

DEPARTMENT OF HEALTH

Statement of Duties

Position Title:	Clinical Lead
Position Number:	517881
Classification:	Allied Health Professional
Award/Agreement:	Allied Health Professionals Public Sector Unions Wages Agreement
Group/Section:	Community, Mental Health and Wellbeing Mental Health and Statewide Services - