



SA Health Job Pack

| Job Title | Clinical Senior Dietitian |
|-----------------------------------------------------------------|--------------------------------------|
| Eligibility | Open to Everyone |
| Job Number | 872716 |
| Applications Closing Date | 11 July 2024 |
| Region / Division | Limestone Coast Local Health Network |
| Health Service | Country Health Connect |
| Location | Mount Gambier |
| Classification | AHP3 |
| Job Status Ongoing Part Time (37.5 hours per fortnight) | |
| Salary | \$102,641 - \$110,094 p.a (pro rata) |

Contact Details

| Full name | Sarah Puust |
|---------------|-----------------------|
| Phone number | 8721 1460 |
| Email address | sarah.puust@sa.gov.au |

Criminal History Assessment

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Human Services (DHS) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role:

- Working with Children Check (WWCC) DHS
- National Disability Insurance Scheme (NDIS) Worker Check- DHS
- Unsupervised contact with Vulnerable groups- NPC
- Unsupervised contact with Aged Care Sector- **DHS**
- No contact with Vulnerable Groups General Employment Probity Check NPC

Further information is available on the SA Health careers website at <u>www.sahealth.sa.gov.au/careers</u> - see Career Information, or by referring to the nominated contact person below.

Immunisation

Risk Category A (direct contact with blood or body substances)

This role carries specific immunisation requirements. To be eligible for appointment in this role you will be required to meet the immunisation requirements associated with Category A (direct contact with blood or body substances). Please click here for further information on these requirements.

Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- A covering letter of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- A current Curriculum vitae/Resume that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.
- * Refer to Guidelines for Applicants for further information regarding
 - Salary Packaging
 - Opportunities for movement within SA Health
 - Flexible working arrangements
 - Criminal History screening and background checks
 - Immunisation requirements
 - Rights of review
 - Information for applicants



| Job Title | Clinical Senior Dietitian | | Classification | AHP3 | Position Number | P22509 |
|---------------------------------------------------------------------------------------------------------|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------|----------------|--------------------------------|------------------|-------------|
| LHN | Limestone Coast Local Health Network (LCLHN) | | Term | As per the employment contract | Position Created | 2010 |
| Area | Country Health Connect | | FTE | As per the employment contract | Last Updated | August 2021 |
| Criminal His | story Screening Requirements | ☑ DHS Working with Children Check ☑ NPC Aged/Vulnerable ☑ NDIS Worker Check | | | | |
| Immunisation Risk Category: \[Category A Category B Category C | | Category B | | | | |

Broad Purpose of the Position

The Clinical Senior Dietitian is an experienced and highly competent clinician who delivers quality services and provides clinical / professional leadership to allied health professionals working in LCLHN appropriate to the rural and remote context. Responsible for contributing to improvements in the quality, safety and community needs-driven distribution of services across LCLHN, the Clinical Senior Dietitian works with allied health staff, managers and other stakeholders on model of care and workforce development initiatives. Operating within a multi-disciplinary service context, the Clinical Senior Dietitian upholds professional standards and provides complex clinical and consultancy Dietetic services within the Limestone Coast Region. As a clinical leader, mentor, clinical support and profession-specific supervision to less experienced Dietitians and plays a leadership role in the clinical education of staff and professional students within the Limestone Coast. The Clinical Senior Dietitian may be required to work within Palliative or Subacute services in which case the clinician will adopt a program specific approach to service provision, (as defined SA Health guidelines).

Qualifications

Must hold a recognised qualification within the Dietetics profession, and be eligible for practicing membership of the Dietitians Australia. It is highly desirable to participate in the Dietitians Australia Accredited Practising Dietitian program and maintain ongoing professional development program as a requirement of a self-regulated profession.

Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.

SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

White Ribbon

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

Cultural Statement

The Limestone Coast Local Health Network welcomes Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. Limestone Coast Local Health Network is a culturally inclusive work environment that is respectful of Aboriginal and Torres Strait Islander culture.

