



Community Education Volunteer – Multicultural Awareness Training in the Workplace

Department	Migration Support Programs
Availability	Minimum once per fortnight (2 hours per session)
Location	Launceston
Category	Working in our Services and Programs

Building an inclusive, diverse, and active humanitarian movement based on voluntary service

Role purpose

The role will assist in communicating to Australian industry and businesses the benefits that cultural diversity brings. Multicultural awareness training supports organisations to recognise and encourage cultural diversity in their workplace, build awareness and understanding, and cultivate a more welcoming Australia.

All information is presented within a humanitarian framework from a neutral and impartial perspective

Role responsibilities

- Effective, efficient, and engaging delivery of the Multicultural Awareness training for employers in workplaces.
- Attendance and participation in the ongoing training
- Create awareness and encourage positive critical thinking around the migration debate
- Operate within the guidelines of the program
- Remain impartial and neutral when representing Red Cross
- Work collaboratively within a team of volunteers and others
- Contribute to program review and evaluation activities
- Complete relevant administrative processes as required.

Knowledge, skills, and experience

- Desirable: background in social science, humanities, teaching, and/or human services
- Desirable: driver's license
- Comfortable visiting the workplace independently to deliver presentations using a scripted PowerPoint presentation
- Ability to deliver workshops in an enthusiastic, fun, and engaging way
- Ability and willingness to be accessible and approachable to the people you work with

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- Acceptance of those from a range of circumstances and backgrounds
 - Interest in humanitarian issues
 - Highly developed communication, interpersonal, and public speaking skills
 - Excellent time management skills
 - Basic skills in Microsoft Office suite including PowerPoint
 - Ability and preparedness to travel to various locations in the Launceston area
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Check requirements

- A National Criminal History Check prior to commencement and renewed every five years (Red Cross will arrange this)
 - Working with Children's Check relevant to your state/territory location
 - Reference Check
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Learning and development

- Complete Red Cross online learning modules as required
 - Attend Red Cross Volunteer Induction, Program Training, and ongoing training as required
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General conditions

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge, and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state, or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality
