

SA Health Job Pack

Job Title	Direct Care Worker - Aged Care (multiple opportunities)
Eligibility	Open to Everyone
Job Number	878549
Applications Closing Date	6/10/2024
Region / Division	Barossa Hills Fleurieu Local Health Network
Health Service	Kangaroo Island Health Service - Aged Care
Location	Kangaroo Island
Classification	WHA3 or WHA4
Job Status	Multiple positions: Perm F/T & P/T (hrs negotiable, over a 7 day roster)
Salary	\$57,702 - \$67,420 p.a. (pro rata for part time positions) plus superannuation (depending on roster)

Contact Details

Full name	Sue Klopotowska
Phone number	08 8553 4208
Email address	Sue.Klopotowska@sa.gov.au

Criminal History Assessment

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Human Services (DHS) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role: Working with Children Check (WWCC) - DHS

- ☐ National Disability Insurance Scheme (NDIS) Worker Check- **DHS**
- Unsupervised contact with Vulnerable groups- NPC
- Unsupervised contact with Aged Care Sector- DHS
- No contact with Vulnerable Groups General Employment Probity Check NPC

Further information is available on the SA Health careers website at www.sahealth.sa.gov.au/careers - see Career Information, or by referring to the nominated contact person below.

Immunisation

Risk Category A (direct contact with blood or body substances)

This role carries specific immunisation requirements. To be eligible for appointment in this role you will be required to meet the immunisation requirements associated with Category A (direct contact with blood or body substances). Please click here for further information on these requirements.

Guide to submitting an application

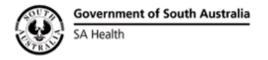
Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- A covering letter of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- A current Curriculum vitae/Resume that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.
- * Refer to Guidelines for Applicants for further information regarding
 - Salary Packaging
 - Opportunities for movement within SA Health
 - Flexible working arrangements
 - Criminal History screening and background checks
 - Immunisation requirements
 - Rights of review
 - Information for applicants



ROLE DESCRIPTION

Role Title:	Direct Care Worker- Residential	
Classification Code:	WHA-3	
LHN/ HN/ SAAS/ DHW:	Barossa Hills Fleurieu Local Health Network	
Hospital/ Service/ Cluster	Kangaroo Island Health Service	
Division:	Aged Care	
Department/Section / Unit/ Ward:	: Carnarvon & Anchusa Nursing Homes	
Role reports to:	Aged Care Nurse Unit Manager	
Role Created/ Reviewed Date:	June 2020	
Criminal History Clearance Requirements:	✓ Working with Children's Check (WWCC) (DHS)✓ Vulnerable (NPC)	
Immunisation Risk Category Requirements:	☐ Category A (direct contact with blood or body substances) ☐ Category B (indirect contact with blood or body substances) ☐ Category C (minimal patient contact)	

ROLE CONTEXT

Key Relationships/ Interactions:

Internal

- Work under the direct or indirect supervision of a Registered Nurse/Midwife and work may be overseen by an Enrolled Nurse within a care team.
- > Maintains cooperative and productive working relationships within all members of the health care team

External

> Maintain relationships with non-government organisations or other government organisations.

Challenges associated with Role:

Major challenges currently associated with the role include:

- > Keeping professionally up to date with relevant research, technological advances and models of care.
- > Working appropriately and in a culturally respectful way with children, youth, women and their families where there are multiple complexities, diverse cultural backgrounds and expectations of clients.
- > Accepting responsibility for the maintenance of own knowledge and professional competence and contemporary practices.
- > Working collaboratively within the multidisciplinary team and across organisational Divisions/sites and promotes communication processes to enable best patient/client outcomes.

Delegations:

> Nil

Resilience:

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

Performance Development

The incumbent will be required to participate in the organisation's Performance Review & Development Program which will include a regular review of the incumbent's performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values and strategic directions.

