



## SA Health Job Pack

Job Title	Orthotist/ Prosthetist			
Eligibility	Open to Everyone			
Job Number	776617			
Applications Closing Date	9 December 2021			
Region / Division	Flinders and Upper North Local Health Network (FUNLHN)			
Health Service	Whyalla Hospital and Health Services			
Location	Whyalla			
Classification	AHP1/AHP2			
Job Status	Ongoing Full Time			
Salary / Total Indicative Remuneration*	AHP1: \$71,596 - \$87,209 p.a AHP2: \$92,017 - \$106,446 p.a			

## **Contact Details**

Full name	Esther Telfer		
Phone number	8644 5113		
Email address	esther.telfer@sa.gov.au		

## **Criminal History Assessment**

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Human Services (DHS) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role:

- Working with Children Screening DHS
- National Disability Insurance Scheme (NDIS) Worker Check- DHS
- Unsupervised contact with Vulnerable groups- NPC
- Unsupervised contact with Aged Care Sector- DHS
- No contact with Vulnerable Groups General Employment Probity Check NPC

Further information is available on the SA Health careers website at <u>www.sahealth.sa.gov.au/careers</u> - see Career Information, or by referring to the nominated contact person below.

## Immunisation

### Risk Category A (direct contact with blood or body substances)

This role carries specific immunisation requirements. To be eligible for appointment in this role you will be required to meet the immunisation requirements associated with Category A (direct contact with blood or body substances). <u>Please click here for further information on these requirements</u>.

## Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- A covering letter of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- A current Curriculum vitae/Resume that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.

\* Refer to http://www.sahealthcareers.com.au/information/ for further information regarding

- The Indicative Total Remuneration which is inclusive of Award salary, superannuation and other monetary benefits.
- Information for Applicants
- Criminal History Assessment requirements

Flinders and Upper North Local Health Network



Job Title	Orthotist/ Prosthetist	Classification	AHP1	Position Number	P24521
LHN	Flinders and Upper North Local Health Network (FUNL	HN) Term	Ongoing	Position Created	22/06/2019
Area	Whyalla Hospital and Health Services	FTE	Full time hours	Last Updated	26/10/2021
Criminal His		k (WWCC) (DHS) ing Check (DHS) Ilnerable groups (NPC)			
Immunisatio			ith blood or body substances) with blood or body substances) contact)		

### **Broad Purpose of the Position**

Under the direct supervision of a clinical senior Orthotist/Prosthetist, the Orthotist/Prosthetist will contribute to the delivery of a comprehensive and integrated range of health services, appropriate to the needs of the local community. To achieve this, the Orthotist/Prosthetist works as a member of a multi- professional team, including health professionals and service providers from other sectors, and utilises a combination of preventative, early intervention, treatment / therapy and evaluation approaches.

#### Qualifications

Must hold a recognised qualification within the Orthotist/Prosthetist profession, and be eligible for full membership of the Australian Orthotics/Prosthetist Professional Association.

For those disciplines requiring Registration, all requirements to maintain current registration must be fulfilled. For self-regulated professions it is desirable to participate in the professional associations' accredited continuous professional development program

#### Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential. SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

#### Resilience

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

#### **Performance Development**

The incumbent will be required to participate in the organisation's Performance Review & Development Program which will include a regular review of the incumbent's performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values and strategic directions.

#### White Ribbon

## Flinders and Upper North Local Health Network



SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

### **Cultural Statement**

FUNLHN welcomes Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. FUNLHN is a culturally inclusive work environment that is respectful of Aboriginal and Torres Strait Islander culture

#### **Partnering with Consumers**

The Flinders and Upper North Local Health Network is committed to involving consumers, communities and carers in the planning, design and evaluation of our health services. We do this through (but not limited to) Flinders and Upper North Local Health Network Board Consumer and Community Engagement Committee, Health Advisory Councils, Community Network Register and with consumer representation on operational committees. Furthermore, advocacy and advice is sought as appropriate from specialist support group Experts by Experience and representatives for mental health, aged care, child and youth care, disability and other groups.

