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## SA Health Job Pack

Job Title	Regional Social Worker
Eligibility	Open to Everyone
Job Number	747565
Applications Closing Date	24 June 2021
Region / Division	Flinders and Upper North Local Health Network
Health Service	Whyalla Community Health
Location	Port Augusta
Classification	AHP2
Job Status	Ongoing Full Time Appointment
Total Indicative Remuneration	\$92,017 - \$106,446 p.a

## Contact Details

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## Criminal History Assessment

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Communities and Social Inclusion (DCSI) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role:

- ☒ Working with Children Screening - **DHS**
- ☒ Unsupervised Contact Vulnerable Groups Employment Screening - **NPC**
- ☐ Disability Services Employment Screening - **DHS**
- ☐ General Employment Probity Check - **NPC**

Further information is available on the SA Health careers website at [www.sahealth.sa.gov.au/careers](http://www.sahealth.sa.gov.au/careers) - see Career Information, or by referring to the nominated contact person below.

## Immunisation

### **Risk Category A (direct contact with blood or body substances)**

*This role carries specific immunisation requirements. To be eligible for appointment in this role you will be required to meet the immunisation requirements associated with Category A (direct contact with blood or body substances). [Please click here for further information on these requirements.](#)*

# Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- ✍ **A covering letter** of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- ✍ **A current Curriculum vitae/Resume** that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.

\* Refer to <http://www.sahealthcareers.com.au/information/> for further information regarding

- The Indicative Total Remuneration which is inclusive of Award salary, superannuation and other monetary benefits.
- Information for Applicants
- Criminal History Assessment requirements

# POSITION DESCRIPTION

<b>Job Title</b>	Regional Social Worker	<b>Classification</b>	AHP2	<b>Position Number</b>	P23192
<b>LHN</b>	Flinders and Upper North Local Health Network(FUNLHN)	<b>Term</b>	Permanent / Ongoing]	<b>Position Created</b>	Varies
<b>Area</b>	Flinders and Upper North LHN- Based in Port Augusta	<b>FTE</b>	Full time)	<b>Last Updated</b>	30/12/2020
<b>Criminal History Clearance Requirements:</b> <input checked="" type="checkbox"/> Working with Children Check (DHS) <input checked="" type="checkbox"/> Vulnerable (NPC) <input type="checkbox"/> Aged (NPC) <input type="checkbox"/> Disability Services (DHS) <input type="checkbox"/> General probity (NPC)					
<b>Immunisation Risk Category:</b> <input checked="" type="checkbox"/> Category A (direct contact with blood or body substances) <input type="checkbox"/> Category B (indirect contact with blood or body substances) <input type="checkbox"/> Category C (minimal patient contact)					

## Broad Purpose of the Position

The Social Worker applies clinical experience, increasingly generalist and / or specialist clinical knowledge and professional competence to plan, implement and evaluate a comprehensive and integrated range of services, appropriate to the needs of the local community. The Social Worker works under reduced clinical direction, and may contribute to the clinical supervision of less experienced allied health professionals, allied health assistants and students. As a member of a multi-professional team, including health professionals and service providers from other sectors, the Social Worker utilizes a combination of preventative, early intervention, treatment / therapy and evaluation approaches

## Qualifications

Must hold a recognised qualification within a Social Work profession, and be eligible for practicing membership of the relevant Professional Association. For those professions requiring Registration, all requirements to obtain and maintain current registration must be fulfilled. For self-regulated professions it is desirable to participate in the professional association accredited continuing professional development program.

## Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential. SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

## White Ribbon

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

## Cultural Statement

FUNLHN welcomes Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. FUNLHN is a culturally inclusive work environment that is respectful of Aboriginal and Torres Strait Islander culture

## Partnering with Consumers

The Flinders and Upper North Local Health Network is committed to involving consumers, communities and carers in the planning, design and evaluation of our health

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services. We do this through (but not limited to) Flinders and Upper North Local Health Network Board Consumer and Community Engagement Committee, Health Advisory Councils, Community Network Register and with consumer representation on operational committees. Furthermore, advocacy and advice is sought as appropriate from specialist support group Experts by Experience and representatives for mental health, aged care, child and youth care, disability and other groups.

