Southern Adelaide Local Health Network

Role Description

Position	Senior Occupational Therapist
Classification	AHP3
Division	Rehabilitation, Aged Care and Palliative Care (DivRAP)
Department / Section / Unit / Ward	Geriatric Care
Role reports to	Operationally: > Advanced Nurse Unit Manager – CARE Service Professionally: > Director, Occupational Therapy (DivRAP)
CHRIS 21 Position Number TBA	Role Created: SALHN2023/24-XXXX
Criminal History Clearance Requirements	Immunisation Risk Category Category A (direct contact with blood or body substances

JOB SPECIFICATION

Primary Objective(s) of role:

The Senior Occupational Therapist participates as a member of the Residential Aged Care Facility (RACF) In Reach service, working closely with the Geriatricians and Nursing team to deliver care to patients within residential aged care facilities and prevent unnecessary hospital transfers. The role supports patients with memory loss and Behaviour and Psychological Symptoms of Dementia (BPSD) in their residential care environment to develop and action patient centred management plans to support patient's well-being, and support integration of care between SALHN and the facility.

Targeted, evidence based interventions are the key to the success of the service and all team members are responsible for services outcomes and evaluation.

>

The incumbent will provide service/peer leadership in line with the Division RAP purpose and impact; promoting the values within the Divisional Way for every patient, family and colleague encounter:

- > Our Impact 'We deliver a reliable health system. Patients and families are better prepared to live their lives.'
- Our Divisional Way Respectful, Communicative, Supportive, Compassionate.
- Our Purpose 'Optimising quality of life in Rehabilitation, Aged Care and Palliative Care Service.'

Direct Reports: (List positions reporting directly to this position)

Responsible for the training and supervision of junior staff, , and occupational therapy students in the provision of clinical care to patients.



Key Relationships / Interactions:

Internal:

- Operationally reports to the Operational Lead on service delivery and unit specific issues
- Professionally reports to the Director, Occupational Therapy for discipline specific issues and professional standards.
- Works collaboratively with staff and all members of the designated service and broader health care team, including General Practitioners and relevant community care providers
- Will be required to supervise staff and students in the provision of clinical care to clients.
- Contributes to the day to day operations of the unit

External:

- > Patients and their carers within the program
- Relevant government and non-government organisations as required to meet the needs of the client group

Challenges associated with Role:

Major challenges currently associated with the role include:

- > Establishment of a new service with multiple opportunities for innovative service development
- Working within a fast paced and dynamic health environment
- Managing and adapting to change in a positive manner

Delegations: (As defined in SALHN instruments of delegations)

(Levels / limits of authority in relation to finance, human resources, Work Health and Safety and administrative requirements as defined by Departmental delegations and policies.)

Financial N/A
Human Resources N/A
Procurement N/A

Resilience

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

Performance Development

It is your responsibility to actively participate in the Performance Review & Development Program which will include a six (6) monthly review of your performance against the responsibilities and key result areas associated with your position and a requirement to demonstrate appropriate behaviours which reflect a commitment to South Australian Public Sector and SALHN values and strategic directions.

General Requirements

Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Policies, Procedures and legislative requirements including but not limited to:

- > National Safety and Quality Health Care Service Standards.
- > Work Health and Safety Act 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements.
- > Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury / illness.
- > Meet immunisation requirements as outlined in the Immunisation for Health Care Workers in South Australia Policy Directive.
- > Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- > Children and Young People (Safety Act) 2017 (SA)
- > Public Interest Disclosure Act 2018.

- > Disability Discrimination.
- > Information Privacy Principles.
- > Relevant Awards, Enterprise Agreements, *Public Sector Act 2009*, *Health Care Act 2008*, and the SA Health (Health Care Act) Human Resources Manual.
- > Relevant Australian Standards.
- > Duty to maintain confidentiality.
- > Smoke Free Workplace.
- > To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- > Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.
- > Mental Health Act 2009 (SA) and Regulations.

Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.

SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

Special Conditions

- It is mandatory that no person, whether or not currently working in SA Health, will be eligible for appointment to a position in SA Health unless they have obtained a satisfactory Background Screening and National Criminal History Clearance.
- > Prescribed Positions under the *Child Safety (Prohibited Persons) Act 2016* and Child Safety (Prohibited Persons) Regulations 2019 must obtain a Working with Children Clearance through the Screening Unit, Department of Human Services.
- > Working with Children Clearance must be renewed every five (5) years.
- > 'Approved Aged Care Provider Positions' as defined under the Accountability Principles 1998 made in pursuant to the *Aged Care Act 2007* (Cth) must be renewed every 3 years.
- > Appointment and ongoing employment is subject to immunisation requirements as per Risk Category identified on page 1.
- Depending on work requirements the incumbent may be transferred to other locations across SA Health to perform work appropriate to classification, skills and capabilities either on a permanent or temporary basis subject to relevant provisions of the *Public Sector Act 2009* for Public Sector employees or the SA Health (Health Care Act) Human Resources Manual for *Health Care Act 2008* employees.
- > The incumbent may be required to participate in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident.
- May be required to work within other locations of the Southern Adelaide LHN.
- > Must have a current South Australian driver's licence and willingness to drive a government plated vehicle when travelling for work to various settings.

- > May be required to work off site, travel between locations and work within the client's own environment within the metropolitan region.
- > May be required to work on weekends and/or as part of a 7-day roster and extended hours. Roster arrangements may be reviewed/varied, in order to meet organisational requirements.

Key Result Areas	Major Responsibilities
Direct/indirect patient/client care	> Commitment to delivering high quality and safe care consistent with the SALHN Integrated Governance Framework and Consumer Engagement Framework and Plan.
Provides specialised clinical	> Maintaining a clinical caseload
Occupational Therapy services to RACF In-Reach patients:	Providing specialised clinical Occupational Therapy services to maximise occupational outcomes of patients in the designated service who receive treatment by:
	 assessing clients' occupational abilities, problems and needs using a variety of formal and informal assessments planning and implementing evidence based intervention programs providing Occupational Therapy services to RACF In-Reach patients including use of a broad range of technologies as required devise patient programs and behavioural support plans and supervise staff in their implementation providing education / advice to clients and / or relatives about ongoing management advising on the assessment and management of complex cases.
	 case management, care planning and liaison for older patients in the community prescribing and arranging for the provision of appropriate equipment communicating with clients family, carers and other service providers collaborating with other team members and community agencies linking clients and carers with relevant community resources and services documenting assessment findings and interventions undertaking home visits.
Effective Management of Clinical Teams	> Participating in interdisciplinary clinical and planning activities to enhance the overall service provided to clients
	 Documenting assessment findings and interventions in accordance with service standards
	> Providing information to clients and/or relatives about level of functioning and ongoing management
	> Advising external clinicians regarding more complex cases
	> Initiating, developing and contributing to educational activities within the clinical team
	> Supporting other professional members of the team
	> Advocating for and on behalf of clients and their carers
	Providing a consultative service to other team members, disciplines and agencies
	Initiating and participating in quality and service improvement activities within teams
	> Initiating developing and contributing to educational activities for staff and students in issues relevant to patient care and management.
Development and maintenance of High Quality Services	Contributing to the planning and policy development for the designated service and Occupational Therapy services in conjunction with the Operational and/or Professional Discipline Lead.
	> Communicating regularly with the Director of Occupational Therapy and Operational Lead regarding relevant issues to overall and specifically

- Occupational Therapy service provision including recommending budget planning and monitoring, purchasing, ordering and maintenance of equipment and supplies
- > Monitoring the levels and types of services required by the patient group.
- Monitoring the efficiency and prioritisation of Occupational Therapy services and allocation of work, including weekend priorities and workflows in the designated service
- Maintaining and collating relevant work statistics for service provision including report presentations
- Developing systems for monitoring, reviewing and improving the standards of services to patients in the designated service.
- Initiating and participating in quality and service improvement activities within the team
- > Initiating, developing and contributing to educational activities within the team (staff and students)
- > Supporting other professional members of the team.
- > Providing a consultative service to other team members, disciplines and agencies
- Undertaking discipline specific projects related to the designated service as required
- > Represent Occupational Therapy / designated service within and outside the hospital at discussions, working parties and committees, as required.
- > Initiating, participating in, and supporting the development of relevant research activities.

