obligations under this agreement, and review it
		b. Applying well-developed reflective practice skills to your own work, and supporting		annually.
		peers / students / supervised staff to develop reflective practice skills	-	Develop and maintain inter and intra-
		c. Utilising the support of mentors and peers.		professional clinical networks within Yorke &
		d. Actively participating in the Professional Development and Review (PDR) process,		Lower North Cluster, CHSA and South
		including developing and pursuing a personal / professional development plan in		Australia, actively sharing and seeking out
		consultation with your line manager / clinical supervisor.		knowledge of effective practice
		e. May provide professional leadership in the relevant network, including facilitating	•	Participate in the CHSA Physiotherapy Network
		access to training for professional staff.	•	Provide clinical support to less experienced
		2.3 May be required to contribute to clinical / professional supervision, support and		professional staff in Yorke & Lower North and
		oversight of AHP1 level staff, allied health assistants and profession-specific		GP Plus Strategies team
		professional students or multi-disciplinary student teams.	•	Contribute to the supervision of physiotherapy
		2.4 Develop, share and support your peers to gain knowledge of effective practice		students on clinical placement
		through research, evaluation of services and information sharing (eg: via professional		
		networks and presenting papers for conferences and / or publishing).		
3	Client /	3.1 Treat all clients with respect, be responsive to their needs, and act on opportunities to	•	Consult and engage with local consumers,
	Customer	improve the quality of customer service in your operational area.		carers and service providers to identify needs,
	Service	3.2 Promote cultural safety by valuing and promoting the cultural needs of the community.		design services in accordance with clients'
		Contribute to improvements in the patient-journey driven distribution of services and		needs / goals, and monitor the effectiveness of
		apply client-centred practice and community engagement principles in development		your clinical practice.
		and delivery of services; ensuring clients are meaningfully involved in all aspects of	•	Deliver services to eligible clients in accordance
		their care.		with team and service priorities
		3.3 Contribute to improvements in the patient-journey driven distribution of services and	•	Support clients / carers / families to navigate the
		apply client-centred practice and community engagement principles in development		service system, providing effective assessment
		and delivery of services; ensuring clients are meaningfully involved in all aspects of		and triage, timely referrals, accurate information,
		their care.		coordinated care and prompt follow up.

4 Administration and Documentation	<ul> <li>4.1 Comply with organisational requirements for the accurate and timely completion of documentation and statistics.</li> <li>4.2 Contribute to the efficient and effective use of materials and resources.</li> <li>4.3 Prepare reports and / or recommendations to assist management decision making</li> <li>4.4 Appropriately identify, use and apply relevant policies, procedures, reporting and documentation systems (including Quality Risk &amp; Safety [QRS], Adequate Records Management [ARM] and Client Management Engine [CME]).</li> <li>4.5 Competently utilise the Microsoft Office suite of software, Email and Internet in fulfilling the requirements of the role.</li> <li>4.6 May be required to coordinate discrete projects and / or contribute to areas of policy that are considered to be complex, requiring discipline knowledge and experience, and which are undertaken under limited direction.</li> </ul>	<ul> <li>Contribute to the review, development and adaptation of clinical and administrative resources to support physiotherapy and GP Plus Strategy services.</li> </ul>
5 Teamwork and Communication	<ul> <li>5.1 Utilise professional knowledge and skills in contributing to research and / or service development activities at the local level and / or within your profession across CHSA; to support the effective, efficient, equitable distribution (according to need) and evidence-based nature of CHSA services.</li> <li>5.2 Promote service integration through the development of active collaborative partnership with relevant agencies and individuals.</li> <li>5.3 Work positively within a team, foster teamwork and support others to develop effective working relationships and achieve team goals.</li> <li>5.4 Communicate and negotiate effectively (both verbally and in writing) with a diverse range of people including clients, the community, team members, management and other stakeholders.</li> <li>5.5 Work in accordance with Country Health SA's vision, mission, strategic priorities and values.</li> </ul>	<ul> <li>Works as a member of the multi-disciplinary GP-Plus Strategies team.</li> <li>Expected to participate in CHSA, Regional and Local Physiotherapy meetings, GP-Plus Strategies Team meetings, and other relevant meetings which contribute to the role as required.</li> </ul>
6 Continuous Improvement	<ul> <li>6.1 Contribute to quality improvement programs and other organisational activities required to meet Service / Accreditation standards, and support supervised staff / students to comply with requirements.</li> <li>6.2 Proactively seek opportunities to improve professional tasks and services, by monitoring service access, emerging trends and community needs, and contributing to ongoing evaluation of services.</li> <li>6.3 Seek client feedback on services and respond proactively to client complaints and feedback. As required, contribute to investigations of client complaints, with a view to informing systematic improvements in services.</li> <li>6.4 Contribute to discipline-specific and multi-professional research, service development, and advances of techniques used, through research (under direction), data analysis, evaluation of services and development of recommendations to assist Management decision making.</li> <li>6.5 Complying with the Code of Ethics for Public Sector Employees.</li> </ul>	Contribute to the ongoing review, development and evaluation of the effectiveness of physiotherapy services in the Yorke and Lower North Health.  North Health.