Resilience

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.





a disaster and/or major incident.

- Appointment is subject to immunisation risk category requirements (see page 1). There may be ongoing immunisation requirements that must be met.
- The incumbent will be required to comply with the requirements of the LCLHN Procedure for Credentialing Allied Health and Scientific Health Professionals
- May be required to maintain a clinical caseload or clinical supervision responsibilities, the proportion of which could be subject to change, commensurate with other management / project / education / research responsibilities.

General Requirements

Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Directives, Determinations and Guidelines, and legislative requirements including but not limited to:

- Work Health and Safety Act 2012 (SA) maintaining your own health and safety and not place others at risk and comply with any reasonable instruction that is given to allow SA Health to comply with the WHS Act, and when relevant WHS Defined Officers must meet due diligence requirements.
- > Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury / illness.
- > Meet immunisation requirements as outlined by the Immunisation for Health Care Workers in South Australia Policy Directive.
- > Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- > Children and Young People (Safety) Act 2017 (SA) 'Notification of Abuse or Neglect'.
- > Disability Discrimination.
- > Independent Commissioner Against Corruption Act 2012 (SA).
- > Information Privacy Principles Instruction.
- > Relevant Awards, Enterprise Agreements, Public Sector Act 2009, Health Care Act 2008 and the SA Health (Health Care Act) Human Resources Manual.
- > Relevant Australian Standards.
- > Duty to maintain confidentiality.
- > Smoke Free Workplace.
- > To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- > Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.

The SA Health workforce contributes to the safety and quality of patient care by adhering to the South Australian Charter of Health Care Rights, understanding the intent of the National Safety and Quality Health Service Standards and participating in quality improvement activities as necessary.

| Key Result Areas Generic Requirements | | Specific or Local Requirements | |
|---------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| 1. Technical Skills and Application | 1.1 Apply specialist professional expertise (including as a Rural Generalist Dietitian) in the provision of complex clinical and / or consultancy services across LCLHN and / or within the relevant professional networks. 1.2 Operate with professional independence, clinical competence | Dietetic services across the Limestone Coast LHN. Provide leadership and advice to the RMAH&R in the development, maintenance and evaluation of Dietetic services to prove host practice services. | |



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| | and highly developed reflective-practice skills, drawing on professional direction in the application of new or sophisticated techniques. 1.3 Apply detailed knowledge of LCLHN strategic directions, health unit operations, service delivery and workforce issues, and very high level professional skills to achieve responsibilities of a complex and varied nature. 1.4 Provide advice to management on professional service development, practice and redesign, in response to demand and client needs. | |
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| 2. Personal and Professional Development | 2.1 Work under limited direction, accepting professional responsibility for a high standard of complex, specialised or strategically significant work, including providing advice to Management / Executive on the effective allocation of resources in the delivery of services across LCLHN. 2.2 Display a commitment to continuous personal and professional development by: a. Attending all mandatory training and actively pursuing other development as required to maintain currency of clinical knowledge b. Actively developing the professional skills and competencies in others, by contributing to or facilitation education and training activities and acting as a mentor and / or clinical supervisor to less experienced staff. c. Utilising the support of mentors and peers, and fostering | In collaboration with the Advanced Clinical Lead Dietitian and RMAH&R, develop a formal Clinical Supervision arrangement with a suitably skilled and experienced Dietitian as required within the SA Health Allied Health Clinical Governance Framework. Fulfill all obligations under this agreement and review it annually. In collaboration with the RMAH&R and the Advanced Clinical Lead Dietitian, provide clinical and professional leadership and support to the Dietetics team in LCLHN, by: → Providing direct clinical supervision to less experienced Dietitians under formal arrangement in accordance with the Allied Health Clinical Governance Framework for SA Health Regional LHNs. → Providing direct clinical supervision under formal arrangement for Allied Health Assistants (AHAs) in the Dietetics team in accordance with the CHSA AHA Clinical Framework. |
| | strong relationships with Universities, Professional Associations and other key stakeholders. d. Actively participating in the Professional Development and Review (PDR) process, including developing and pursuing a | → Providing profession-specific clinical input into the Performance Review and Development (PR&D) of direct reports and clinically supervised staff, Classification and Peer Assessment Panels, recruitment, credentialing, and other HR processes as |



