# Ready to challenge yourself?

# Position Description: Document Controller (HT3)

#### Role overview

- Position classification: Enterprise Agreement HT3
- Number of direct reports: NIL
- Team, business area: Assets & Infrastructure / Capital Planning
- Immediate manager: Team Leader Design, Drafting & Document Management
- Manager-one-removed: Delivery Manager

## Role purpose

The primary purpose of this role is to ensure that Asset information and project-related documentation are managed effectively using existing systems (OpenText ECM) and contemporary systems (Autodesk Construction Cloud) to create and maintain accurate records.

The Document Controller will enforce company policy, practices and systems as well as overseeing quality assurance and gatekeeping processes. A key part of this role is to ensure the integrity and accessibility of asset related documentation



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#### **Role accountabilities**

#### **Strategy Execution (customer, community and stakeholders)**

- Developing and implementing processes and workflows for document and drawing management.
- Ensuring project documentation is managed efficiently and effectively.
- Ensuring asset documentation is managed efficiently and effectively.
- Collaborating with other project team members and the wider business to ensure effective management of project-related documentation and drawings..

#### Financial (budget expenditure, revenue, profit targets, etc)

- Ensuring the efficient use of resources to manage project documentation and drawings
- Providing time estimates for document and drawing management related tasks

#### **Technical**

- Administering Autodesk Construction Cloud (ACC) including adding new users, managing folder structures, permissions and configuring workflows.
- Ensuring document quality assurance and gatekeeping processes are followed.
- Providing support to team members on the use of the Asset Information Library and Autodesk Construction Cloud.
- QA checking of documentation numbering, revision, status, format and title, ensuring documents have followed the verification and approval procedure.
- Audit documents for required attributes ensuring consistency with Functional Location Codes.
- Manage OEM supplier submitted documentation to ensure correct level of standards are upheld and followed.
- Identifying opportunities for process improvement and implementing solutions to improve the efficiency and effectiveness of document management.

#### **Leadership and Organisation**

- Contribute to the positive culture of the immediate team, Assets and Infrastructure group and the wider business.
- Lead a culture of Zero Harm, playing a proactive role in identifying and eliminating hazards throughout all project phases and prioritising employee and contractor wellbeing



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#### **Candidate attributes**

#### **Technical skills and qualifications**

- Certified Document Controller with a recognised certification (Consepsys certified Document Controller DCC or equivalent).
- Project support officer or equivalent experience in managing project related documentation.

#### **Experience**

- Relevant experience in document and drawing management within the construction industry is highly desirable.
- Experience with Document Management software is highly desirable.
- Experience with information management at an organisational level.

#### **Capabilities**

- Excellent team work and collaboration skills.
- Excellent written and verbal communication skills with the ability to liaise and consult team members.
- Strong attention to detail and ability to maintain accuracy in managing project documents and drawings.
- Highly proficient in MS Office suite including Word, PowerPoint, and Excel.

- Experience in administering ACC or other similar software.
- Experience in managing companywide documents and drawings.
- Strong attention to detail and ability to maintain accuracy in managing project documents.

#### **Change leader**

- You identify and implement opportunities for continuous improvement initiatives within your team and across the business.
- You champion change where needed and inspire others to do the same.
- You display resilience and persistence to achieve positive change outcomes.

#### **Growth mindset**

- You see challenges and failures as opportunities.
- You actively seek and learn from feedback.
- You have a mindset of development, determination and opportunity.

#### **Behavioural competencies**

See the Behavioural Competency Framework on the following page.



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**Behavioural Competency Framework** 

Competency	Description	All of us
Innovation & Continuous Improvement	Looks for new and better ways of doing things. Adapts to change to promote growth and improvement.	<ul> <li>Continually looks for opportunities for Lean improvements</li> <li>Follows ideas through to action, reflects and always seeks to do better</li> <li>Demonstrates diverse thinking and embraces change</li> <li>Encourages peers to do the same</li> </ul>
Collaboration	Breaks down silos, works across boundaries and builds relationships to achieve outstanding results to be proud of.	<ul> <li>Actively looks for opportunities to share knowledge and utilise strengths</li> <li>Works co-operatively to achieve shared objectives</li> <li>Recognises others for their contributions and accomplishments</li> <li>Gains and demonstrates trust and support for others through actions</li> </ul>
Builds effective working relationships	Embraces and encourages an environment of respect and trust.	<ul> <li>Supports equal and fair treatment for all</li> <li>Is seen as a team player and finds common ground in a respectful way</li> <li>Seeks and provides feedback to improve working relationships</li> </ul>
Conscientious	Stands up and takes ownership for achieving results. Sets high standards for self and others.	<ul> <li>Follows through on commitments and encourages others do the same</li> <li>Takes personal responsibility for own timely and quality activities</li> <li>Designs feedback into the ways of work to support 'growth mindset'</li> <li>Provides exceptional service to stakeholders and customers</li> </ul>
Judgement	Identifies and acts on issues and develops quality solution, setting high standards of decision making.	<ul> <li>Always role models our values</li> <li>Demonstrates rigor to make effective and quality decisions</li> <li>Stands up and acts when issues arise with a sound and level-headed approach.</li> <li>Keeps informed of activities and evolutions in the broader business</li> </ul>



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## **Leadership Behavioural Competency Framework**