Contribution to effective operation of unit

- > Participating in the interdisciplinary management of patients in the designated service
- Maintaining, collating and presenting relevant work statistics and reporting to the Operational Lead, and Professional Lead on service issues and staffing requirements for the position
- > Developing and maintaining relevant procedures for patient management
- > Recommending budget requirements including purchase, ordering and maintenance of equipment and supplies
- Supervising students allocated to the programme and undertaking teaching activities
- > Contributing to the development of an integrated team approach and culture which is highly responsive to the needs of our consumers
- Contributing to the promotion and implementation of the objects and principles of the Health Care Act 2008 and Public Sector Act 2009 (inclusive of the Code of Ethics for the South Australian Public Sector)
- > Adhering to the provisions of relevant legislation including, but not limited to, the Equal Opportunity Act 1984, Work Health and Safety Act 2012 (SA) (WHS), Awards and Enterprise Agreements
- Demonstrating appropriate behaviours which reflect a commitment to the Department of Health values and strategic directions
- > Undertaking training as required to attain and maintain required competency of skills and knowledge applicable to the role.

1. ESSENTIAL MINIMUM REQUIREMENTS

Educational/Vocational Qualifications

A degree or equivalent qualification which entitles registration as an Occupational Therapist with the Occupational Therapy Board of Australia

Personal Abilities/Aptitudes/Skills

- > Demonstrated ability to assume responsibility for the provision of clinical Occupational Therapy services to a designated area as a member of an interdisciplinary team
- Demonstrated ability to undertake assessment and intervention of clients with a variety of disorders and disabilities including management of complex cases, particularly those with cognitive impairment or diagnosis of dementia
- > Demonstrated high level interpersonal skills including negotiation, consultation and conflict resolution skills, and the ability to establish and maintain effective networks with key stakeholders
- Demonstrated high level communication skills including the ability to communicate with patients, professional staff of different disciplines, administrative staff and staff of other agencies, both verbally and in writing
- > High levels of responsibility and organisational skills including the ability to prioritise work, meet deadlines, delegate appropriately. This includes the ability to supervise students, allied health assistants and junior staff
- Demonstrated ability to ensure achievement of performance targets in relation to activity, quality, research and development in line with organisational goals
- Demonstrated ability to critically analyse or evaluate issues related to Occupational Therapy care in a manner which can be applied to quality activities, service evaluation, professional education or research
- > Proven commitment to the principles and practise of:
 - EEO, Ethical Conduct, Diversity and Worker Health & Safety
 - Quality management and the provision of person and family centred care
 - Risk management

Experience

- Experience as a clinician in the assessment and provision of high quality Occupational Therapy services to clients with a variety of conditions requiring management of issues associated with cognitive impairment and/or changed behaviours
- > Demonstrated experience in clinical management and leadership within a discrete unit, including program evaluation and service development
- > Demonstrated experience in the effective development, implementation and evaluation of quality improvement initiatives, and / or departmental policies and procedures relevant in a community setting
- > Proven experience in delivering high quality and safe care consistent with the National Safety and Quality Health Care Service Standards. (Mandatory for all clinical positions.)

Knowledge

- > Awareness of National Safety and Quality Health Service Standards
- > Understanding of Delegated Safety Roles and Responsibilities
- > Understanding of Work Health Safety principles and procedures
- > Understanding of Quality Management principles and procedures
- > Awareness of person and family centred care principles and consumer engagement principles and procedures
- > Knowledge of issues arising within residential care services and management of patients in a residential care setting

2. **DESIRABLE CHARACTERISTICS** (to distinguish between applicants who meet all essential requirements)

Personal Abilities/Aptitudes/Skills

- > Innovative and entrepreneurial approach to the delivery of services
- > Skills in project management
- > Demonstrated ability to think clearly, objectively, and logically about problems to identify issues and devise and implement logical and rational solutions
- > Counselling skills
- > Demonstrated ability to contribute to professional education and the training of staff/students in formal teaching programs and clinical observation / training
- > Appreciation of the importance of research and quality management in the ongoing maintenance and improvement in provision of clinical services and demonstrated ability to plan and implement these activities