General Requirements:

*NB Reference to legislation, policies and procedures includes any superseding versions

Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Policies and Procedures and legislative requirements including but not limited to:

- > Work Health and Safety Act 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements.
- > Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury / illness.
- > Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- > Children and Young People (Safety) Act 2017 (SA) 'Notification of Abuse or Neglect'.
- > Disability Discrimination.
- > Independent Commissioner Against Corruption Act 2012 (SA)
- > SA Information Privacy Principles
- > Relevant Awards, Enterprise Agreements, *Public Sector Act 2009* (SA), *Health Care Act 2008* (SA), and the SA Health (Health Care Act) Human Resources Manual.
- > Relevant Australian Standards.
- > Duty to maintain confidentiality.
- > Smoke Free Workplace.
- > To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- > Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.
- > Health Practitioner Regulation National Law (South Australia) Act 2010
- > Mental Health Act 2009 (SA) and Regulations
- > Controlled Substances Act 1984 (SA) and Regulations
- > The Nursing and Midwifery Board of Australia Registration Standards (including the Guidelines and Assessment Frameworks for Registration Standards)
- > The Nursing and Midwifery Board of Australia Professional Practice Codes and Guidelines (including Competency Standards, Codes of Ethics and Professional Conduct, Decision Making Framework and Professional Boundaries)
- > Professional Practice Standards and competencies consistent with area of practice as varied from time to time
- > SA Health/LHN/SAAS policies, procedures and standards.

Handling of Official Information:

- > By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.
- > SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.
- > SA Health employees will not misuse information gained in their official capacity.
- > SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

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SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

Special Conditions:

*NB Reference to legislation, policies and procedures includes any superseding versions

- > Meet immunisation requirements as outlined by the Immunisation for Health Care Workers in South Australia Policy Directive.
- > Appointment is subject to immunisation risk category requirements (see page 1). There may be ongoing immunisation requirements that must be met.
- > It is mandatory that no person, whether or not already working in SA Health, may be appointed to a position in SA Health unless they have the satisfactory Criminal and Relevant History Screening, as required by the SA Health Criminal and Relevant History Screening Policy Directive.
- > For 'Prescribed Positions' under the Child Safety (Prohibited Persons) Act (2016), the individual's WWCC must be renewed every 5 years from the date of issue; and for "Approved Aged Care Provider Positions' every 3 years from the date of issue as required by the Accountability Principles 2014 issued pursuant to the Aged Care Act 1997 (Cth).
- > For appointment in a *Prescribed Position* under the *Child Safety (Prohibited Persons Act (2016),* a current Working with Children Check (WWCC) is required from the Department for Human Services Screening Unit. For other positions, a satisfactory National Police Certificate (NPC) assessment is required.
- Depending on work requirements the incumbent may be transferred to other locations across SA Health to perform work appropriate to classification, skills and capabilities either on a permanent or temporary basis subject to relevant provisions of the *Public Sector Act 2009* for Public Sector employees or the SA Health (Health Care Act) Human Resources Manual for Health Care Act employees.
- > The incumbent may be required to participate in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident.

Key Result Area and Responsibilities

Key Result Areas	Major Responsibilities
Direct/indirect patient/client care	 Assist nurses/midwives in routine tasks with patients/clients associated with the activities of daily living; Performs a range of duties that require basic skills, knowledge, training and experience; Routine technical support functions at the level of setting up for nursing procedures, cleaning equipment and managing local stock levels; Provide person centred care.
Support of health service systems	 Contributing to the maintenance of a physically and culturally safe environment for patients/clients and staff; Participation in quality improvement activities through recording and reporting of data; Follows established guidelines, protocols, procedure, standards and systems of work as set out by the organisation.
Education	> Undertake nursing/midwifery care and procedures that assist them in their learning capacity to develop the competencies required to achieve the qualification in which they are enrolled (within the defined organisational scope of an AIN/M).
Research	Contributes to evaluative research activities through recording and reporting of data.
Professional leadership	> N/A.

