

Position Description



Position Title: Registered Nurse Clinical Excellence

Scope is committed to providing safe, effective, equitable, person centred care to its customers. The Registered Nurse, Clinical Excellence is responsible for supporting comprehensive and timely client assessment, care planning and services delivery to optimise the safety, effectiveness and quality of client outcomes across Supported Independent Living (SIL) services. The position will be required to:





- Engage with stakeholders including the clinical care team, clinicians, House Supervisors and Disability Support Workers to ensure a robust Healthcare and Wellbeing Program for Scope Clients.
- Implement a standardised assessment and care planning process and procedures to optimise the safety and quality of care
- Develop and deliver training modules for clinical activities including infection prevention and control and high intensity daily personal activities
- Monitor, evaluate and improve services to ensure they meet the requirements of the NDIS Practice Standards and Quality Indicators and other relevant legislation.

Division:	Improvement Innovation and Customer Experience	Reports to: Direct Reports:	Project LEAD/Coordinator
Internal Relationships:	Quality Business Partner and Safeguarding team Clinical Practice Advice team Service Delivery Team	External Relationships:	NDIS DHHS Peak Bodies
Delegation of Authority	N/A	Category	Clinical Nursing
Employment Contract	Part time/Full time temporary	Award	To be determined

Scope's Mission	Scope's mission is to enable each person we support to live as an empowered and equal citizen.
Scope's Vision	<p>Scope will inspire and lead change to deliver best practice. We will:</p> <ul style="list-style-type: none"> • support and listen to each person and their family. • provide leadership to influence strategy and policy. • deliver person driven, flexible & responsive services to build a sustainable future. • build on our foundation for success through our expertise in service delivery, workforce development, quality improvement and research. <p>We will deliver better outcomes.</p>

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Scope Approach				
	See the person	Do it together	Do it right	Do it better
	We listen to understand	We lead in line with Scope's approach	We use systems and processes in our work	We develop creative solutions
	We see the potential	We work together to achieve shared goals	We deliver quality outcomes safely and on time	We review and continually improve
	We recognise how you do things and what you achieve	We build ethical and sustainable partnerships	We understand risks and opportunities	We understand what is working and what is not
	We take personal responsibility	We support each other	We are a financially sustainable organisation	We seek and respond to feedback
	We build excellent relationships with our customers and customers	We communicate early and honestly	We own the consequences of our actions	We build capacity in all that we do
We understand the balance between risks and rights	We share responsibility for safety	We take pride in the delivery of our Mission	We are a leader in safety	
Key Functions		Key Accountabilities, Responsibilities and Deliverables		
Planning and Development		Tasks/ Accountabilities/ Deliverables <ul style="list-style-type: none">Engagement with key stakeholders to plan, develop and review standardised protocols for person centred client assessment and care planning to support all clients to optimise their health and wellbeingEnsuring client goals aspirations, choices and independence is optimised in all planning and service deliveryDevelopment and delivery of training modules to support service delivery staff with clinical activities for clients.Develop and implement a clinical audit program to facilitate continuous improvement across SIL servicesEnsuring all tools, resources and services are compliant with the Scope policies, procedures, NDIS Practice Standards and Quality Indicators and all relevant LegislationIdentify and escalate any concerns or risks to client wellbeing or safety. Keep abreast of changes in both the internal and external environment noting any possible impact on individuals' quality of life. Act upon information in a way that will advance the welfare of both those we support and the company.		
Service Delivery		Tasks/ Accountabilities/ Deliverables <ul style="list-style-type: none">Delivering Registered Nurse supports for Disability Support Workers to develop, implement, and evaluate health care management plans for customers with complex health needs.Ensure evidence-based practice in service planning and delivery.Provide linkages and advocacy between external service providers that are utilised by customers.Assist with any infection control training and support to SILEnsure through, team interaction, written communication, and role modelling, that the support provided promotes the dignity, independence, and the rights of each customer		

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	<ul style="list-style-type: none"> Establish and maintain effective lines of communication with parents, guardians, families, carers, advocates and other service providers, or health professionals where needed. Ensure the privacy and confidentiality of all individuals' information. And report breaches to the SIL Manager responsible for the program. Ensure that all reports, charts, activity outcomes and any other statistical information required by the company, funding bodies or other authorised bodies that are under your control, are readily available and of a high standard.
Interaction with Staff	<p>Tasks/ Accountabilities/ Deliverables</p> <ul style="list-style-type: none"> Develop and maintain collaborative and effective professional relationships with all staff and stakeholders Provide initial and on-going, on-site training for support staff implementing and monitoring on all relevant plans and training delivered. Provide timely communication that will enhance the understanding of what is expected of staff when implementing programs, you have developed. Monitoring staff performance in respect to the reliability in implementation of health care plans. Provide feedback to staff and the relevant Managers on progress, identifying training and staff support needs. Foster open lines of communication and support with coaching that will enhance opportunities for the exchange of ideas, concerns, and general information. Respect, at all times, the valued role staff play in the enhancement of individual's lives. When required, respond to critical incidents in a manner that will instil confidence and reassurance for, the individuals concerned, staff and any other relevant parties.
Consultancy Role	<p>Tasks/ Accountabilities/ Deliverables</p> <ul style="list-style-type: none"> Participate in meetings and work-related events as requested. Liaise with external service providers, funding bodies, family members and community members, in a manner that will promote a positive image of the company. Play an active role in the maintenance of the Quality Management System and guide compliance in customer health and wellbeing. Other relevant duties as directed by your manager.
Workplace Health and Safety	<ul style="list-style-type: none"> Responsible for ensuring that Scope complies with its legal requirements and strives for best practice in the provision of a safe workplace for all.

Selection Criteria

Qualifications & Knowledge/ Experience	<ul style="list-style-type: none"> Division One Registered Nurse with AHPRA Experience working effectively both independently and with multidisciplinary teams to optimise client outcomes. Experience in project, teaching or disability services roles improving service delivery will be an advantage
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	<ul style="list-style-type: none"> Availability to occasionally perform work out of business hours work if required.
Technical Competencies	<ul style="list-style-type: none"> High level critical thinking, problem solving and decision-making skills Well developed computer skills including proficiency with Microsoft Word, power point and Excell Written and verbal communication skills
Behavioural Competencies	<ul style="list-style-type: none"> Demonstrated Ability to build and maintain effective professional relationships with a variety of internal and external stakeholders Strong customer focus and high degree of integrity
Licenses & Accreditations	<ul style="list-style-type: none"> Cleared Police Check for disability within the last twelve months Cleared International Police Check (if applicable) Working with Children's Check NDIS Disability Worker Clearance Check Must satisfy all visa requirements for working in Australia Own car essential as there is a requirement to travel to deliver services Current and valid driver's license Current registration to practice in Australia where required

Authorisation:

This Position Description has been reviewed and approved by the General Manager (insert divisional name) and is effective from the xx/xx/xx.

People and Culture Authorisation

Job Evaluation Completed: _____

Position Created: _____

Organisation Hierarchy Amended: _____