Experience

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- > Proven experience in basic computing skills, including email and word processing
- > Experience in the Occupational Therapy management of older people
- > Experience in undertaking delegated managerial responsibilities
- > Experience and demonstrated interest in initiating, planning and undertaking research

Knowledge

- > Awareness of the Charter of Health and Community Services rights
- > Knowledge of theory and techniques of professional and personnel supervision
- > Awareness of changing developments in structure and delivery of health care service and their impact on Occupational Therapy planning and service delivery
- > Knowledge of research techniques and methodologies, including searching of electronic databases

Educational/Vocational Qualifications

- > Training or postgraduate qualifications in relevant clinical, supervisory or management theory or skills
- > Accredited to complete COPE program with older patients and their carers

Other Details

Organisational Overview

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians.

SA Health Challenges

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce strategies, and ageing infrastructure. The SA Health Strategic Plan has been developed to meet these challenges and ensure South Australians have access to the best available health care in hospitals, health care centres and through GPs and other providers.

Our Legal Entities

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Wellbeing. The Department for Health and Wellbeing is an administrative unit under the Public Sector Act 2009.

Governing Boards

The State Government is reforming the governance of SA Health, including from 1 July 2019 the establishment of 10 Local Health Networks, each with its own Governing Board.

Statewide	> Women's and Children's Health Network
Metropolitan	> Central Adelaide Local Health Network
	 Southern Adelaide Local Health Network Northern Adelaide Local Health Network
Regional	Barossa Hills Fleurieu Local Health Network
	> Yorke and Northern Local Health Network
	> Flinders and Upper North Local Health Network
	Riverland Mallee Coorong Local Health Network
	> Eyre and Far North Local Health Network
	> South East Local Health Network

Southern Adelaide Local Health Network (SALHN)

SALHN provides care for more than 350,000 people living in the southern metropolitan area of Adelaide as well as providing a number of statewide services, and services to those in regional areas. More than 7,500 skilled staff provide high quality patient care, education, research and health promoting services.

SALHN provides a range of acute and sub-acute health services for people of all ages.

SALHN includes

- > Flinders Medical Centre
- > Noarlunga Hospital
- > GP Plus Health Care Centres and Super Clinics
- Mental Health Services
- > Sub-acute services, including Repat Health Precinct
- > Jamie Larcombe Centre
- > Aboriginal Family Clinics

OUR OUR MISSION PURPOSE To build a thriving community by > We will care for you every step of the way. consistently delivering reliable We will extend our focus to address the social and respectful health care for. determinants of health during the first 1,000 days and and with, all members of our the last 1,000 days of a vulnerable person's life. > We will partner with community and non-government care providers so that all members of our community can access care and live meaningful lives. OUR **OPERATING ENABLING PRINCIPLE STRATEGIES** To listen, act, make better, > Strategic alignment together. Continuous improvement culture Integrated management system

Code of Ethics

The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees; it sets out the **South Australian Public Sector Values** as:

- > Service We proudly serve the community and Government of South Australia.
- > Professionalism We strive for excellence.
- > Trust We have confidence in the ability of others.
- > Respect We value every individual.
- > Collaboration & engagement We create solutions together.
- > Honesty & integrity We act truthfully, consistently, and fairly.
- > Courage & tenacity We never give up.
- > Sustainability We work to get the best results for current and future generations of South Australians.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Domestic and Family Violence

The Southern Adelaide Local Health Network (SALHN) recognises the devastating impact domestic or family violence can have on the lives, of those who experience abuse and are committed to supporting employees who experience domestic or family violence by providing a workplace environment that provides flexibility and supports their safety.

Role Acceptance

Signature

Note Acceptance
have read and understand the responsibilities associated with the Senior Occupational Therapist (AHP3) in the Division of Rehabilitation, Aged Care and Palliative Care and organisational context and the values
of SA Health as described within this document.
Name

Date