Knowledge, Skills and Experience

ESSENTIAL MINIMUM REQUIREMENTS

Educational/Vocational Qualifications

- > Be enrolled as a student in an undergraduate program in nursing or midwifery and have completed any training required by the employer relevant to the safe and competent performance of work at this level; OR
- > Be employed on the basis that the person is, or will be, undertaking a course approved by the Registration Authority for the preparation of Enrolled Nurses; OR
- > Hold a Certificate III or IV in one of the following health related disciplines:
 - Basic Health Care;
 - Aged Care;
 - Health Services Assistance: (Qualifications to include elective units recommended for AIN Acute care);
 - Home and Community Care;
 - Individual Support Work;
 - Or such other nationally recognised courses approved within the healthcare setting by full agreement of DHA and the ANMF

Personal Abilities/Aptitudes/Skills:

- > Effective verbal and written communication skills.
- > Ability to work in a multidisciplinary team environment.
- > Ability to provide person-centred care
- > Ability to engage with Aboriginal community / consumers in a culturally appropriate manner and a willingness to undertake further training in this area.

Experience

- > Experience, within the boundaries of their education and skill preparation, in the provision of nursing/midwifery care in the healthcare setting in accordance with the appropriate standards of practice.
- > Experience working with Aboriginal consumers.

Knowledge

- > Understanding the role of the Assistant in Nursing/Midwifery within the healthcare setting.
- > Knowledge and understanding of relevant legislation, industrial agreements, standards, codes, ethics and competency standards.
- > General understanding of Aboriginal culture and a willingness to undertake further training in this area.

DESIRABLE CHARACTERISTICS

Educational/Vocational Qualifications

> Qualifications or education courses relevant to role

Personal Abilities/Aptitudes/Skills:

> Ability to work with technology

Experience

> Provision of personal care to resident/client/patient/ client within Community, Nursing Home or supported accommodation service.

KnowledgeKnowledge of contemporary nursing and health care issues.

Organisational Context

Organisational Overview:

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians

Our Legal Entities:

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Wellbeing. The Department for Health and Wellbeing is an administrative unit under the Public Sector Act 2009.

The legal entities include but are not limited to the Central Adelaide Local Health Network Inc., Northern Adelaide Local Health Network Inc., Southern Adelaide Local Health Network Inc., Women's and Children's Health Network Inc., Barossa Hills Fleurieu Local Health Network Inc., Eyre and far North Local Health Network Inc., Flinders and Upper North Local Health Network Inc., Limestone Coast Local Health Network Inc., Riverland Mallee Coorong Local Health Network Inc., Yorke and Northern Local Health Network Inc. and SA Ambulance Service Inc.

SA Health Challenges:

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce shortages, and ageing infrastructure. The SA Health Care Plan has been developed to meet these challenges and ensure South Australian's have access to the best available health care in hospitals, health care centres and through GPs and other providers.

Health Network/ Division/ Department:

Kangaroo Island is Australia's third largest island situated 110 kilometres south-west of Adelaide, with the health service covering an area of approximately 4400 square kilometres. The island is easily accessible by ferry or plane.

Kingscote is the major commercial centre with a population of approximately 2200 people. Other townships include: American River, Baudin Beach, Brownlow KI, Emu Bay, Island Beach, Nepean Bay, Parndana, Penneshaw, Stokes Bay and Vivonne Bay.

The total population of Kangaroo Island is approx. 4,400.

Values

SA Health Values

The values of SA Health are used to indicate the type of conduct required by our employees and the conduct that our customers can expect from our health service:

- > We are committed to the values of integrity, respect and accountability.
- > We value care, excellence, innovation, creativity, leadership and equity in health care provision and health outcomes.
- > We demonstrate our values in our interactions with others in SA Health, the community, and those for whom we care.

Code of Ethics

Approvals

The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees:

- > Democratic Values Helping the government, under the law to serve the people of South Australia.
- > Service, Respect and Courtesy Serving the people of South Australia.
- > Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.
- > Accountability- Holding ourselves accountable for everything we do.
- > Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Role Description Approval	
I acknowledge that the role I currently occupy	has the delegated authority to authorise this document.
Name:	Role Title:
Signature:	Date:
Role Acceptance	
Incumbent Acceptance	
I have read and understand the responsibilities a values of SA Health as described within this d	ssociated with role, the role and organisational context and the locument.
Name:	Signature:
Date:	