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| | personal / professional development plan in consultation with your line manager; and facilitating this process for staff under your supervision. 2.3 Facilitate the development of knowledge of effective practice by encouraging and supporting research, evaluation of services, and information sharing between professionals across LCLHN, through relevant Networks and other forums. 2.4 Have managerial responsibilities, being responsible for: a. Leadership, guidance and line management of a multidisciplinary or specialist team within the LHN, or across LCLHN and / or a professional network. b. Attainment of Team or LHN operational goals & objectives, and the facilitation and application of human resource management principles including performance management and development. c. Responsible for recruitment processes, managing rosters including leave and departmental workload allocation. d. Ensure appropriate knowledge and application of a disciplination of a statement and application and application and application application and application and application. | effective dietetic practice. |
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| | administrative support systems such as ProAct and CHRIS 21 to manage leave and employment details 2.5 May have Senior Clinical Educator and / or Senior Researcher responsibilities, including: a. the coordination of clinical placements for a profession across LCLHN or multiple professions; b. contribution to clinical education within LCLHN or in partnership with Universities; c. conducting research and / or quality evaluation within a cluster, whole of LCLHN or within the professional network | clinical competencies required for rostered clinical areas. |
| 3 Client / Customer Service | 3.1 Treat all clients with respect, be responsive to their needs, and act on opportunities to improve the quality of customer service in your operational area. 3.2 Promote cultural safety by valuing & promoting the cultural needs of the community. 3.3 As a clinical / professional leader, contribute to improvement the patient-journey driven distribution of services and ensuring client-centred practice and community engagement principles are embedded into the planning, delivery and evaluation of services. | Ensure Dietetics services are provided according to discipline prioritisation and LCLHN core criteria/business and in accordance with the Access Framework Consult and engage with consumers, carers and service providers to identify needs, and ensure needs of high risk / minority groups are considered in the development of dietetic services. Ensure that dietetic services are consistent with evidence-based practice and primary health care principles, and meet the needs of clients, their families and carers by facilitating and contributing to the development, implementation and evaluation of consumer |