## Special Conditions

- A current driver's license is essential, as is a willingness to drive on country roads and travel in light air craft as required. Intra state travel will be required; interstate travel may be required.
- Flexibility and some out of hours work may be required.
- It is mandatory that no person, whether or not currently working in SA Health, will be eligible for appointment to a position in SA Health unless they have obtained a satisfactory National Police Certificate (NPC).
- Prescribed Positions under the Child Safety (Prohibited Persons) Act 2016 must obtain a satisfactory Working With Children Check (WWCC) through the Department of Human Services (DHS) Screening Unit.
- Approved Aged Care Provider Positions as defined under the Accountability Principles 1998 made in pursuant to the Aged Care Act 2007 (Cth) must obtain a satisfactory National Police Certificate (NPC) through the South Australian Police confirming the clearance is for the purpose of unsupervised contact with vulnerable groups.
- Prescribed positions under the Disability Services Act 1993 must obtain a satisfactory Disability Services Employment Screening through the Department of Human Services (DHS) Screening Unit
- NPCs and DHS Disability Services Employment Screenings must be renewed every 3 years thereafter from date of issue.
- WWCCs must be renewed every 5 years thereafter from date of issue.
- Will be required to comply with the requirements of the SA Health Procedure for Credentialling Allied Health and Scientific Health Professionals
- Appointment is subject to immunisation risk category requirements (see page 1). There may be ongoing immunisation requirements that must be met.

## Key Relationships

- Receives line supervision from the Regional Clinical Services Team Leader
- Receives clinical supervision, advice and support from an experienced Regional Senior Social Worker under formal arrangement in accordance with the *SA Health Allied Health Clinical Support Framework*.
- May contribute to the supervision of less experienced professional officers, para-professional staff and students, under direction from the Regional Clinical Senior
- Works within a multi-disciplinary team framework, in collaboration with other health professionals, service providers and the community
- May be required to temporarily fulfill a higher position, appropriate to the incumbent's skills and capacity

Key Result Areas	Generic Requirements	Specific or Local Requirements
1. Technical Skills and Application	1.1 Apply professional expertise, developing generalist / specialist knowledge, clinical competence and experience to provide professional services to client groups in circumstances requiring increasingly complex practice skills. 1.2 Exercise professional judgment in the selection and adaptation of established	2 In collaboration with the Regional Team Leader and the Regional Senior Social Worker contribute to the coordination and delivery of high quality, comprehensive and integrated Social Work services to

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	<p>methods, procedures and techniques within the profession.</p> <p>1.3 May provide a broad range of clinical and consultative services across a range of service settings, including one-on-one, group based and health promotion activities.</p> <p>1.4 Manage and prioritise personal work load and support others in developing workload management plans, including in the allocation of team resources</p>	<p>eligible clients /groups across the Flinders and Upper North Region.</p> <p>3 Contribute to professional leadership in the application of clinical protocols and standards across the multi-disciplinary teams and the region.</p> <p>4 Apply clinical skills to a broad scope of practice, delivering services which promote self-care and personal responsibility, and are appropriate to the local rural context.</p> <p>5 Consistently manage a high volume <b>and</b> increasingly complex Social Work caseload and support other team members in managing the demands of the service across the Flinders and Upper North Region</p>
2. Personal and Professional Development	<p>2.1 Work under reduced clinical supervision, and proactively draw on the support of experienced peers of diverse professional backgrounds, Clinical Seniors, Advanced Clinical Leads and / or managers when required.</p> <p>2.2 Display a commitment to continuous personal and professional development by:</p> <ol style="list-style-type: none"> <li>Attending all mandatory training and actively pursuing other training and development as required to maintain currency of clinical knowledge</li> <li>Applying well-developed reflective practice skills to your own work, and supporting peers / students / supervised staff to develop reflective practice skills</li> <li>Utilising the support of mentors and peers</li> <li>Actively participating in the Professional Development and Review (PDR) process, including developing and pursuing a personal / professional development plan in consultation with your line manager / clinical supervisor</li> <li>May provide professional leadership in the relevant network, including facilitating access to training for professional staff</li> </ol> <p>2.3 May be required to contribute to clinical / professional supervision, support and oversight of AHP1 level staff, allied health assistants and profession-specific professional students or multi-disciplinary student teams.</p> <p>2.4 Develop, share and support your peers to gain knowledge of effective practice through research, evaluation of services and information sharing (eg: via professional networks and presenting papers for conferences and / or publishing)</p>	<ul style="list-style-type: none"> <li>▪ Receive clinical supervision, direction, advice, mentorship and support from the AHP3 Regional Clinical Senior Social Worker.</li> <li>▪ In collaboration with the Regional Clinical Senior Social Worker, Advanced Clinical Lead and the Regional Team Leader, develop a formal Clinical Supervision arrangement with the AHP 3 Regional Clinical Senior Social Worker. Fulfill all obligations under this agreement, and review it annually.</li> <li>▪ Develop and maintain inter and intra-professional clinical networks within the Flinders and Upper North LHN Region, and South Australia, actively sharing and seeking out knowledge of effective practice</li> <li>▪ Active participation in the Social Work Network as required and directed.</li> <li>▪ Provide clinical support to less experienced Social Workers and professional staff within the Clinical Services Teams across the Region</li> <li>▪ Contribute to the supervision of Social Work students on clinical placement.</li> <li>▪ Adopt a proactive approach to developing and maintaining contemporary knowledge and skills in Social Work]</li> </ul>
3 Client / Customer Service	<p>3.1 Treat all clients with respect, be responsive to their needs, and act on opportunities to improve the quality of customer service in your operational area.</p> <p>3.2 Promote cultural safety by valuing and promoting the cultural needs of the</p>	<ul style="list-style-type: none"> <li>▪ Develop and apply increasing understanding of the needs of rural, culturally diverse and Aboriginal communities.</li> <li>▪ Ensure clients / customers receive appropriate Social</li> </ul>