ROLE DESCRIPTION

Role Title:	Direct Care Worker- Residential	
Classification Code:	WHA-4	
LHN/ HN/ SAAS/ DHW:	Barossa Hills Fleurieu Local Health Network	
Hospital/ Service/ Cluster	Kangaroo Island Health Service	
Division:	Aged Care	
Department/Section / Unit/ Ward:	Carnarvon & Anchusa Nursing Homes	
Role reports to:	Aged Care Nurse Unit Manager	
Role Created/ Reviewed Date:	June 2020	
Criminal History Clearance Requirements:	✓ Working with Children's Check (WWCC)✓ Vulnerable (NPC)✓ General Probity (NPC)	
Immunisation Risk Category Requirements:	 ☐ Category A (direct contact with blood or body substances) ☐ Category B (indirect contact with blood or body substances) ☐ Category C (minimal patient contact) 	

ROLE CONTEXT

Primary Objective(s) of role:		
Employees classified at this level support Enrolled and Registered Nurses/Midwives in the delivery of general patient/client care, and undertake basic nursing duties that would otherwise have been performed by an Enrolled or Registered Nurse/Midwife.		
Employees at this level are accountable for their own actions.		
Direct Reports:		
> Nil		

Key Relationships/ Interactions:

<u>Internal</u>

> The Direct Care Worker (Residential) is accountable to the Nurse Unit Manager and the Director of Nursing & Midwifery> and works in close collaboration with health professionals and is part of a multi-disciplinary team.

External

> The Direct Care Worker (Residential) is accountable to Residents and their families as well as other consumers accessing the health service.

Challenges associated with Role:

Major challenges currently associated with the role include:

- Working with elderly and their families where there are multiple complexities and diverse cultural backgrounds.
- > Recognising and responding to clinical deterioration or other incidents and escalating appropriately
- > Providing evidenced based care, developing clinical skills while keeping up to date with professional standards of practice and quality management initiatives consistent with organisational policies
- > Remote Location

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> Nil

Resilience:

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Performance Development

The incumbent will be required to participate in the organisation's Performance Review & Development Program which will include a regular review of the incumbent's performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values and strategic directions.

General Requirements:

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- > Relevant Australian Standards.
- > Duty to maintain confidentiality.
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White Ribbon:

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Special Conditions:

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Support of health service systems	 Contributing to the maintenance of a physically and culturally safe environment for patients/clients and staff; Participation in quality improvement activities through recording and reporting of data; Follows established guidelines, protocols, procedure, standards and systems of work as set out by the organisation.
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Research	Contributes to evaluative research activities through recording and reporting of data.
Professional leadership	> N/A.

Knowledge, Skills and Experience

ESSENTIAL MINIMUM REQUIREMENTS

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- > Ability to work in a multidisciplinary team environment.
- > Ability to provide person-centred care
- Ability to engage with Aboriginal community / consumers in a culturally appropriate manner and a willingness to undertake further training in this area.

Experience

Experience, within the boundaries of their education and skill preparation, in the provision of nursing/midwifery care in the healthcare setting in accordance with the appropriate standards of practice
 Experience working with Aboriginal consumers.

Knowledge

- > Understanding the role of the Assistant in Nursing/Midwifery within the healthcare setting.
- Knowledge and understanding of relevant legislation, industrial agreements, standards, codes, ethics and competency standards.
- > General understanding of Aboriginal culture and a willingness to undertake further training in this area.

DESIRABLE CHARACTERISTICS

Educational/Vocational Qualifications

> Qualifications or education courses relevant to role

Personal Abilities/Aptitudes/Skills:

> Ability to work with technology

Experience

Provision of personal care to resident/client/patient/ client within Community, Nursing Home or supported accommodation service.

Knowledge

>	Knowledge of contemporary nursing and health care issues.

Organisational Context

Organisational Overview:

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Role Description Approval						
I acknowledge that the role I currently occupy has the delegated authority to authorise this document.						
Name:	Role Title:					
Signature:	Date:					
Role Acceptance						
Incumbent Acceptance						
I have read and understand the responsibilities associated with role, the role and organisational context and the values of SA Health as described within this document.						
Name:	Signature:					
Date:						