| | | | partnership processes. |
|-------------------------------------|---|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4 Administration a Documentation | 4 | 4.1 Comply with organisational requirements for the accurate and timely completion of documentation and statistics. 4.2 Proactively question existing practices and use of LCLHN resources, and support clinicians to pursue appropriate alternatives where necessary. 4.3 Prepare comprehensive, high-level reports and / or presentations to assist management and executive decision making. 4.4 Appropriately identify, use and apply relevant policies, procedures, reporting and documentation systems. 4.5 Competently utilise the Microsoft Office suite of software, Email and Internet in fulfilling the requirements of the role. 4.6 May be required to initiate and manage programs and / or projects which may include management of a multi-professional project team. | [Ensure collection of client activity data and other relevant information to inform service planning and development. Contribute to / facilitate the accurate reporting against LCLHN Key Performance Indicators. Establish, monitor and evaluate systems for supporting professional standards and practice. In collaboration with the Advanced Clinical Leads and other Clinical Seniors, develop appropriate clinical and administrative resources to support effective practice and services across LCLHN. Use the Safety Learning System reporting systems to report, investigate and manage risks and incidents to self, employees and the public. Comply with client record documentation and reporting requirements, including timely data input to the Country Consolidated Client Management Engine / Sunrise Electronic Medical Record, My Aged Care and Lee Care in the Residential Aged Care Facilities |
| 5 Teamwork a Communication | 5 | 5.1 Contribute to LCLHN-level strategic workforce planning and service development, to ensure services are effective, efficient, equitably distributed (according to need) and based on evidence. 5.2 Promote intra-disciplinary collaboration between clinicians across LCLHN and the development of inter-professional and across-sector partnerships to improve the quality, safety and integration of services. 5.3 Apply high level interpersonal skills which engender the trust, cooperation and commitment of others to work together to achieve change. 5.4 Communicate and negotiate effectively, both verbally and in writing, at all levels within LCLHN and with external agencies. 5.5 Provide clinical leadership in the application of LCLHN strategic directions, values and priorities within the relevant discipline and / or specialty area(s). | Support the RMAH&R and Advanced Clinical Lead Dietitian in the development of quality dietetic services and workforce in LCLHN and across the Regional LHN. Develop and maintain strong intra- and inter-professional networks and links with other service providers to ensure sharing of information, effective use of resources, integration of services and collaboration on joint-solutions where practical. Represent LCLHN and Regional LHN Dietitians in relevant forums May be required to contribute to statewide profession specific advisory or work groups where relevant. |
| 6 Continuous Improvement | 6 | 6.1 Play a leadership role in the ongoing evaluation and continuous improvement of LCLHN services, including an emphasis on workforce development, risk management, clinical supervision and support. | Identify trends and opportunities for improvement, and work with RMAH&R other Clinical Seniors, the Advanced Clinical Leads and relevant staff from other LCLHN CHC programs to design and implement improvements. |



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| 6.2 | Be flexible, adaptable and innovative in a changing workplace, critically examining safety and quality issues, practices and systems, and developing practical and creative solutions | • | Respond to requests for input into client complaints in a timely way and contribute to the development of Ministerial Briefings as required. |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6.3 | Where appropriate, contribute to the investigation of client complaints and preparation of Ministerial Briefings related to the scope of the role, with a view to informing systematic improvements to services at a LCLHN level. | • | Contribute to workforce and service development in LCLHN and across regional LHN, including by supporting the Advanced Clinical Lead Dietitian in providing advice to the Principle Consultant Allied Health and other Executives as required. |
| 6.4 | Contribute to service development through profession-specific, multi-professional and trans-professional research and evaluation, applying high level self-reflective practice skills, assessing and reviewing the standards of work of other professional officers, and producing recommendations to assist Management / Executive decision making. | • | In accordance with the Allied Health Clinical Governance Framework for SA Health Regional LHNs, participate in quality projects, including profession-specific projects in collaboration with the Advanced Clinical Lead Dietitian at a LCLHN, Regional LHN wide or SA Health level |
| 6.5 | Complying with the Code of Ethics for Public Sector Employees. | | |

| | LCLHN are used to indicate the type of conduct required by our employees and the conduct that our customers can expect from our health servic |
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| Integrity | > We know integrity involves not only doing what is right when everyone knows, but also when no one is watching |
| | > We recognise the importance of our work and display a high standard of professionalism |
| | > We do what we say and say what we mean |
| Honesty | > We engage in open, clear and honest communication |
| | > We are transparent and truthful in our actions |
| | > We acknowledge our strengths, limitations and mistakes and learn from these for improvement |
| Courage | > We have the courage to speak up and respectfully challenge others |
| | > We are committed to being a high performing team and support a culture that fosters continued progress and growth |
| | > We show resilience in the face of adversity |
| Care | > We provide compassionate, appropriate and safe care in a supportive and nurturing environment |
| | > We partner with consumers, family members and carers to help them make decisions and support them along the care continuum |
| | > We create a culture of care where staff are supported and positively engaged in their work |
| Respect | > We seek to understand and value others by putting ourselves in their shoes |
| | > We listen attentively, communicate openly and act without judgement |
| | > We recognise and welcome diversity within our community and our staff |

As a public sector employee, you have a responsibility to maintain ethical behaviour and professional integrit the Code of Ethics, and contribute to a culture of integrity within SA Health.



