



Virtual Reality Group Session Volunteer - Social Support

Department	Social Inclusion
Availability	Minimum of 2 hrs on VR session days (Ongoing commitment up to a year)
Location	Hunter
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

A Virtual Reality Volunteer will support the delivery of fun virtual reality group sessions in Aged Care Facilities across the Hunter Region. As part of the Community Visitors Scheme (CVS), this is a new Red Cross initiative to help enhance social connections, stimulate memories, encourage conversations and put smiles on the faces of elderly residents.

Role responsibilities

- Collection of VR kit, associated accessories and paperwork from Red Cross office in Lambton
- Set-up and pack-up of VR kits – including ensuring headsets are cleaned and charged
- Help residents during the VR experience to navigate headsets and support if having technical issues (Following the SILVR Introduction Card), and monitor comfort and enjoyment
- Support the resident VR group to engage in open and inclusive conversation about the experience, memories evoked, etc.
- Complete Feedback surveys and media consent forms,
- Maintain contact with both VR Team Leaders and Red Cross Staff, reporting on any feedback, issues, number of participants, additional support required, etc.
- Attend training and meetings with Red Cross staff and VR Team Leaders when required
- Assist in promoting Red Cross Services (CVS) within Aged Care Facilities
- Creatively work with Coordinators and VR volunteer Team Leaders to develop program scope
- Follow Covid safe practices at all times – including mask wearing and RAT testing
- Respect the rights of participants to confidentiality and privacy.

Knowledge, skills and experience

- Intermediate I.T. skills and comfortable using new applications, solving issues as they arise
- Excellent communication and listening skills with an enthusiastic and friendly personality
- Patient, respectful, non-judgmental and understanding of the life experiences and limitation of elderly people
- At ease working independently, with support from Red Cross Coordinator or other volunteers as required

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- Excellent organisational and group facilitation skills (Desirable)
 - Full Drivers Licence.
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Check requirements

- A National Criminal History Check prior to commencement and renewed every three years (Red Cross will arrange this)
 - Evidence of up to date* vaccination against COVID-19 is a mandatory requirement for this role. *As per latest definitions by the Australian Technical Advisory Group on Immunisation (ATAGI), or who have a medical exemption based on ATAGI guidelines
 - Current Flu vaccination or willingness to have vaccination
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Learning and development

- Complete Red Cross online learning modules as required
 - Attend Red Cross Volunteer Induction, Community Visitors Scheme Program Training and ongoing training as required
 - Attend VR (SILVR) program training and ongoing training as required.
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General conditions

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality
