Role Responsibility Statement: Digital Information Technology (Principal Advisor)

Role Responsibility	
Provide the oversight and custodianship of the digital information technical landscape. Provide subject matter expertise across digital information services. Position designed to identify and build capability.	
Key leadership capabilities	The value chain operating model provides the basis for cultural reform of Airservices, driven by empowered and accountable leaders working together to deliver results. This role has a strong subject matter expertise where leadership is demonstrated through influence and working across the organisation, such as: • Deliver expert, authoritative advice on key organisational wide outcomes or initiatives to inform business planning, encourage innovative approaches, and enhance value through improved efficiency and outcomes. • Effectively contribute and deliver on Airservices goals by through influencing and collaborating with key stakeholders. • Lead inclusively by empowering people to work autonomously, and support and mentor other people in subject matter expertise. • Support our people by demonstrating authenticity and engaging our people with a Know Me, Focus Me and Value Me focus. • Create and support an environment, which fosters an emphasis on collaboration and accountability to promote a trust-based, inclusive culture centred on principles of care and purpose. • Develop and maintain a broad range of relationships to influence within the value chain at the peer and Executive levels, and positively influence industry stakeholders and promote Airservices within the community. Every leader in Airservices must demonstrate constructive behaviours aligned with our values and target culture of trust, care and accountability. Attached are the leadership capability descriptors applicable to this role.
Key responsibilities	• Provide the oversight and custodianship of the digital information technical landscape. • Provide subject matter expertise across digital information services. • Ensure all investments in digital information platforms align to the organisations strategy by taking a long term view of the organisations goals and industry trends. • Initiate new and enhanced services offerings aligned to customer outcomes • Identify and in conjunction with the various platform heads, build capability to meet future digital information

	service outcomes.
	• Ensure that all applications and services which utilise the digital information services are fit for purpose and that they are delivered in most cost effective model
	• Continue to review industry trends to ensure changes in technology or delivery methods are captured and included in the portfolio planning processes to reduce the risk of technology debt.

Role in context

The Airservices value chain operating model starts with our customers' experience and needs. Regardless of where you sit in the organisation, and how much direct interaction you have with customers, you must have a service first mindset, seeking to deliver on outcomes.

While much of what we do and the services we deliver will continue into the near future, the way we work and the way we support our customers will change.

Customers will be the anchor that keeps us aligned and focused as an organisation, and our people must operate in a collaborative and consistent way across the value chain so that the organisation thinks, acts and works as one Airservices. This way, each role contributes to providing even greater value to our customers by increasing flexibility and reducing barriers to change, and improving the productivity and efficiency of our internal operations.

Our new operating model enables each function to operate in an integrated way where the sum of the parts is greater than each individual group. Every role at Airservices is required to engage broadly across the organisation, connecting and collaborating with teams across the value chain, to deliver their mandate. Our people will demonstrate ownership of their role and function by accepting accountability for outcomes. Our people will be future focused, embracing change and seeking to proactively identify and solve problems and challenges.

Capabilities

Capabilities, skills, experience and qualifications	• Enterprise Architecture level understand of Digital Information Platforms and the ecosystem in which they operate.
	• Deep technical knowledge of digital information platforms and development tools
	• Strong product management experience in the delivery of business lead technical services.
	• Ability to influence and drive for the outcome in a matrix style organization through strong stakeholder engagement
	• Strong financial acumen and detailed understanding of the cost models for operating a service as a product

Role Category	Principal Advisor	Leads (directly/indirectly)	0
Executive	CTEO	Led By	Head of Technology Strategy, Architecture and Planning
MRP Level		Remuneration Range Mid-Point	