Southern Adelaide Local Health Network

Role Description

Position	Clinical Nurse/Midwife
Classification	RN/M2C
Division	Allied Health/Aboriginal Health
Department / Section / Unit / Ward	Aboriginal Health Service/Aboriginal Family Clinic
Role reports to	Operationally: > Regional Manager Clinical Services Professionally: > Regional Manager Clinical Services
CHRIS 21 Position Number M56698	Role Created / Review Date 03/04/2017
Criminal History Clearance Requirements ☐ Aged (NPC) ☐ Child - Prescribed (Working with Children Check) ☐ Vulnerable (NPC) ☐ General Probity (NPC)	Immunisation Risk Category Category A (direct contact with blood or body substances

JOB SPECIFICATION

Primary Objective(s) of role:

Provide nursing and/or midwifery services in a variety of health service settings which has been consolidated by experience and/or further study with staff at this level developing from competent to proficient practitioners.

Accepts accountability for their own practice standards, activities delegated to others and the guidance and development of less experienced staff.

The Clinical Nurse role at this level continues to be predominantly clinical in nature; however employees are assigned appropriate portfolios. The allocation of portfolio responsibilities should be negotiated with each employee and be consistent with the career development plan for the employee as determined by their performance review/development plan

Providing nursing and/or midwifery services in a primary health/ community setting, the Primary Health Nurse is responsible for the delivery and evaluation of culturally appropriate and comprehensive primary health care for Aboriginal patients/clients. This includes prevention and health promotion, doing comprehensive health assessment and developing chronic disease care plans. The role also involves liaison with other community based services as part of case coordination.

The incumbent may at times be asked to coordinate programs that are relevant in effective delivery of primary health care.

The Primary Health Nurse/Midwife works in partnership with other nurses/midwives, Aboriginal Health Workers/Practitioners and General Practitioners, other service providers and agencies and actively contributes to the multidisciplinary team processes

Direct Repor	rts: (List positions	reporting directly	y to this position	bn)
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> Nil

Key Relationships / Interactions:

Internal:

- > Internal:
- Maintains a close working relationship with the Nurse/Midwife Chronic Disease Nurse Consultant



- > Maintains cooperative and productive working relationships within all members of the health care team
- > Supports and works collaboratively with less experienced members of the nursing team

External:

> Maintains relationships with non-government organisations or other government organisations to meet the needs of the client group

Challenges associated with Role:

Major challenges currently associated with the role include:

- > Keeping up to date with, implementing and monitoring evidence based practice and quality management initiatives consistent with organisational policies.
- > Dealing appropriately with children, youth, women and their families where there can be multiple complexities, diverse cultural backgrounds and consumer expectations.
- > Accepting responsibility for the maintenance of own knowledge and professional competence and contemporary practices especially in chronic conditions management
- > Working with Aboriginal families in high socio-economic disadvantage and compounding high complex health conditions

Delegations: (As defined in SALHN instruments of delegations)

(Levels / limits of authority in relation to finance, human resources, Work Health and Safety and administrative requirements as defined by Departmental delegations and policies.)

Financial N/A Human Resources N/A Procurement N/A

Resilience

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

Performance Development

It is your responsibility to actively participate in the Performance Review & Development Program which will include a six (6) monthly review of your performance against the responsibilities and key result areas associated with your position and a requirement to demonstrate appropriate behaviours which reflect a commitment to South Australian Public Sector and SALHN values and strategic directions.

General Requirements

Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Policies, Procedures and legislative requirements including but not limited to:

- > National Safety and Quality Health Care Service Standards.
- > Work Health and Safety Act 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements.
- > Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury / illness.
- > Meet immunisation requirements as outlined in the Immunisation for Health Care Workers in South Australia Policy Directive.
- > Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- > Children's Protection Act 1993 (Cth) 'Notification of Abuse or Neglect'.
- > Public Interest Disclosure Act 2018.
- > Disability Discrimination.
- > Information Privacy Principles.

- > Relevant Awards, Enterprise Agreements, *Public Sector Act 2009*, *Health Care Act 2008*, and the SA Health (Health Care Act) Human Resources Manual.
- > Relevant Australian Standards.
- > Duty to maintain confidentiality.
- > Smoke Free Workplace.
- > To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.

Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.

SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

Special Conditions

- > It is mandatory that no person, whether or not currently working in SA Health, will be eligible for appointment to a position in SA Health unless they have obtained a satisfactory Background Screening and National Criminal History Clearance.
- Prescribed Positions under the Child Safety (Prohibited Persons) Act 2016 and Child Safety (Prohibited Persons) Regulations 2019, must obtain a Working with Children Clearance through the Screening Unit, Department of Human Services.
- > Working with Children Clearance must be renewed every five (5) years.
- > 'Approved Aged Care Provider Positions' as defined under the Accountability Principles 1998 made in pursuant to the *Aged Care Act 2007* (Cth) must be renewed every 3 years.
- > Appointment and ongoing employment is subject to immunisation requirements as per Risk Category identified on page 1.
- Depending on work requirements the incumbent may be transferred to other locations across SA Health to perform work appropriate to classification, skills and capabilities either on a permanent or temporary basis subject to relevant provisions of the *Public Sector Act 2009* for Public Sector employees or the SA Health (Health Care Act) Human Resources Manual for *Health Care Act 2008* employees.
- > The incumbent may be required to participate in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident.
- > The incumbent is expected to be able to drive a government vehicle and to have an unencumbered Driver's License.

Key Result Areas	Major Responsibilities
Direct/indirect patient/client care	 Commitment to delivering high quality and safe care consistent with the SALHN Integrated Governance Framework and Consumer Engagement Framework and Plan; Provide proficient, person centred, clinical nursing/midwifery care and/or
	 individual case management to patients/clients in a primary health care setting; Monitoring patient/client care plans to ensure appropriate care outcomes are achieved on a daily basis;
	> Provide supervision of less experienced nursing/midwifery care within the team.
	Within pre-determined guidelines, using best evidenced base practice and working with a multi-disciplinary team, provide comprehensive primary health care and case coordination of clients with chronic disease conditions including prevention and health promotion, doing a comprehensive health assessment, developing chronic disease care plans as well as liaison with other community based services as part of case coordination.
Support of health service systems	 Assists and supports the Regional Manager Clinical Services or equivalent in management, clinical, and education activities; Plan and coordinate services including those from other disciplines;
	 Act to resolve local and/or immediate nursing/midwifery care or service delivery problems; Support change management processes.
	Required to contribute to a wider or external team working on complex or organisation wide projects such as clinical protocols, guidelines and/or process mapping.
Education	> Participate in clinical teaching, overseeing learning experience, and goal setting for students, new staff and staff with less experience;
	> Assist the Regional Manager Clinical Services to maintain a learning culture by being a resource person, encouraging reflection and professional development, and assisting others to maintain portfolios/records of learning.
Research	Required to participate in and/or provide clinical teaching and/or research Participate in clinical auditing, clinical trials and/or evaluative research; Integrate advanced theoretical knowledge, evidence from a range of sources
	and own experience to devise and achieve agreed patient/client care outcomes; > Assist the Regional Manager Clinical Services or equivalent to maintain and record monitoring and evaluative research activities in the ward/unit.
Professional leadership	 Promote continuity and consistency of care in collaboration with the Regional Manager Clinical Services or equivalent of the ward/unit/service; Provide shift by shift leadership in the provision of nursing/midwifery care within a team or unit and facilitate patient flow; Act as a resource person within an area based on knowledge, experience and skills.
	> Required to undertake specific activity and/or portfolio responsibility.

Contribution to effective operation of unit

- > Contributing to the development of an integrated team approach and culture which is highly responsive to the needs of our consumers.
- Contributing to the promotion and implementation of the objects and principles of the Health Care Act 2008 and Public Sector Act 2009 (inclusive of the Code of Ethics for the South Australian Public Sector).
- > Adhering to the provisions of relevant legislation including, but not limited to, the Equal Opportunity Act 1984, Work Health and Safety Act 2012 (SA) (WHS), Awards and Enterprise Agreements.
- > Demonstrating appropriate behaviours which reflect a commitment to the Department of Health values and strategic directions.
- > Undertaking training as required to attain and maintain required competency of skills and knowledge applicable to the role.

1. ESSENTIAL MINIMUM REQUIREMENTS

Educational/Vocational Qualifications

> Registered or eligible for registration as a Nurse by the Nursing and Midwifery Board of Australia and who holds, or who is eligible to hold, a current practicing certificate.

Personal Abilities/Aptitudes/Skills

- Utilise high level verbal and written communication skills to effectively work with, and resolve issues and conflict with people with diverse value systems, cultural differences and special needs, including client family, multi-disciplinary health professionals, other organisations and providers, and the community
 - > Effective communication, problem solving, conflict resolution and negotiation skills.
 - > Ability to work effectively within a multidisciplinary team.
 - > Ability to prioritise workload and meet set timelines, whilst working under minimal supervision.
 - > Ability to be creative, innovative and flexible when approaching issues within the clinical setting.
 - > Proven commitment to the principles and practise of:
- > EEO, Ethical Conduct, Diversity and Worker Health & Safety.
- > Quality management and the provision of person and family centred care.
- > Risk management

Experience

- > Registered Nurse/Midwife with at least 3 years, full time equivalent, post registration experience.
- > Significant experience in working in a Primary Health Care/community health setting and working with a multidisciplinary team.
- > Experience in the leadership and direction of less experienced registered nurses.
- > Experience in working closely with Aboriginal Health Workers and mainstream service providers.
- > Proven experience in delivering high quality and safe care consistent with the National Safety and Quality Health Care Service Standards. (Mandatory for all clinical positions.)

