

SA Health Job Pack

Clinical Director - Child and Adolescent Mental Health Services
686512
29/03/2019
SA Health - Women's and Children's Health Network
Child and Adolescent Mental Health Services (CAMHS)
North Adelaide
MD2
Full time, contract up to 05/05/2021
\$313,449 - \$580,544

Criminal History Assessment

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Communities and Social Inclusion (DCSI) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role:

$oxed{\boxtimes}$ Child	l Related	Employment	Screening -	DCSI
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Aged Care Sector Employment Screening - NPC

General Employment Probity Check - NPC

Further information is available on the SA Health careers website at www.sahealth.sa.gov.au/careers - see Career Information, or by referring to the nominated contact person below.

Contact Details

Full name	Liz Prowse
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Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- A covering letter of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- A current Curriculum vitae/Resume that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.
- * Refer to http://www.sahealthcareers.com.au/information/ for further information regarding
 - The Indicative Total Remuneration which is inclusive of Award salary, superannuation and other monetary benefits.
 - Information for Applicants
 - Criminal History Assessment requirements



ROLE DESCRIPTION

Role Title:	Clinical Director – Child and Adolescent Mental Health Services	
Classification Code:	MD02	
LHN/ HN/ SAAS/ DHA:	Women's and Children's Health Network (WCHN)	
Hospital/ Service/ Cluster	Women's and Children's Hospital (WCH)	
Division:	Child and Adolescent Mental Health Services (CAMHS)	
Department/Section / Unit/ Ward:		
Role reports to:	Chief Executive Officer, WCHN	
Role Created/ Reviewed Date:	January 2019	
Criminal History Clearance Requirements:	 ☐ Aged (NPC) ☑ Child- Prescribed (DCSI) ☑ Vulnerable (NPC) ☐ General Probity (NPC) 	

ROLE CONTEXT

Primary Objective(s) of role:

The Clinical Director, CAMHS is integral to the successful delivery of services in CAMHS. It is the executive lead accountable for clinical governance within CAMHS, and the professional lead for all Psychiatrists and Medical Officers in the service. The Clinical Director CAMHS (CD CAMHS) is accountable to the Chief Executive Officer (CEO, WCHN) for the provision of strategic clinical leadership and to significantly contribute to the achievement of WCHN strategic objectives. On a day to day operational basis the Clinical Director works with the Chief Operating Officer (COO).

The CD CAMHS reports via the relevant WCHN Executive structures. The CD CAMHS is an appropriately qualified medical professional who has the clinical experience, knowledge and skills to assume a leadership role in Child Adolescent Mental Health Services.

The CD CAMHS will provide high level clinical advice that contribute to service planning and assist in the development/implementation of clinical networks, state-wide plans and clinical senate recommendations and their plans. The CD CAMHS is responsible and accountable for the conduct of all clinical matters relating to patient and clinical function of the Child and Adolescent Mental Health Service and therefore has clinical management responsibility for all clinical leads across the CAMHS sites.

The CD CAMHS and the Director Mental Health Strategic Operations (DMHSO) will jointly lead Mental Health Services across CAMHS. In collaboration with the DMHSO the CD CAMHS is also accountable for the achievement of relevant key performance indicators and strategic and operational deliverables for Child and Adolescent Mental Health Services throughout the WCHN. This includes operational service delivery responsibility for medical clinical staff, budget, risk management, WHS and quality and safety.

The CD CAMHS portfolio will focus upon Key Performance Indicators in relation to community mental health and acute mental health service delivery and development. In collaboration with the Director Mental Health Strategic Operations, the Clinical Director is also accountable for the achievement of relevant key performance indicators and strategic and operational deliverables for child and adolescent mental health services across all CAMHS sites.

Under a co-directorship model, the Clinical Director works in collaboration with the DMHSO to lead the strategic direction and implementation of strategies to achieve an integrated service, built around an enhanced service delivery model to deliver the contemporary, consistent and high quality care and services expected by all stakeholders. This will involve the development of new organisational and clinical models to

provide care that is responsive and accessible to the needs of the client population from early in life, perinatal to youth populations and their families, with a focus on recovery.

The Clinical Director will co-lead the creation of a strong transformative culture, which values and reinforces the importance of a multi-disciplinary workforce and model of care. This role is accountable for the development and implementation of strong clinical governance, and works in collaboration with the DMHSO to continually strengthen the operating framework and structure to deliver improved clinical outcomes. With the DMHSO, they will maintain and improve the capability, cultural literacy and goodwill of CAMHS clinicians, ensuring their engagement in service planning, development and outcome delivery.