The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees:

> Democratic Values - Helping the government, under the law to serve the people of South Australia.

- > Service, Respect and Courtesy Serving the people of South Australia.
- > Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.
- > Accountability- Holding ourselves accountable for everything we do.
- > Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Aboriginal Health

SA Health acknowledges culture and identity as being integral to Aboriginal health and wellbeing and is committed to improving the health of Aboriginal people. SA Health vision for Reconciliation is the gap is closed on Aboriginal health disadvantage; and Aboriginal people share the same rights, respect and access to opportunities and benefits as all South Australians.

| Approved by | | Accepted by | |
|--------------------|-------|-------------|-----|
| Authorised Officer | / | Incumbent | / / |

APPLICANT GUIDELINES

Government South Australia

| Job Title | Clinical Senior Dietitian | Classification | AHP3 |
|-----------|--------------------------------------|----------------|-----------|
| LHN | Limestone Coast Local Health Network | Term | Permanent |
| Area | Country Health Connect | FTE | 0.5FTE |

To apply for the position, you will need to provide:

- (1) A current Curriculum Vitae (CV), outlining your relevant qualifications, work experience and contact details of 3 professional referees
- (2) A cover letter, including:
 - Title of the position and vacancy reference number (from advertisement)
 - Outline of your reasons for applying for the position
 - Brief summary of your ability to fulfil the role:
 - Please address each of the 6 Key Result Areas (KRA) separately, using dot points. Refer to the table below for some suggestions of the type of information you may like to include.
 - You do not need to address the selection criteria individually in your written application. These may be used to assess your suitability for the role during the merit-based selection process.
 - Keep it brief no more than 2 pages

Please forward your application by the due date, as per the details outlined in the job advertisement.

| Key Result Area | | | Selection Criteria (suggestions of information to include in your application) | | |
|-----------------|-------------------------------------|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| 1. | Technical Skills and Application | a) | Your professional qualifications, professional association membership and registration status – refer to page 1 for minimum qualification requirements | | |
| | | b) | Extensive professional experience, across a broad range of clinical practice areas: | | |
| | | | Outline scope and nature of previous professional practice experiences, including rural / remote experience and any specialty areas | | |
| | | | Experience in providing advice, clinical supervision and clinical education to less experienced professional staff and students | | |
| | | | Previous leadership experience in service development, research & evaluation | | |
| | | | Project management skills and experience | | |
| | | | Examples of how you have applied primary health care principles to the development and reorientation of services | | |
| | | c) | Examples of other skills, knowledge or experiences that demonstrate your suitability for the role, such as: | | |
| | | | - Creativity, resourcefulness, flexibility, adaptability, problem solving skills. | | |
| 2. | Personal & professional development | a) | Outline previous initiatives that demonstrate your commitment to reflective practice, and proactive development of self and others (eg: additional post-graduate qualifications). | | |
| | | b) | Detail your leadership and management style and experience, including examples of problem solving through difficult situations. | | |
| 3. | Client / Customer Service | a) | Detailed knowledge of and commitment to SA Health / LCLHN values, strategic directions & priorities. | | |
| | | b) | Extensive experience & skills in community engagement, client/family-centred practice and cultural competency – and examples of how you have supported others to develop and apply these skills. | | |
| 4. | Administration & Documentation | a) | Highlight relevant skills, experience and training – including those related to data management, budget management, competent use of technology, post-graduate/professional development qualifications. | | |
| 5. | Teamwork and Communication | a) | Outline your communication and team work skills, with examples that demonstrate your ability to lead an effective team of diverse membership. | | |
| | | b) | Previous contribution to service planning and development at local, cluster, regional or state level | | |

| 6. | Continuous Improvement | a) | <i>Examples</i> of how you have contributed previously to quality improvement, evaluation and research or demonstrated understanding of how this role would contribute to continuous improvement |
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