



POSITION DESCRIPTION

Australian Broadcasting Corporation

Label	Description
Position Title:	MCR OPERATOR
Position no:	30001122
Team:	[Product & Content Technology]
Department:	Radio MCR Operators Melbourne
Location:	Southbank
Reports to:	MCR COORDINATOR (RADIO) VIC & TAS 30003714
Classification:	Content Maker
Schedule:	[Schedule A]
Roster cycle	[2 Week Rostered]
Band/level:	[Band 6-7]
HR Endorsement:	11/02/2022

Purpose

Operate the Master Control to support local program and network needs by monitoring and maintaining production, distribution and program delivery systems.

Key Accountabilities

- Support the MCR Coordinator in leadership by providing development, guidance, support and supervision to team members to build and maintain a strong, collaborative and high performance culture, including:
 - Contributing significantly to the identification and implementation of solutions for improved workflows and technologies.
 - Identifying training and development needs and initiating appropriate action to address these needs.
 - Ensuring equipment required by the team is operating effectively with any issues resolved and/or reported promptly.
- Under broad direction of the MCR Coordinator, supervise the operations of the Master Control to support program production and network needs, including:
 - Operating and monitoring local/state transmission, production and related equipment.
 - Recognising and addressing conflicting scheduling instructions.

- Compiling and editing switching schedule, and other scheduling systems as required.
- Maintaining and developing standard operating procedures.
- Maintain technical quality of programs and network, including:
 - Providing first line maintenance of transmission path e.g. program restoration.
 - Locating and logging faults and providing diagnostic support to Technology Support staff to resolve very complex faults; and
 - Maintaining broadcast and associated systems by performing very complex maintenance tasks to meet department and broadcast standards.
- Contribute significantly to projects to support program and network needs by planning, scoping, installing and commissioning very complex projects.
- Maintain and develop strategic client relationships by providing outstanding technical advice and consulting to clients as required to support program and network needs.
- Supervise the effective administration and record keeping of the local work area to ensure efficient and effective communication.
- As required, act as the first point of contact for employees and clients when the MCR Coordinator is absent.
- Actively promote the ABC values and apply all relevant workplace policies and guidelines.
- Cooperate with any reasonable instruction, procedure or policy relating to safety and take reasonable care for your own safety and that of other people who may be affected by your conduct while at work. Additional WHS responsibilities apply to Managers and Supervisors, Team Directors, and other Officers.

Key Capabilities/Qualifications/Experience

1. Relevant tertiary qualifications or equivalent extensive skills, knowledge and experience.
2. Operational outstanding knowledge of technical operations and maintenance in an on-air broadcasting environment/or production environment.
3. Extensive knowledge of on-air transmission operations, scheduling systems and new technologies, both current and emerging.
4. Outstanding ability to deliver very complex switching requirements with broad direction.
5. Outstanding ability to take a pro-active approach in maintaining transmission quality, including checking and reporting very complex faults to ensure equipment is maintained and operating to broadcast specifications.
6. Excellent organisational, communication and problem-solving skills with the ability diagnose and solve very complex problems.
7. Effective leadership skills with the ability and willingness to train, mentor and develop less experienced colleagues.
8. Excellent problem solving, planning, organisational and resource management skills.
9. Outstanding ability to interpret and apply standards, including standard operating procedures.
10. **ABC Principles:** Demonstrated commitment to the ABC Principles of We are ABC, Straight Talking, People Focused, Accountable and Open & Transparent.
11. **ABC Policies:** Understanding of the relevance and scope of ABC policies and the ABC Principles and a commitment to adhere to these; particularly in relation to complying with health, safety and wellbeing requirements in the workplace and acting in accordance with the ABC Principles.

12. **Diversity and Inclusion:** Ability to communicate effectively and build relationships with people from a range of diverse backgrounds.

Special Requirement

- Willingness and ability to work to a 24/7 roster.



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