#### **Special Conditions Key Relationships** A current driver's license is essential, as is a willingness to drive on Receives line supervision from Team Leader country roads and travel in light air craft as required. Intra state travel Works under Clinical Supervision and direction from the Clinical Senior Orthotist/Prosthetist, in accordance with the SA Health Allied Health Clinical Support will be required; interstate travel may be required. Flexibility and some out of hours' work may be required. Framework. It is mandatory that no person, whether or not currently working in SA Draws on multi-professional clinical networks for support in specialty areas of service Health, will be eligible for appointment to a position in SA Health unless delivery they have obtained a satisfactory National Police Certificate (NPC). Works within a multi-disciplinary team framework, in collaboration with other health • professionals, service providers and the community Prescribed Positions under the Child Safety (Prohibited Persons) Act May be required to temporarily fulfill a higher position, appropriate to the incumbent's skills . 2016 must obtain a satisfactory Working With Children Check (WWCC) and capacity through the Department of Human Services (DHS) Screening Unit. Approved Aged Care Provider Positions as defined under the Accountability Principles 1998 made in pursuant to the Aged Care Act 2007 (Cth) must obtain a satisfactory National Police Certificate (NPC) through the South Australian Police confirming the clearance is for the purpose of unsupervised contact with vulnerable groups. Prescribed positions under the Disability Services Act 1993 must obtain a satisfactory Disability Services Employment Screening through the Department of Human Services (DHS) Screening Unit NPCs and DHS Disability Services Employment Screenings must be renewed every 3 years thereafter from date of issue. WWCCs must be renewed every 5 years thereafter from date of issue. Will be required to comply with the requirements of the SA Health Procedure for Credentialing Allied Health and Scientific Health Professionals

## Flinders and Upper North Local Health Network



•	<ul> <li>Appointment is subject to immunisation risk category requirements (see page 1). There may be ongoing immunisation requirements that must be met.</li> </ul>					
Ke	ey Result Areas	Generic Requirements	Specific or Local Requirements			
1.	Technical Skills and Application	<ol> <li>Provide a broad range of clinical services, selecting, adopting and applying methods, procedures and standards which are generally well established and straight forward</li> <li>Exercise professional judgment within prescribed areas, with support from a Clinical Senior to verify methods and results</li> <li>Provide straight forward clinical services, including one-on-one, group and health promotion activities</li> <li>Manage and prioritise personal workload</li> </ol>	<ul> <li>Provide Orthotics/Prosthetic services to Whyalla and other regional health units within FUNLHN as directed.</li> <li>Provide Orthotic/Prosthetic services in the clinical areas of inpatients, Surgical, Medical, High Dependency, Rehabilitation, Outpatients and Day Surgery.</li> </ul>			
2.	Personal and Professional Development	<ul> <li>2.1 Operate under direct supervision (which will decrease as experience increases), and draw on support from experienced peers of diverse professional backgrounds and /or Managers as required.</li> <li>2.2 Display a commitment to continuous personal and professional development by: <ul> <li>a. Attending all mandatory training and actively pursuing other training and development as required to maintain currency of clinical knowledge</li> <li>b. Applying reflective practice skills</li> <li>c. Utilising the support of mentors and peers</li> <li>d. Actively participating in the professional development and review (PDR) process</li> </ul> </li> <li>2.3 Contribute to the development of knowledge of effective practice through research, evaluation of services and information sharing with peers</li> <li>2.4 With at least 12 months post-graduate experience, may be required to review aspects of the work of peers, provide professional advice to more recently employed allied health professionals, and contribute to the supervision of students / AH assistants.</li> </ul>	<ul> <li>Receive clinical advice, mentorship and support from AHP2 or AHP3 clinical senior.</li> <li>Develop and maintain inter and intra- professional clinical networks within the Region, FUNLHN and South Australia, actively sharing and seeking out knowledge of effective practice</li> <li>Participate in the FUNLHN Orthotics/ Prosthetics Network</li> <li>With experience, provide support to peers and contribute to the supervision of work experience students / allied health assistants.</li> </ul>			
3	Client / Customer Service	<ul> <li>3.1 Treat all clients with respect, be responsive to their needs, and act on opportunities to improve the quality of customer service in your operational area.</li> <li>3.2 Promote cultural safety by valuing &amp; promoting the cultural needs of the community.</li> <li>3.3 Apply client-centered practice and community engagement principles in the provision of services, ensuring clients are meaningfully involved in all aspects of their care</li> </ul>	<ul> <li>Utilise service prioritization and eligibility criteria where they exist.</li> <li>Participate in CDU, HRF, fracture and other clinics as relevant to case load</li> </ul>			
4	Administration and Documentation	<ul> <li>4.1 Comply with organisational requirements for the accurate and timely completion of documentation and statistics.</li> <li>4.2 Contribute to the efficient and effective use of materials and resources.</li> <li>4.3 Prepare reports which incorporate recommendations on straight forward operations.</li> <li>4.4 Appropriately identify, use and apply relevant policies, procedures, reporting and documentation systems.</li> <li>4.5 Competently utilise the Microsoft Office suite of software, Email and Internet in fulfilling the requirements of the role</li> </ul>	<ul> <li>Use the Safety Learning System (SLS) to report patient clinical risks and incidents</li> <li>Use the Work Health and Safety reporting systems to report risks and incident to self, employees and the public.</li> <li>Document appropriately within the FUNLHN Documentation guidelines and department</li> </ul>			

## Flinders and Upper North Local Health Network



		4.6	May be required to undertake projects or assignments of limited scope and complexity, or contribute to a minor phase of a broader / more complex project.		
5	Teamwork and Communication	5.1 5.2 5.3 5.4 5.5	Participate in service planning to improve the effectiveness, efficiency, equitable distribution and evidence-based nature of FUNLHN services. Promote service integration through the development of active collaborative partnership with relevant agencies and individuals. Work positively within a team, develop effective working relationships and contribute constructively to achieving team goals Communicate effectively with a range of people (both verbally and in writing) Work in accordance with SA Health and FUNLHN's vision, mission, strategic priorities and values	•	Work as a member if the multi-disciplinary clinical services team, based in Whyalla as well as with other divisional teams including Healthy Living, Restorative Care, Country Health Connect, Physiotherapy and Podiatry Orthotics and Prosthetics department based in Whyalla. Outline major meetings expected to attend
6	Continuous Improvement	6.1 6.2 6.3 6.4 6.5	Contribute to quality improvement programs and other organisational activities required to meet service / accreditation standards. Contribute to the ongoing monitoring, evaluation and review of services. Proactively respond to client complaints and feedback. Contribute to discipline-specific and trans-professional research and service development, through data collection, collation, analysis and the development of recommendations on basic operations. Complying with the Code of Ethics for Public Sector Employees.	•	Contribute to the ongoing review, development and evaluation of the effectiveness of P/O services in the relevant outreach centers across the Eyre Peninsula and Flinders Upper North.

Flinders and Upper North Local Health Network



Government of South Australia SA Health

## **Organisational Context**

## Organisational Overview:

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians

## **Our Legal Entities:**

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Ageing and the Minister for Mental Health and Substance Abuse.

The legal entities include but are not limited to Department for Health and Ageing, Central Adelaide Local Health Network, Northern Adelaide Local Health Network, Southern Adelaide Local Health Network, Women's and Children's Health Network, Barossa Hills Fleurieu Local Health Network, Eyre and Far North Local Health Network, Flinders and Upper North Local Health Network, Limestone Coast Local Health Network, Riverland Mallee Coorong Local Health Network, Yorke and Northern Local Health Network and SA Ambulance Service.

## SA Health Challenges:

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce shortages, and ageing infrastructure. The SA Health Care Plan has been developed to meet these challenges and ensure South Australian's have access to the best available health care in hospitals, health care centres and through GPs and other providers.

## Health Network/ Division/ Department:

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## Partnering with Consumers

The Flinders and Upper North Local Health Network is committed to involving consumers, communities and carers in the planning, design and evaluation of our health services. We do this through (but not limited to) Flinders and Upper North Local Health Network Board Consumer and Community Engagement Committee, Health Advisory Councils, Community Network Register and with consumer representation on operational committees. Furthermore, advocacy and advice is sought as appropriate from specialist support group Experts by Experience and representatives for mental health, aged care, child and youth care, disability and other groups.

Flinders and Upper North Local Health Network



## Values

## **SA Health Values**

The values of SA Health are used to indicate the type of conduct required by our employees and the conduct that our customers can expect from our health service:

- > We are committed to the values of integrity, respect and accountability.
- > We value care, excellence, innovation, creativity, leadership and equity in health care provision and health outcomes.
- > We demonstrate our values in our interactions with others in SA Health, the community, and those for whom we care.