The Clinical Director will take the lead role in clinician engagement. This includes responsibility for medical engagement, and assurance of medical input into key decision-making on all activities focused on improving the performance and culture of CAMHS. The CD will act as a role model for medical and other clinical staff and lead the design and implementation of a comprehensive clinical workforce strategy to create a heightened sense of professional identity and accountability for clinical staff. This will include the development of clear position specifications, Job Planning, recruitment and retention initiatives, supervision and performance arrangements, as well as orientation and professional development initiatives to attract and retain talented staff.

The Clinical Director will liaise and negotiate with other health networks, the non-government sector and government agencies.

Consistent with their overall responsibility for clinical governance of the Service, the Clinical Director will work in collaboration with the Director Mental Health Strategic Operations in the continued development of an effective consumer and community engagement strategy, including the active participation of individuals with lived experience. This will include a focus on culturally informed care, cultural safety of CAMHS services, and development of culturally safe feedback mechanisms for Aboriginal children, young people and families.

The Clinical Director has an important leadership role in ensuring the best use of CAMHS resources, including human, financial, ICT and physical so that they support and enable the highest standards of service quality. The Clinical Director is responsible for all aspects of the leadership and management of medical staff to ensure best value of this resource is achieved.

The Clinical Director will be instrumental in the identification of clinical research priorities which are aligned with, and advance the new vision. They will be responsible for elevating the professional profile and reputation of CAMHS through increased teaching, research and innovation.

The role will be required to travel across all South Australian Health sites, including periodic visits to the APY lands where CAMHS also delivers services.

The Clinical Director will represent CAMHS on key SA Health and other relevant Mental Health forums in South Australia and play an active role in developing and influencing State and Network clinical policy directions relating to infant, child and young people's mental health.

The scope of the role includes direct clinical service provision as agreed and articulated via Job Planning, with the balance allocated to clinical leadership and management, for which the Clinical Director will receive a Clinical Director managerial allowance.

Direct Reports:

- All mental health medical staff across all CAMHS sites will report to the Clinical Director via their Head of Unit.
- > All CAMHS discipline seniors report directly to the Clinical Director CAMHS on clinical service delivery and clinical matters.
- > The Safety and Quality Coordinator will report to the Clinical Director.

Key Relationships/ Interactions:

Internal

- > The Clinical Director, CAMHS reports to and is accountable to the Chief Executive Officer, WCHN for strategic clinical leadership and provision of advice on future clinical directions.
- > The Clinical Director, CAMHS will collaborate and work alongside the Director Mental Health Strategic Operations

External

There are a number of key stakeholder relationships which the role manages, including the Department for Health and Wellbeing, (especially, the Office of the Chief Psychiatrist), other SA Health Networks, General Practice, Primary Health Care Networks, non-government organizations, other government agencies (in particular the Department of Education and the Department for Child Protection) and Universities/ Research Institutes.

Challenges associated with role:

- > The challenge associated with the delivery of mental health services, including early in life services, are well canvassed nationally and internationally.
- > Collaborate with the Director Mental Health Strategic Operations to set the strategic direction and to facilitate consensus building for continued service improvement.
- > With the co-director, allocate and manage the resources available to CAMHS to achieve the best possible outcomes across the state.
- > Work to ensure that medical staffs in CAMHS are engaged in the design and delivery of high quality outcomes.

Delegations:

The role has Human Resource Management, Financial and Procurement Delegations in accordance with the WCHN Delegations Manual.

Resilience:

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

Performance Development:

The incumbent will be required to participate in the organisation's Performance Review & Development Program which will include a regular review of the incumbent's performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values and strategic directions.

General	Require	ements:
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Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Policies and Procedures and legislative requirements including but not limited to:

- Work Health and Safety Act 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements.
- > Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury / illness.
- > Meet immunisation requirements as outlined by the *Immunisation Guidelines for Health Care Workers in South Australia 2014.*
- Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- > Children's Protection Act 1993 (Cth) 'Notification of Abuse or Neglect'.
- > Disability Discrimination.
- > Code of Fair Information Practice.
- > Relevant Awards, Enterprise Agreements, *Public Sector Act 2009*, Health Care Act 2008, and the SA Health (Health Care Act) Human Resources Manual.
- > Relevant Australian Standards.
- > Duty to maintain confidentiality.
- > Smoke Free Workplace.
- To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- > Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.

