|  |  |
| --- | --- |
| Role Information  |  |
| **Role Title:** | Integration Specialist |
| **Function:** | Technology & Transformation | **Area** | Infrastructure |
| **Pay Band:** | Fixed Salary 5 | **Employee Level**  | Team Member  |
| **Role Reports to (role title):** | Platform Delivery Manager - Integration |

|  |
| --- |
| Role Specification |
| **Objective of the Role** |
| As a Integration Specialist , you champion industry best practice, solutions and technologies, and have superior skills in designing complex innovative platforms and solutions in using Integration Best practices and principles. You drive the technical vision for complex programs of work and platform architecture, and are accountable for ensuring Platform roadmaps are in place and on track for delivery.You proactively share knowledge, mentoring and coaching Software Engineers and Platform Engineers to improve effectiveness and quality. You use your technical leadership and influence to drive team performance, bringing new techniques and ways of working to the team where needed.You have a bias to action and work closely with teams across the domain to deliver, maintain, and improve Integration Platforms.  |

|  |
| --- |
| ***Being @ Suncorp Behaviours – All Team Members*** |
| * Understands role requirements, achieves quality and timely outcomes, and strives to do better
* Delivers on commitments being genuine and direct and ensuring fair outcomes for all
* Works through challenges and raises risks to achieve results
* Listens to customers, speaking up on their behalf and takes action to deliver the right outcome
* Finds different ways to perform work and identify new solutions
* Adapts to change, willing to pivot around business needs and learns from experiences
* Assists others, shares knowledge and strengths, taking ownership of team goals
* Invites different views and experiences to create diverse perspectives
* Engages with the team, celebrating the success of others and ensuring the safety and wellbeing of all
 |

|  |
| --- |
| **Key Accountabilities** |
| * As an Integration specialist you'll set coding standards and encourage the development teams to follow best practices and minimize technical debt, including considerations for OWASP Top 10 and other secure coding principles
* You will have extensive experience developing, owning, and delivering technical roadmaps. You will know how to engage other teams and drive delivery using hybrid delivery model.
* You'll also contribute to architectural and solution design decisions, working closely with architects, analysts, developers, testers, and other stakeholders to propose and implement best practice technical solutions
* Continuous improvement of our CI/CD pipeline is crucial, and you'll be driving automation to reduce cycle time and increase the quality of software delivery across our various tech stacks. You'll also take a hands-on approach in implementing Proof of Concept (POCs) and trialling new and emerging integration technologies
* In addition to your Integration technical expertise, you'll also liaise with architects, analysts, and developers to ensure that all deliverables are supported by the correct architectural implementation.
* Contribute and assist the team lead towards development of the backlogs, producing delivery plans as part of backlog of various initiatives. Contributes towards development of robust ways of working, including implementation of Agile practices.
* Help create an innovative, creative, and fun team culture, capable of developing advanced technologies.
 |
| **Key Stakeholder Relationships** |
| * Build and maintain constructive working relationships and engagement with Team Members, Stakeholders, and Leaders across the Group, Strategic Delivery Partners and Vendor.
 |
| Person Specification |
| **Key Job Requirements** |
| Qualifications (indicate whether mandatory or desired)* Tertiary qualification in Software Engineering, Computer Science or Information Technology.

Experience (minimum type and level of experience required to perform the role)* At least 10 years appropriate industry experience in large enterprise organisation.
* Excellent knowledge/experience in the application of Agile and Lean approaches.
* Experience with Planning, designing, and deploying On prem and cloud solutions (IaaS, PaaS and SaaS) and deployments, migrations, network, and security frameworks.
* Experience defining and managing an integration design practice including integration patterns, register, and system integration landscape diagrams.
* Expertise in deriving solutions that use REST/JSON, SOAP/XML, Java.
* Experience in working on Integration Platforms like IBM ACE/MQ, Mulesoft, Pentaho
* Strong understanding of application and API security and privacy controls
* Experience with Dev Ops and CI/CD tools.
* Knowledge of multi-tenancy architectures
* Strong knowledge of system testing, and software quality assurance practices and methodologies as applied to integrated solutions.
 |
| **Key Capabilities/Technical Competencies** (skills, knowledge, technical or specialist capabilities) |
| * Lead the team in driving technical discussions with projects and progammes.
* Demonstrated experience in the assessment, analysis, development, documentation, and implementation planning of changes for large complex program/projects.
* Demonstrated excellent analytical, conceptual, and problem-solving skills with a proven record in the assessment and evaluation of technical requirements.
* Faciltate workshops to solidify requirements for change activities
* Suggest best practices around Integration Design and Solutioning of delivery.
* Strong communication and interpersonal skills, including negotiation and influencing skills.
* Strong mentoring and coaching skills, with an ability to provide technical leadership and influence to Platform Engineers.
* Demonstrated learning agility and ability to rapidly adjust to new contexts, technologies and trends
* Able to work as collaboratively and contribute to creation of effective team environments for people to innovate and learn
* Proven ability to consult and facilitate discussions regarding alternative approaches and to broker consensus across broad stakeholder groups
* Strong stakeholder management, planning, organisation, decision making and time management skills
* Ability to prioritise, multi-task and demonstrate self-management.
* High level of flexibility with a strong ability to lead others successfully through cultural, process, system and transformational change
* Ability to contribute to and understand strategic perspectives and translate into tactical actions
* Working knowledge of information technology and technology industry trends and issues
* Sound knowledge of how information and technology contributes to business performance
* Strong knowledge of the technology and assets that your team is responsible for.
 |

|  |  |  |  |
| --- | --- | --- | --- |
| **Prepared by:*****(Name & position)*** | Eshanee BaratPlatform Delivery Manager , Integration | **Date:** | 17/05/2023 |
| **Approved by:*****(Name & position)*** |  | **Date:** |  |