### **Code of Ethics**

The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees:

- > Democratic Values Helping the government, under the law to serve the people of South Australia.
- > Service, Respect and Courtesy Serving the people of South Australia.
- > Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.
- > Accountability- Holding ourselves accountable for everything we do.
- > Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

As a public sector employee, you have a responsibility to maintain ethical behaviour and professional integrity standards. It is expected that you act in accordance with the Code of Ethics and contribute to a culture of integrity within SA Health.

SA Health acknowledges culture and identity as being integral to Aboriginal health and wellbeing and is committed to improving the health of Aboriginal people.

SA Health vision for Reconciliation is the gap is closed on Aboriginal health disadvantage; and Aboriginal people share the same rights, respect and access to opportunities and benefits as all South Australians.

## Approvals

## **Role Description Approval**

I acknowledge that the role I currently occupy has the delegated authority to authorise this document.

Name:

**Role Title:** 

Signature:

Date:

## **Role Acceptance**

## Incumbent Acceptance

I have read and understand the responsibilities associated with role, the role and organisational context and the values of SA Health as described within this document.

Name:

Signature:

Date:

## Flinders and Upper North Local Health Network



Government of South Australia SA Health

•	Job Title	itleOrthotist/ProsthetistClassification		AHP1
LHN Flinders & Upper North Local Health Network		Term	Ongoing	
4	Area	Whyalla Hospital and Health Servicese	FTE	Full time hours

To apply for the position, you will need to provide:

- (1) A current Curriculum Vitae (CV), outlining your relevant qualifications, work experience and contact details of 3 professional referees
- (2) A cover letter, including:
  - Title of the position and vacancy reference number (from advertisement)
  - Outline of your reasons for applying for the position
  - Brief summary of your ability to fulfil the role:
    - Please address each of the 6 Key Result Areas (KRA) separately, using dot points. Refer to the table below for some suggestions of the type of information you may like to include.
    - You do not need to address the selection criteria individually in your written application. These may be used to assess your suitability for the role during the merit-based selection process.
    - $\circ$  Keep it brief no more than 2 pages

Please forward your application by the due date, as per the details outlined in the job advertisement.

Ke	y Result Area	Selection Criteria (suggestions of information to include in your application)
1.	Technical Skills and Application	<ul> <li>a) Your professional qualifications, professional association membership and registration status (if relevant) - <i>refer page 1 for minimum qualification requirements</i></li> <li>b) Professional experience <i>relevant to this role</i>: <ul> <li>Outline scope and nature of previous professional roles</li> <li>Previous involvement in service development (may include outcome measures, research &amp; evaluation)</li> <li>Project management skills or knowledge of project management principles</li> <li>Examples of competency in applying primary health care principles</li> </ul> </li> <li>c) <i>Examples</i> of other skills, knowledge or experiences that demonstrate your suitability for the role. <ul> <li>e.g.: creativity, resourcefulness, flexibility, adaptability, problem solving skills</li> </ul> </li> </ul>
2.	Personal & professional development	<ul> <li>a) Outline previous initiatives that demonstrate your commitment to reflective practice, and proactive development of self and others. May include reference to training or additional qualifications of relevance to this role.</li> <li>b) Any experience in leadership and management - work or non-work roles</li> </ul>
3.	Client / Customer Service	<ul> <li>a) Knowledge of SA Health services, priorities and strategic directions</li> <li>b) Previous experience &amp; skills in community engagement, client-centered practice and cultural competency</li> </ul>
4.	Administration & Documentation	a) Highlight <i>relevant</i> skills, experience or training. Include reference to specific systems or software programs <i>if relevant</i> .
5.	Teamwork and Communication	<ul> <li>a) Outline your communication and team work skills, <i>with examples</i></li> <li>b) <i>Examples</i> of your ability to contribute to an effective team, including working with diverse health professionals, the community and service providers from other sectors</li> </ul>
6.	Continuous Improvement	a) <i>Examples</i> of how you have contributed previously to quality improvement, evaluation and research or demonstrated understanding of how this role would contribute to continuous improvement