Knowledge

- > Knowledge and understanding of relevant legislation, industrial agreements, standards, codes, ethics and competency standards.
 - > Knowledge of Quality Improvement Systems as applied to a healthcare setting.
 - > Knowledge of contemporary nursing/midwifery and health care issues.
 - > Awareness of National Safety and Quality Health Service Standards.
 - > Understanding of Delegated Safety Roles and Responsibilities.
 - Understanding of Work Health Safety principles and procedures.
 - > Understanding of Quality Management principles and procedures.
 - > Awareness of person and family centred care principles and consumer engagement principles and procedures.

2. **DESIRABLE CHARACTERISTICS** (to distinguish between applicants who meet all essential requirements)

Personal Abilities/Aptitudes/Skills

- > Ability to work within a team framework that fosters an environment that develops staff potential.
- > Skills in using computers and software relevant to the area of practice

Experience

- > Proven experience in basic computing skills, including email and word processing
- > Experience with quality improvement activities.
- > Experience in developing access to mainstream services for Aboriginal people and communities.
- > Experience in evaluating the results of nursing research and integrating, where relevant, the results into nursing practice.

Knowledge

- > Awareness of the Charter of Health and Community Services rights Knowledge of community support services and referral processes.
- > Significant knowledge of the health issues affecting Aboriginal people and the impact on service delivery and design.
- > Knowledge of Child Protection
- > Knowledge of community support services and referral processes
- > Knowledge of the primary health care principles and their application in the Aboriginal community.
- > Knowledge of the South Australian Public Health System.
- > Knowledge of contemporary professional nursing issues

Educational/Vocational Qualifications

- > SA Vaccine Provider's Certificate.
- > Post graduate qualifications in Primary health or Public Health

Other Details

Organisational Overview

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians.

SA Health Challenges

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce strategies, and ageing infrastructure. The SA Health Strategic Plan has been developed to meet these challenges and ensure South Australians have access to the best available health care in hospitals, health care centres and through GPs and other providers.

Our Legal Entities

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Wellbeing. The Department for Health and Wellbeing is an administrative unit under the Public Sector Act 2009.

Governing Boards

The State Government is reforming the governance of SA Health, including from 1 July 2019 the establishment of 10 Local Health Networks, each with its own Governing Board.

Statewide	> Women's and Children's Health Network
	> Central Adelaide Local Health Network
Metropolitan	> Southern Adelaide Local Health Network
	> Northern Adelaide Local Health Network
Regional	> Barossa Hills Fleurieu Local Health Network
	> Yorke and Northern Local Health Network
	> Flinders and Upper North Local Health Network
	> Riverland Mallee Coorong Local Health Network
	> Eyre and Far North Local Health Network
	> South East Local Health Network

Southern Adelaide Local Health Network (SALHN)

SALHN provides care for more than 350,000 people living in the southern metropolitan area of Adelaide as well as providing a number of statewide services, and services to those in regional areas. More than 7,500 skilled staff provide high quality patient care, education, research and health promoting services.

SALHN provides a range of acute and sub-acute health services for people of all ages.

SALHN includes

- > Flinders Medical Centre
- > Noarlunga Hospital
- > GP Plus Health Care Centres and Super Clinics
- > Mental Health Services
- > Sub-acute services, including Repat Health Precinct
- > Jamie Larcombe Centre
- > Aboriginal Family Clinics

OFFICIAL OUR OUR **MISSION PURPOSE** To build a thriving community by consistently delivering reliable We will extend our focus to address the social and respectful health care for, determinants of health during the first 1,000 days and and with, all members of our We will partner with community and non-government care providers so that all members of our community can access care and live meaningful lives. OUR **OPERATING ENABLING PRINCIPLE STRATEGIES** To listen, act, make better, Strategic alignment Continuous improvement culture > Integrated management system

Code of Ethics

The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees; it sets out the **South Australian Public Sector Values** as:

- > Service We proudly serve the community and Government of South Australia.
- > Professionalism We strive for excellence.
- > Trust We have confidence in the ability of others.
- > Respect We value every individual.
- > Collaboration & engagement We create solutions together.
- > Honesty & integrity We act truthfully, consistently, and fairly.
- > Courage & tenacity We never give up.
- > Sustainability We work to get the best results for current and future generations of South Australians.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Domestic and Family Violence

The Southern Adelaide Local Health Network (SALHN) recognises the devastating impact domestic or family violence can have on the lives, of those who experience abuse and are committed to supporting employees who experience domestic or family violence by providing a workplace environment that provides flexibility and supports their safety.

Role Acceptance

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