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	<p>community.</p> <p>3.3 Contribute to improvements in the patient-journey driven distribution of services and apply client-centred practice and community engagement principles in development and delivery of services; ensuring clients are meaningfully involved in all aspects of their care</p>	<p>Work services by applying cultural sensitivity, social justice and community participation principles.</p> <ul style="list-style-type: none"> <li>Identify and address the clinical and individual needs of individuals within target groups within at-risk populations</li> <li>Under the Integrated Primary Health Care Program visit and provide a care co-ordination role to clients with chronic conditions living in Quorn, Hawker, Leigh Creek and Maree</li> <li>Utilize service prioritization / eligibility criteria and tools to address clinical service demands on a needs basis</li> <li>Support clients / carers / families across the Patient Journey, providing effective assessment and triage, timely referrals, accurate information, coordinated care and prompt follow up.</li> <li>Support the effective intake, prioritization and service delivery to all client groups based on the Access Framework and the individual's socio-economic circumstances</li> </ul>
4 Administration and Documentation	<p>4.1 Comply with organisational requirements for the accurate and timely completion of documentation and statistics.</p> <p>4.2 Contribute to the efficient and effective use of materials and resources.</p> <p>4.3 Prepare reports and / or recommendations to assist management decision making</p> <p>4.4 Appropriately identify, use and apply relevant policies, procedures, reporting and documentation systems.</p> <p>4.5 Competently utilise the Microsoft Office suite of software, Email and Internet in fulfilling the requirements of the role</p> <p>4.6 May be required to coordinate discrete projects and / or contribute to areas of policy that are considered to be complex, requiring discipline knowledge and experience, and which are undertaken under limited direction.</p>	<ul style="list-style-type: none"> <li>Contribute to the development, review and adaptation of clinical and administrative resources and projects to support Social Work services, community health programs and projects.</li> <li>Maintain appropriate statistics and medical record documentation practises in accordance with SA Health and local health unit requirements.</li> <li>Demonstrate high levels of expertise in the use of SUNRISE and CCME to facilitate service delivery, professional and administrative requirements</li> <li>Contribute to the effective research, planning, coordination, reporting and evaluation of the Integrated Primary Health Care Program and other projects as required.</li> <li>Utilise the Safety Learning System (SLS) to report patient risks, incidents and client feedback.</li> <li>Support the Regional Senior Social Worker and Team Leaders with administrative, clinical service improvements and other associated tasks as required</li> </ul>
5 Teamwork and	<p>5.1 Utilise professional knowledge and skills in contributing to research and / or service development activities at the local level and / or within your</p>	<p>6 Contribute to the effective functioning of the local and regional teams to improve the quality of services by</p>