## Flinders and Upper North Local Health Network



Job Title	Orthotist/ Prosthetist		Classification	AHP2	Position Number	P24508
LHN	Flinders and Upper North Local Health Network(FUNLHN)		Term	Ongoing]	Position Created	22/06/2019
Area	Whyalla Hospital and Health Services		FTE	Full time hours)	Last Updated	26.10.2021
Criminal His	story Clearance Requirements:	<ul> <li>Working with Child</li> <li>NDIS Worker Screet</li> <li>Unsupervised con</li> </ul>	eening Check (DH	S)		
Immunisatio	on Risk Category:		ect contact with blo	l or body substances) od or body substances)		

## Broad Purpose of the Position

The Orthotist/ Prosthetist applies clinical experience, increasingly generalist and / or specialist clinical knowledge and professional competence to plan, implement and evaluate a comprehensive and integrated range of services, appropriate to the needs of the local community. The Orthotist/ Prosthetist works under reduced clinical direction, and may contribute to the clinical supervision of less experienced allied health professionals, allied health assistants and students. As a member of a multi-professional team, including health professionals and service providers from other sectors, the Orthotist/ Prosthetist utilises a combination of preventative, early intervention, treatment / therapy and evaluation approaches

#### Qualifications

Must hold a recognised qualification within the Australian Orthotic and Prosthetic Association, and be eligible for practicing membership of the relevant Professional Association. For those professions requiring Registration, all requirements to obtain and maintain current registration must be fulfilled. For self-regulated professions it is desirable to participate in the professional association accredited continuing professional development program.

#### Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential. SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

#### Resilience

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

#### **Performance Development**

The incumbent will be required to participate in the organisation's Performance Review & Development Program which will include a regular review of the incumbent's performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values and strategic directions.

A current driver's license is essential, as is a willingness to drive



#### White Ribbon

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

### **Cultural Statement**

FUNLHN welcomes Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. FUNLHN is a culturally inclusive work environment that is respectful of Aboriginal and Torres Strait Islander culture

### Partnering with Consumers

The Flinders and Upper North Local Health Network is committed to involving consumers, communities and carers in the planning, design and evaluation of our health services. We do this through (but not limited to) Flinders and Upper North Local Health Network Board Consumer and Community Engagement Committee, Health Advisory Councils, Community Network Register and with consumer representation on operational committees. Furthermore, advocacy and advice is sought as appropriate from specialist support group Experts by Experience and representatives for mental health, aged care, child and youth care, disability and other groups.

### **Special Conditions**

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- **Key Relationships**
- Receives line supervision from Restorative Care Team Leader
- on country roads and travel in light air craft as required. Intra state Receives clinical supervision, advice and support from an experienced Senior Allied Health travel will be required; interstate travel may be required. Professional - specify if known, under formal arrangement in accordance with the SA Health Flexibility and some out of hours' work may be required. Allied Health Clinical Support Framework. It is mandatory that no person, whether or not currently working in May contribute to the supervision of less experienced professional officers, para-professional SA Health, will be eligible for appointment to a position in SA Health staff and students, under direction from the Clinical Senior unless they have obtained a satisfactory National Police Certificate Works within a multi-disciplinary team framework, in collaboration with other health (NPC). professionals, service providers and the community Will be involved in training, assessing and accrediting O/P AHA Team members and Prescribed Positions under the Child Safety (Prohibited Persons) • completing competency framework documents Act 2016 must obtain a satisfactory Working With Children Check May be required to assist AHP-3 Senior O/P in assessing new referrals against access (WWCC) through the Department of Human Services (DHS) framework Screening Unit. May be required to participate in a mentor and mentee relationship for the development of Approved Aged Care Provider Positions as defined under the junior staff and for self-development Accountability Principles 1998 made in pursuant to the Aged Care May be required to actively participate in service planning, and contingency planning in Act 2007 (Cth) must obtain a satisfactory National Police Certificate situations of staff shortages and other service crises as they arise (NPC) through the South Australian Police confirming the clearance May be required to temporarily fulfill a higher position, appropriate to the incumbent's skills is for the purpose of unsupervised contact with vulnerable groups. and capacity Prescribed positions under the Disability Services Act 1993 must obtain a satisfactory Disability Services Employment Screening through the Department of Human Services (DHS) Screening Unit NPCs and DHS Disability Services Employment Screenings must be renewed every 3 years thereafter from date of issue.



Key Result Areas	Generic Requirements	Specific or Local Requirements
1. Technical Skills and Application	<ol> <li>Apply professional expertise, developing generalist / specialist knowledge, clinical competence and experience to provide professional services to client groups in circumstances requiring increasingly complex practice skills.</li> <li>Exercise professional judgment in the selection and adaptation of established methods, procedures and techniques within the profession.</li> <li>May provide a broad range of clinical and consultative services across a range of service settings, including one-on-one, group based and health promotion activities.</li> <li>Manage and prioritise personal work load and support others in developing workload management plans, including in the allocation of team resources</li> </ol>	<ul> <li>Provide Orthotics and Prosthetic Services across the region</li> <li>Maintain a substantial adult and/or pediatric caseload</li> <li>Using Primary Health Care principles to ensure the ranges of Orthotic and Prosthetic services meets changing community needs</li> <li>Describe scope of role; types of services provided / settings and geographic scope.</li> </ul>
2. Personal and Professional Development	<ul> <li>2.1 Work under reduced clinical supervision, and proactively draw on the support of experienced peers of diverse professional backgrounds, Clinical Seniors, Advanced Clinical Leads and / or managers when required.</li> <li>2.2 Display a commitment to continuous personal and professional development by: <ul> <li>a. Attending all mandatory training and actively pursuing other training and development as required to maintain currency of clinical knowledge</li> <li>b. Applying well-developed reflective practice skills to your own work, and supporting peers / students / supervised staff to develop reflective practice skills</li> <li>c. Utilising the support of mentors and peers</li> <li>d. Actively participating in the Professional Development and Review (PDR) process, including developing and pursuing a personal / professional development plan in consultation with your line manager / clinical supervisor</li> <li>e. May provide professional leadership in the relevant network, including facilitating access to training for professional staff</li> </ul> </li> </ul>	<ul> <li>Receive clinical direction, advice, mentorship and support from Advanced Clinical Lead and Clinical Senior</li> <li>In collaboration with the Clinical Senior, Advanced Clinical Lead and your TEAM LEADER, develop a formal Clinical Supervision arrangement with suitably skilled and experienced Orthotist/Prosthetist. Fulfill all obligations under this agreement, and review it annually.</li> <li>Develop and maintain inter and intra-professional clinical networks within the RURAL REGION, SA Health and South Australia, actively sharing and seeking out knowledge of effective practice</li> <li>Participate in the SA Health PROFESSION Network</li> <li>Provide clinical support to less experienced professional staff in the REGION / TEAM</li> <li>Contribute to the supervision of Orthotic/Prosthetic students on clinical placement</li> <li>Contribute to the supervision of Orthotic/Prosthetic Allied Health Assistants</li> </ul>



3	Client / Customer Service	2.4 3.1	May be required to contribute to clinical / professional supervision, support and oversight of AHP1 level staff, allied health assistants and profession- specific professional students or multi-disciplinary student teams. Develop, share and support your peers to gain knowledge of effective practice through research, evaluation of services and information sharing (e.g.: via professional networks and presenting papers for conferences and / or publishing) Treat all clients with respect, be responsive to their needs, and act on opportunities to improve the quality of customer service in your operational area. Promote cultural safety by valuing and promoting the cultural needs of the community. Contribute to improvements in the patient-journey driven distribution of services and apply client-centered practice and community engagement principles in development and delivery of services; ensuring clients are meaningfully involved in all aspects of their care	•	Consult and engage with consumers, carers and service providers to identify needs, and ensure needs of high risk/ minority groups are considered in the development of services Utilize the prioritization and eligibility criteria where they exist Specify the target group / clients in scope - may refer to service prioritization / eligibility criteria Support clients / careers / families across the Patient Journey, providing effective assessment and triage, timely referrals, accurate information, coordinated care and prompt follow up. Provide feedback and advice to Team Leader about clinical related incidents and client complaints.
4	Administration and Documentation	4.1 4.2 4.3 4.4 4.5 4.6	making Appropriately identify, use and apply relevant policies, procedures, reporting and documentation systems.	•	Provide monthly reports to the Executive Director of Community and Allied Health via the Team Leader regarding waiting lists, service issues, planning and initiatives Specify any documentation or reporting requirements unique to the role Contribute to the review, development and adaptation of clinical and administrative resources to support Orthotics and Prosthetic Services Provide details of any specific projects in scope Use the Safety Learning System [SLS] to report patient clinical risks and incidents and customer complaints/feedback Use the Work Health and Safety reporting systems to report risks and incidents to self, employees and the public Document appropriately within the Whyalla Hospital Documentation Guidelines and Orthotic/ Prosthetic