Approved by		Accepted by Incumbent	,
Authorised			······ /
Officer	/		/

### **APPLICANT GUIDELINES**

# Country Health SA Local Health Network



Job Title	Physiotherapist	Classification	AHP2
Region	Country Health SA	Term	Contract
Area	Yorke & Northern Rural Region; Yorke and Lower North Community Health - Wallaroo	FTE	1

To apply for the position, you will need to provide:

- (1) A current Curriculum Vitae (CV), outlining your relevant qualifications, work experience and contact details of 3 professional referees
- (2) A cover letter, including:
  - Title of the position and vacancy reference number (from advertisement)
  - Outline of your reasons for applying for the position
  - Brief summary of your ability to fulfil the role:
    - Please address each of the 6 Key Result Areas (KRA) separately, using dot points. Refer to the table below for some suggestions of the type of information you may like to include.
    - You do not need to address the selection criteria individually in your written application. These may be used to assess your suitability for the role during the merit-based selection process.
    - Keep it brief no more than 2 pages

Please forward your application by the due date, as per the details outlined in the job advertisement.

Key Result Area		Selection Criteria			
1.	Technical Skills and Application	<ul> <li>a) Your professional qualifications, professional association membership and registration status (if relevant) – refer to page 1 for minimum qualification requirements</li> <li>b) Broad professional experience relevant to this role:         <ul> <li>Outline scope and nature of previous professional roles, including experience working in rural and remote contexts</li> <li>Previous involvement in service development, including research &amp; evaluation</li> <li>Change management &amp; project management skills / experience</li> <li>Competency in applying primary health care principles</li> </ul> </li> <li>c) Examples of other skills, knowledge or experiences that demonstrate your suitability for the role</li> <li>creativity, adaptability, resourcefulness, prioritization &amp; problem solving skills</li> </ul>			
2.	Personal & professional development	a) Outline previous initiatives that demonstrate your commitment to reflective practice, and proactive development of self and others. E.g.: relevant additional professional development or qualifications     b) Information about your leadership / management style and experience			
3.	Client / Customer Service	<ul> <li>a) Knowledge of and commitment to CHSA services, priorities &amp; strategic directions.</li> <li>b) Examples that demonstrate skills in community engagement, client-centred practice and cultural competency.</li> </ul>			
4.	Administration & Documentation	a) Information about relevant skills, experience and training – including those related to data management, competent use of technology etc.			
5.	Teamwork and Communication	<ul><li>a) Examples of how you have contributed previously to service planning and development</li><li>b) Outline your communication, team work and problem solving skills, with examples</li></ul>			
6.	Continuous Improvement	Examples of how you have contributed previously to quality improvement, evaluation, outcome measures and research			