Handling of Official Information:

- > By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.
- > SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.
- > SA Health employees will not misuse information gained in their official capacity.
- SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

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- > Appointment to the role of Clinical Director CAMHS is a term appointment for a period of 1 5 years.
- > The Consultant's substantive status is unaffected by the term nature of this appointment, pursuant to clause 4.3.2.1 of the South Australian Medical Officers Award.
- Appointment is subject to a satisfactory Background Screening and National Criminal History Check obtained through the Screening and Licensing Unit, Department for Communities and Social Inclusion to be renewed every 3 years thereafter from date of issue. Existing employees who have undertaken a Police Check and are cleared and then subsequently charged with an offence are required to inform their Line Manager immediately.
- As a state-wide service, WCHN employees may be required to undertake work at various locations in metropolitan Adelaide, and provide outreach to other parts of South Australia (the latter in consultation with the incumbent of the role).
- Depending on work requirements the incumbent may be transferred to other locations across SA Health to perform work appropriate to classification, skills and capabilities either on a permanent or temporary basis subject to relevant provisions of the Public Sector Act 2009 for Public Sector employees or the
- > SA Health (Health Care Act) Human Resources Manual for Health Care Act employees.
- > The incumbent may be required to participate in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident.
- > This Role Description provides an indication of the type of duties you will be engaged to perform. You may be lawfully directed to perform any duties that a person with your skills and abilities would reasonably be expected to perform.

White Ribbon:

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must always act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

Key Result Area and Responsibilities

Key Result Areas	Major Responsibilities
WCHN Executive Leadership	Contributing leadership and engaging constructively as a member of the WCHN Executive Team;
Contribute to WCHN vision and strategic	Participating in the development of strategic directions and implementation of network wide strategies;
directions	> Reconciling priority needs against available resources and opportunities;
	Identifying innovative approaches to the provision of health services and the achievement of population health outcomes and reviewing alternatives within the priority areas; and
	Working in collaboration with relevant stakeholders, the other regional health services, the Department of Health and other government agencies.
Strategic Leadership	> Providing strong leadership within the clinical service, fostering
Responsible for providing	an environment that inspires staff to set direction for and
strategic clinical leadership	continually improve services.
and clinical governance of CAMHS	Leading the design and implementation of mental health strategies across CAMHS consistent with best practice models of service provision and identifying innovative and alternative approaches to the provision of services.
	> Interpreting and implementing relevant National and State Strategic directions within CAMHS.
	Chairing, contributing to and participating in executive committee/s within WCHN and CAMHS Services.
	 Ensuring effective stakeholder relationships within and external to WCHN/CAMHS by initiating, developing and maintaining appropriate working relationships with staff and key stakeholders, including the community in the provision and planning of services. Assisting in the implementation of major organisational changes in collaboration with WCHN/CAMHS senior managers including assisting in the development and implementation of workforce reform including new work roles by working collaboratively with key stakeholders across WCHN/CAMHS.
	Developing flexible working environments that are responsive to the changing needs and profile of the consumer and changes in service delivery and multidisciplinary care, ensuring that resources are maximised to meet the operational needs of CAMHS.
	> Enhancing and maintaining WCHN effectiveness as a teaching Network in relation to Mental Health services by developing and fostering effective working relationships with universities and educational institutions, Royal Australian College of Psychiatrists and other government and non-government agencies.
Management Accountability	Actively promoting a culture of performance accountability, review and evaluation, feedback, team work, risk management, collaboration
Responsible in	and continuous improvement.
collaboration with the Director Mental Health Strategic Operations for	Developing policies and practices which provide clinical engagement in the management of Mental Health services and the development of inter-disciplinary clinical teams.

Continually evaluating the Mental Health services provided including

quality and safety performance in order to monitor standards of care

and determine whether service priorities are being addressed.

managing clinical mental

health service provision

CAMHS

and

across

actively contributing to the achievement of the full range of CAMHS performance expectations.

- > Recommending the redistribution of resources and reconfiguration of services where appropriate across WCHN.
- Developing and overseeing operational contingency plans for managing patient flow, demand/capacity and related issues.
- Ensuring compliance with the various legislative and accreditation requirements required by the Department of Health (specifically the National Standards for Mental Health Services and the National Safety and Quality Health Service Standards).
- > Fostering the continued growth of clinical research.

Financial Management

Responsible in collaboration with the Director Mental Health Strategic Operations for the effective direction, management and control of finances.

- Developing resource and budget allocation processes in conjunction with Director of Finance or delegate and in line with the WCHN resource and budget allocation process;
- Monitoring and controlling expenditure in accordance with WCHN budgeting, legal requirements and the WCHN delegations manual.
- > Contributing to, and initiating actions to review and improve the cost structure of the Service.