## Flinders and Upper North Local Health Network



			•	Guidelines any interactions, assessment and therapy with clients. Contribute to the review, development and adaptation of clinical and administrative resources to support Orthotic and Prosthetic services Complete and document clinical and other Audits within the department
5	Teamwork and Communication	<ul> <li>5.1 Utilise professional knowledge and skills in contributing to research and / or service development activities at the local level and / or within your profession across FUNLHN; to support the effective, efficient, equitable distribution (according to need) and evidence-based nature of FUNLHN services.</li> <li>5.2 Promote service integration through the development of active collaborative partnership with relevant agencies and individuals.</li> <li>5.3 Work positively within a team, foster teamwork and support others to develop effective working relationships and achieve team goals</li> <li>5.4 Communicate and negotiate effectively (both verbally and in writing) with a diverse range of people including clients, the community, team members, management and other stakeholders</li> <li>5.5 Work in accordance with SA Health and FUNLHN's vision, mission, strategic priorities and values</li> </ul>	•	Works as a member of the multi-professional Orthotic/ Prosthetic Department, based in Whyalla as with other Divisional teams including Healthy Living, Clinical Services, HACC and Aged Care and Rehabilitation, & Podiatry. Works as a member of the multi-professional Restorative Care and Orthotics and Prosthetics team, based in Whyalla Required to participate in regular team, program meetings, Rehab intakes and case conference and other relevant meetings
6	Continuous Improvement	<ul> <li>6.1 Contribute to quality improvement programs and other organisational activities required to meet service / accreditation standards, and support supervised staff / students to comply with requirements.</li> <li>6.2 Proactively seek opportunities to improve professional tasks and services, by monitoring service access, emerging trends and community needs, and contributing to ongoing evaluation of services.</li> <li>6.3 Seek client feedback on services and respond proactively to client complaints and feedback. As required, contribute to investigations of client complaints, with a view to informing systematic improvements in services.</li> <li>6.4 Contribute to discipline-specific and multi-professional research, service development, and advances of techniques used, through research (under direction), data analysis, evaluation of services and development of recommendations to assist Management decision making.</li> <li>6.5 Complying with the Code of Ethics for Public Sector Employees.</li> </ul>	•	Provide leadership in relation to the ongoing review, development and evaluation of the effectiveness of Orthotic/ Prosthetic services in Whyalla, as well as relevant outreach centers Contribute to the ongoing review, development and evaluation of the effectiveness of Orthotic and Prosthetic services in Flinders and Upper North Local Health Network

Flinders and Upper North Local Health Network



Government of South Australia

## **Organisational Context**

## Organisational Overview:

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians

## **Our Legal Entities:**

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Ageing and the Minister for Mental Health and Substance Abuse.

The legal entities include but are not limited to Department for Health and Ageing, Central Adelaide Local Health Network, Northern Adelaide Local Health Network, Southern Adelaide Local Health Network, Women's and Children's Health Network, Barossa Hills Fleurieu Local Health Network, Eyre and Far North Local Health Network, Flinders and Upper North Local Health Network, Limestone Coast Local Health Network, Riverland Mallee Coorong Local Health Network, Yorke and Northern Local Health Network and SA Ambulance Service.

## SA Health Challenges:

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce shortages, and ageing infrastructure. The SA Health Care Plan has been developed to meet these challenges and ensure South Australian's have access to the best available health care in hospitals, health care centres and through GPs and other providers.

## Health Network/ Division/ Department:

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## Partnering with Consumers

The Flinders and Upper North Local Health Network is committed to involving consumers, communities and carers in the planning, design and evaluation of our health services. We do this through (but not limited to) Flinders and Upper North Local Health Network Board Consumer and Community Engagement Committee, Health Advisory Councils, Community Network Register and with consumer representation on operational committees. Furthermore, advocacy and advice is sought as appropriate from specialist support group Experts by Experience and representatives for mental health, aged care, child and youth care, disability and other groups.