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Communication	<p>profession across FUNLHN; to support the effective, efficient, equitable distribution (according to need) and evidence-based nature of FUNLHN services.</p> <p>5.2 Promote service integration through the development of active collaborative partnership with relevant agencies and individuals.</p> <p>5.3 Work positively within a team, foster teamwork and support others to develop effective working relationships and achieve team goals</p> <p>5.4 Communicate and negotiate effectively (both verbally and in writing) with a diverse range of people including clients, the community, team members, management and other stakeholders</p> <p>5.5 Work in accordance with SA Health and FUNLHN's vision, mission, strategic priorities and values</p>	continually developing and applying: 6.1 Clinical skills within the scope of practice appropriate to the Social Work profession; 6.2 Knowledge of your own profession, other professions and other services; 6.3 Skills in communication, collaboration and partnership building. 7 Actively participate in team meetings and activities. Actively participate in region-wide and local site staff forums, meetings and committees to ensure the objectives of the Health Service is met. 8 Provide regular reports to the Regional Senior Social Worker and Team Leader regarding waiting lists, service issues, service planning and other relevant issues as required.	
9 Continuous Improvement	<p>9.1 Contribute to quality improvement programs and other organisational activities required to meet service / accreditation standards, and support supervised staff / students to comply with requirements.</p> <p>9.2 Proactively seek opportunities to improve professional tasks and services, by monitoring service access, emerging trends and community needs, and contributing to ongoing evaluation of services.</p> <p>9.3 Seek client feedback on services and respond proactively to client complaints and feedback. As required, contribute to investigations of client complaints, with a view to informing systematic improvements in services.</p> <p>9.4 Contribute to discipline-specific and multi-professional research, service development, and advances of techniques used, through research (under direction), data analysis, evaluation of services and development of recommendations to assist Management decision making.</p> <p>9.5 Complying with the Code of Ethics for Public Sector Employees.</p>	<p>10 Contribute as required to the ongoing review, development and evaluation of the effectiveness of Social Work services across the Flinders and Upper North LHN region.</p> <p>Required to contribute to Flinders and Upper North Regional and Social Work Network quality improvement activities.</p> <ul style="list-style-type: none"><li>Active participation in Social Work and service-wide Quality Improvement and Accreditation Standards committees and processes.</li></ul> <p>Assist Regional Team Leaders and the Regional Clinical Senior Social Worker to develop reports, submissions and proposals as required</p>	
Approved by Authorised Officer	..... / /	Accepted by Incumbent	..... / /



# APPLICANT GUIDELINES

## Flinders & Upper North Local Health Network



Government of South Australia  
SA Health

<b>Job Title</b>	Regional Social Worker	<b>Classification</b>	AHP2
<b>LHN</b>	Flinders & Upper North Local Health Network	<b>Term</b>	Permanent / Ongoing)
<b>Area</b>	Flinders and Upper North LHN- Based in Port Augusta	<b>FTE</b>	Full Time Hours)

To apply for the position, you will need to provide:

- (1) A current Curriculum Vitae (CV), outlining your relevant qualifications, work experience and contact details of 3 professional referees
- (2) A cover letter, including:
  - Title of the position and vacancy reference number (from advertisement)
  - Outline of your reasons for applying for the position
  - Brief summary of your ability to fulfil the role:
    - Please address each of the 6 Key Result Areas (KRA) separately, using dot points. Refer to the table below for some suggestions of type of information you may like to include.
    - You do not need to address the selection criteria individually in your written application. They may be used to assess your suitability for the role during the merit-based selection process.
    - Keep it brief – no more than 2 pages

Please forward your application by the due date, as per the details outlined in the job advertisement.

Key Result Area	Selection Criteria
1. Technical Skills and Application	a) Your professional qualifications, professional association membership and registration status (if relevant) – <i>refer to page 1 for minimum qualification requirements</i> b) Broad professional experience <i>relevant to this role</i> : <ul style="list-style-type: none"> <li>▪ Outline scope and nature of previous professional roles, including experience working in rural and remote contexts</li> <li>▪ Previous involvement in service development, including research &amp; evaluation</li> <li>▪ Change management &amp; project management skills / experience</li> <li>▪ Competency in applying primary health care principles</li> </ul> c) Examples of other skills, knowledge or experiences that demonstrate your suitability for the role <ul style="list-style-type: none"> <li>▪ creativity, adaptability, resourcefulness, prioritization &amp; problem solving skills</li> </ul>
2. Personal & professional development	a) Outline previous initiatives that demonstrate your commitment to reflective practice, and proactive development of self and others. E.g.: <i>relevant</i> additional professional development or qualifications b) Information about your leadership / management style and experience
3. Client / Customer Service	a) Knowledge of and commitment to FUNLHN services, priorities & strategic directions. b) Examples that demonstrate skills in community engagement, client-centred practice and cultural competency.
4. Administration & Documentation	a) Information about relevant skills, experience and training – including those related to data management, competent use of technology etc.
5. Teamwork and Communication	a) Examples of how you have contributed previously to service planning and development b) Outline your communication, team work and problem solving skills, with examples
6. Continuous Improvement	a) Examples of how you have contributed previously to quality improvement, evaluation, outcome measures and research