

POSITION DESCRIPTION – TEAM MEMBER

Position Title	Lived Experience Community Speaker	Department	Migration Support Programs
Location	Various	Direct/Indirect Reports	Nil
Reports to	S/T Project Officer – In Search of Safety	Date Revised	Jun 2020
Industrial Instrument	Social Home Care and Disability Services Award		
Job Grade	Job Grade 1	Job Evaluation No:	HRC0019780

■ Position Summary

Australian Red Cross' Migration Support Programs (MSP) works to assist migrants in transition to ensure they have their humanitarian needs met and are participating and included in Australian society. Australian Red Cross also works to directly contribute to the Red Cross Red Crescent Movement's increased impact on migration.

In Search of Safety is a community education program that engages the Australian public in conversations related to forced migration. This position will work alongside Red Cross staff and volunteers to present interactive workshops that talk with school students and community groups about the asylum seeker journey and the reasons why people seek protection in Australia, whilst promoting compassion, harmony and social cohesion in line with Red Cross Strategy 2022.

The primary role of Lived Experience Community Speakers is to share their experience of seeking asylum and living in Australia to increase understanding and promote connection.

■ Position Responsibilities

Key Responsibilities

- Attend presentations to share personal lived experience (mostly at schools)
- Attend any relevant training
- Respond to questions about seeking asylum and life in Australia during the presentation
- Encourage students / community members to interact positively and meaningfully during the presentation
- Contribute to program evaluation.

■ Position Selection Criteria

Technical Competencies

- Comfortable speaking in public and to large groups of young people
- Ability to travel to workshops across metro and possibly regional areas
- Fluency in English is not required as access to interpreters is available.

Qualifications/Licenses

- Positions are available for people granted an Australian permanent protection visa; Temporary Protection Visa (TPV) or Safe Haven Enterprise Visa (SHEV); OR arrived in Australia on another visa but have a refugee background. Those in the process of seeking asylum will also be considered
- A Working with Children check is a mandatory requirement for this role.

Behavioural Capabilities

- **Personal effectiveness | Being culturally competent |** Demonstrated understanding and appreciation of cultural differences and diversity in the workplace. Always displaying respect and courtesy to others and acknowledges cultural heritages and varying perspectives of team members.
- **Team effectiveness | Collaborating |** Demonstrated capability to work with others to reach common goals, sharing information, supporting and building positive and constructive relationships.
- **Team effectiveness | Communicating |** Demonstrated capability to communicate clearly and concisely ensuring messages are understood. Ability to express ideas clearly, listen effectively and provide feedback constructively.

■ General Conditions

All Red Cross staff and volunteers are required to:

- Adhere to the 7 fundamental principles of Red Cross:
Humanity | Impartiality | Neutrality | Independence | Voluntary Service | Unity | Universality
- Act at all times in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct
- Demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way
- Comply with the Work Health and Safety management system
- Undertake a police check prior to commencement and every 5 years thereafter. Police check renewals may be required earlier than 5 years in order to comply with specific contractual or legislative requirements
- Support a child safe organisation by undertaking screening for suitability to work with children, youth and vulnerable people and to comply with relevant state/territory legislative requirements
- Assist the organisation on occasion, in times of national, state or local emergencies or major disasters