## Values

## SA Health Values

The values of SA Health are used to indicate the type of conduct required by our employees and the conduct that our customers can expect from our health service:

- > We are committed to the values of integrity, respect and accountability.
- > We value care, excellence, innovation, creativity, leadership and equity in health care provision and health outcomes.
- > We demonstrate our values in our interactions with others in SA Health, the community, and those for whom we care.

## Code of Ethics

The *Code of Ethics for the South Australian Public Sector* provides an ethical framework for the public sector and applies to all public service employees:

- > Democratic Values Helping the government, under the law to serve the people of South Australia.
- > Service, Respect and Courtesy Serving the people of South Australia.
- > Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.
- > Accountability- Holding ourselves accountable for everything we do.
- > Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

As a public sector employee, you have a responsibility to maintain ethical behaviour and professional integrity standards. It is expected that you act in accordance with the Code of Ethics and contribute to a culture of integrity within SA Health.

SA Health acknowledges culture and identity as being integral to Aboriginal health and wellbeing and is committed to improving the health of Aboriginal people.

SA Health vision for Reconciliation is the gap is closed on Aboriginal health disadvantage; and Aboriginal people share the same rights, respect and access to opportunities and benefits as all South Australians.

## Approvals

## **Role Description Approval**

I acknowledge that the role I currently occupy has the delegated authority to authorise this document.

Name:

**Role Title:** 

Signature:

Date:

## **Role Acceptance**

## Incumbent Acceptance

I have read and understand the responsibilities associated with role, the role and organisational context and the values of SA Health as described within this document.

Name:

Signature:

Date:

**APPLICANT GUIDELINES** 

## Flinders & Upper North Local Health Network



Government of South Australia

Job Title	Orthotistt/Prosthetist	Classification	AHP2
LHN	Flinders & Upper North Local Health Network	Term	Ongoing)
Area	Whyalla Hospital and Health Services	FTE	Full time hours)

To apply for the position, you will need to provide:

- (1) A current Curriculum Vitae (CV), outlining your relevant qualifications, work experience and contact details of 3 professional referees
- (2) A cover letter, including:
  - Title of the position and vacancy reference number (from advertisement)
  - Outline of your reasons for applying for the position
  - Brief summary of your ability to fulfil the role:
    - Please address each of the 6 Key Result Areas (KRA) separately, using dot points. Refer to the table below for some suggestions of type of information you may like to include.
    - You do not need to address the selection criteria individually in your written application. They may be used to assess your suitability for the role during the merit-based selection process.
    - $\circ$  Keep it brief no more than 2 pages

Please forward your application by the due date, as per the details outlined in the job advertisement.

Key Result Area		Selection Criteria		
1.	Technical Skills and Application	<ul> <li>a) Your professional qualifications, professional association membership and registration status (if relevant) – refer to page 1 for minimum qualification requirements</li> <li>b) Broad professional experience relevant to this role: <ul> <li>Outline scope and nature of previous professional roles, including experience working in rural and remote contexts</li> <li>Previous involvement in service development, including research &amp; evaluation</li> <li>Change management &amp; project management skills / experience</li> <li>Competency in applying primary health care principles</li> </ul> </li> <li>c) Examples of other skills, knowledge or experiences that demonstrate your suitability for the role <ul> <li>creativity, adaptability, resourcefulness, prioritization &amp; problem solving skills</li> </ul> </li> </ul>		
2.	Personal & professional development	<ul> <li>a) Outline previous initiatives that demonstrate your commitment to reflective practice, and proactive development of self and others. E.g.: <i>relevant</i> additional professional development or qualifications</li> <li>b) Information about your leadership / management style and experience</li> </ul>		
3.	Client / Customer Service	<ul> <li>a) Knowledge of and commitment to FUNLHN services, priorities &amp; strategic directions.</li> <li>b) Examples that demonstrate skills in community engagement, client-centered practice and cultural competency.</li> </ul>		
4.	Administration & Documentation	<ul> <li>a) Information about relevant skills, experience and training – including those related to data management, competent use of technology etc.</li> </ul>		
5.	Teamwork and Communication	<ul><li>a) Examples of how you have contributed previously to service planning and development</li><li>b) Outline your communication, teamwork and problem solving skills, with examples</li></ul>		
6.	Continuous Improvement	a) Examples of how you have contributed previously to quality improvement, evaluation, outcome measures and research		