Competency	People Leaders and Senior/Specialists Experts (need to demonstrate competence at 'all of us' level, in addition to the below five General Behavioural competencies People leaders also need to demonstrate the two Leadership competencies):	Senior Leaders (Senior Leaders need to demonstrate competence at 'all of us' & People Leaders levels, in addition to the below):
Innovation & Continuous Improvement	<ul> <li>Encourages diverse thinking and curiosity</li> <li>Creates space for others to improve and innovate</li> <li>Celebrates successes and learns from mistakes, both personal and within the team</li> <li>Ensures Lean and continuous improvement initiatives are shared and applied across the business</li> </ul>	<ul> <li>Applies multiple, varied approaches to foster and facilitate innovative ideas</li> <li>Respectfully challenges the status quo to continually evolve the way we do things</li> <li>Drives teams and individuals to adopt and sustain change</li> </ul>
Collaboration	<ul> <li>Actively creates a climate that breaks down silos</li> <li>Promotes and communicates shared contributions and goals widely</li> <li>Leans in to tackle challenges outside of own traditional scope</li> </ul>	<ul> <li>Facilitates open, 2-way dialogue across business areas and with a wide variety of stakeholders</li> <li>Shares successes and learnings within the Leadership Teams and across the business</li> </ul>
Builds effective working relationships	<ul> <li>Demonstrates a genuine interest in people across teams</li> <li>Can effectively influence outcomes for the team and business</li> <li>Can effectively resolve conflicts and problems swiftly</li> <li>Uses feedback to grow self and others</li> </ul>	<ul> <li>Builds effective internal and external networks</li> <li>Can influence broadly at all levels</li> <li>Builds an environment of trust while embracing healthy and respectful debate</li> </ul>
Accountability	<ul> <li>Connects teams to business priorities and empowers others to achieve established objectives</li> <li>Establishes and meets stakeholder and customer needs</li> <li>Drives individual accountability within and across teams</li> <li>Regularly provides genuine and constructive feedback to peers and team members, providing opportunities for growth</li> </ul>	<ul> <li>Establishes clear team objectives that are aligned to what truly matters to achieve success</li> <li>Inspires others to assume ownership of goals and achieve results</li> <li>Actively engages in broader multi faceted programs of work across the business</li> </ul>
Judgement	<ul> <li>Makes well informed decisions, even when information is incomplete or not clear</li> <li>Anticipates issues, sees opportunities and acts on these</li> <li>Considers business challenges outside of immediate business area and engages in critical questioning/discussions with peers</li> </ul>	<ul> <li>Provides clarity for others, even when issues are complex</li> <li>Makes sound complex or tough multi tiered decisions that achieve the right business outcomes</li> <li>Proactively engages in cross business matters and initiates critical questioning/thinking with other leaders</li> <li>Shifts gear based on changing organisational needs or climate</li> </ul>
Leading & inspiring others	<ul> <li>Creates and develops a team where people are empowered and want to do their best</li> <li>Fosters feeling of positivity, belonging and invites curiosity and input from all</li> </ul>	<ul> <li>Builds high-performing and diverse teams that have impact</li> <li>Instils a relentless focus on customer and stakeholders in others</li> <li>Builds the talent and capability of the workforce to meet future needs</li> <li>Mentors colleagues across the business</li> </ul>
Leading into the future	<ul> <li>Demonstrates personal commitment to the strategy, vision and purpose</li> <li>Can articulate to others the Hydro Tasmania vision and purpose in an inspiring way</li> <li>Creates positivity and empowers others to embrace change and look for the opportunity in every challenge.</li> </ul>	others feel about the future and engage in their work
		Tasmania go further

# Organisational Values: Our Way



# All about our customers

Creating a brighter future for our customers is at the heart of every decision we make. We take time to listen, learn and adapt to deliver innovative product solutions impact solutions that genuinely meet their needs.



# Keep each other safe

We've got each other's backs. We care for the well-being of our colleagues and communities and we courageously speak up when things aren't right.



## Do the right thing

It's up to all of us to leave a positive legacy for this world. We do the right thing by each other, our communities and our planet by acting with integrity and honesty in all that we do.



## **Better together**

We create meaningful opportunities when we work together to unlock the power of our diverse talents. We can do great things when we listen and learn from each other's perspectives.



## Find a way

We're up for solving even the toughest challenges. We collaborate, innovate and persevere until the job is done. And then we get up and do it again.



## Organisational Requirements

### Health, safety and security

Fosters and adheres to a culture that enables self and others' safety to make good choices at the forefront of all actions. Contributes to our ability to deliver our services by demonstrating an understanding of cyber security standards and applying them to relevant activities in the workplace.

## **Compliance and standards**

Ensures compliance through actively engaging with stakeholders and maintains awareness of relevant legislation, laws, regulations, standards, codes and Hydro Group policies and procedures. Influences continuous improvement and positive outcomes so they are viewed as adding value.

## **Diversity and inclusion**

Hydro Tasmania group supports applications from all members of our community and equitable access to our employment opportunities. We are open to discussing workplace flexibility in all our vacancies, to ensure we can attract the best candidates and accommodate individual needs, differences, disabilities and working arrangements, even in ways we have not thought of. Our merit based recruitment practices are founded on building diversity by fostering an inclusive, flexible and equitable workplace.