Human Resource Management

Responsible for the effective management of human resources.

- Contributing to workforce planning to ensure that CAMHS has a skilled and experienced workforce that reflects cultural diversity.
- > Ensuring staff are appropriately credentialed and work within their scope of practice.
- Ensuring services are appropriately staffed to enable a reliable, consistent and excellent mental health service within agreed budget and service design parameters.
- > Ensuring quality outcomes are achieved through the empowerment of staff and the effective use of performance review and development.
- Undertaking corrective intervention for medical clinical staff when required including performance management and discipline specific matters.
- Ensuring the promotion and implementation of a safe, productive and healthy work environment across CAMHS in line with the WCHN commitment to the attraction, retention and development of staff to support the achievement of the WCHN strategic objectives and the health reform agenda.
- Overseeing the development of rostering principles to maximise the cost efficient application of human resources to defined services and activity.
- > Ensuring that a safe and healthy work environment, free from discrimination is provided for employees by:
 - ensuring compliance with WCHN human resource and occupational health safety and welfare policies and legislative requirements
 - ensuring that the principles of Equal Employment Opportunity and Ethical Conduct are a normal part of doing business
 - o managing industrial relations issues appropriately

Safety, Quality and Risk > Management

Provide clinical leadership and direction in line with WCHN policy and procedures to a variety of safety and quality improvement processes.

- > Ensuring compliance with systems to respond to all incidents in line with WCHN policy.
- > Monitoring and reporting all incidents.
- > Ensuring recommendations arising from incident reviews are implemented.
- Ensuring safe practices in regard to all services within the organisation.
- Ensuring a focus on the patient/client is at the core of all services provided.
- > Developing clinical care escalation pathways within CAMHS and WCHN
- Identification, assessment, reviews of controls and action planning in relation to organisational, corporate and clinical risks within the Directorate.
- Leading the identification and implementation of evidence-based process and practice redesign.

Clinical Expertise

Responsible for providing safe, quality psychiatry care, and role modelling the highest standards of professional clinical practice.

- Providing direct clinical service for patient assessment, review, care planning and discharge planning;
- > Providing high level Consultant service to CAMHS;
- Ensuring that all patients are properly assessed, reviewed and discharges based on agreed clinical standards;
- > Ensuring that all clinical consultations are appropriately documented;
- > Ensuring that clinical risk assessments and clinical risk management processes meet all contemporary standards;
- > Ensuring that the Psychiatry trainees and other trainees or students are appropriately oriented and supervised;
- Fulfilling any professional registration responsibilities and obligations
- Maintaining high level of individual clinical knowledge, skills and attributes appropriate to the individual's clinical practice; and
- Managing issues and recommendations associated with coronial matters.

Scholar/Teacher

Responsible for leading a research, education and teaching culture and raising the profile of CAMHS.

- Ensuring all clinical staff participate in appropriate education and training activities;
- > Supporting clinical staff participation in research activities;
- Participating and I or leading researching activities in CAMHS and collaborating with Universities;
- > Supporting undergraduate teaching and maintaining effective relationships with the relevant colleges for postgraduate training;
 - Participating in ongoing continuous professional development.

Professionalism

Responsible for ensuring that own behaviour judgement and conduct exemplifies the highest standards of ethical and professional behaviour.

- Ensuring that staff adhere to South Australian privacy laws and legislation, as well as other laws that regulate the handling of personal information;
- Provide professional leadership around clinical risk management activities; and
- Ensure all clinical staff participate in regular peer review and clinical audit activities.

Knowledge, Skills and Experience

ESSENTIAL MINIMUM REQUIREMENTS

Educational/Vocational Qualifications:

- > Bachelor of Medicine; Bachelor of Surgery (MBBS) or equivalent. Appropriate Specialist Qualifications and registrable with the Medical Board of Australia as a Medical Practitioner with Specialist registration; or another qualification as defined **in** the SA Medical Officers Award.
- > Possess Fellowship of Royal Australian and New Zealand College of Psychiatrists (FRANZCP) or equivalent, with membership of the Faculty of Child and Adolescent Psychiatry.

Personal Abilities/Aptitudes/Skills:

> An ability to manage to the spirit and principles of the premier's safety Commitment and the legislative requirements of the *Work Health and Safety Act 2012* (SA), utilising AS/NZS ISO 31000:2009 Risk Management- Principles and Guidelines, or to an equivalent set of standards

Experience:

- > Extensive demonstrated clinical experience in the field of Child and Adolescent Psychiatry; and
- > Demonstrated experience as a senior clinical lead in Child and Adolescent Psychiatry

SELECTION CRITERIA:

- 1. Strategic leadership capability, with proven experience in achieving positive outcomes within complex clinical environments.
- 2. Demonstrated knowledge of contemporary issues and leading best practice in the field of child and adolescent mental health, and the ability to translate this into practice across a complex system of care.
- 3. Demonstrated ability to lead and incorporate safety and quality throughout all elements of service delivery which in turn reflects clear clinical governance.
- 4. Demonstrated experience of engagement with consumers to deliver and revise service delivery.
- 5. Demonstrated management expertise, including the ability to set clear directions and create a culture of performance and cohesive team functioning.
- 6. Demonstrated expertise in the development and implementation of strategies which are consistent with a Learning Organisation.
- 7. Demonstrated commitment to closing the gap and inequities in the health and long term wellbeing of infants, children, young people and women, particularly those who are at most risk.
- 8. Demonstrated understanding of financial performance and clinical indicators.

Organisational Context

Organisational Overview:

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians

Our Legal Entities:

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Wellbeing.

The legal entities include but are not limited to Department for Health and Wellbeing, Central Adelaide Local Health Network, Northern Adelaide Local Health Network, Southern Adelaide Local Health Network, Women's and Children's Health Network, Country Health SA Local Health Network and SA Ambulance Service.

SA Health Challenges:

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce shortages, and ageing infrastructure. The SA Health Care Plan has been developed to meet these challenges and ensure South Australian's have access to the best available health care in hospitals, health care centres and through GPs and other providers.

Health Network/ Division/ Department:

The Women's and Children's Health Network (WCHN) was established to promote, maintain and restore the health of women, children and young people in South Australia. The Service plans, develops and coordinates health services as part of an integrated health system.

The Women's and Children's Health Network efficiently conducts and manages, within its identified resources, health services for children, young people and women, including:

- · Specialist hospital services
- Primary health care and population health programs
- Integrated community care services
- Services to address the health and wellbeing of particular populations, including Aboriginal Health Programs
- Education and training programs
- Research.

Values

SA Health Values

The values of SA Health are used to indicate the type of conduct required by our employees and the conduct that our customers can expect from our health service:

- > We are committed to the values of integrity, respect and accountability.
- > We value care, excellence, innovation, creativity, leadership and equity in health care provision and health outcomes.
- > We demonstrate our values in our interactions with others in SA Health, the community, and those for whom we care.

Domestic and Family Violence

The WCHN recognises violence against women as a human rights issue that must be addressed in the workplace, and is committed to a zero tolerance policy towards violence against women in the workplace. Accordingly employees must appropriately report and respond to any such acts in the workplace, and make available appropriate support to employees who may be experiencing violence in the community.

Code of Ethics

The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees:

- > Democratic Values Helping the government, under the law to serve the people of South Australia.
- > Service, Respect and Courtesy Serving the people of South Australia.
- > Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.
- > Accountability- Holding ourselves accountable for everything we do.
- > Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Approvals

Role Description Approval

I acknowledge that the role	I currently occupy has	the delegated authority to	authorise this document
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Name:	Role Title:
Signature:	Date:
Role Acceptance	

Incumbent Acceptance

Date

I have read and understand the responsibilities associated with role, the role and organisational context and the values of SA Health as described within this document.

Name:	Signature:

Page 11

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Women's and Children's Health Network

Strategic Management Plan 2018-2020

Our Purpose: Improving the health and wellbeing of our community



- · Care for our staff so that we can care for our community
- Continue to strengthen person and family centred care
- Enable an innovative and productive culture to ensure we are delivering excellent care
- Ensure women, youth and children's safety

- Improve health outcomes for Aboriginal women, children and families
- Improve wellbeing and resilience of our young people
- Plan for the new Women's and Children's Hospital
- Work towards embedding a focus on the first 1000 days of life



Build a caring, innovative, productive and safe workplace culture that enables an engaged, skilled workforce Create a climate to foster research excellence and translation into practice Embed collaboration, teamwork and partnership to lead quality service delivery for a range of complex needs Encourage consumer and community engagement at all levels Envision what excellence in care and continuous learning means



Achieve ongoing accreditation under the National Safety and Quality Health Service Capitalise on service delivery benefits of modernised ICT infrastructure Deliver greater efficiencies across outpatient services evelop Ensesourceful all erategies for ser ustainment final functions.

Key goals

Ensure that all of our reservices are financially Prosustainable Ro

Implement recommendations from the Child Protection Systems Royal Commission

Implement successful CAMHS and CaFHS service mode improvement

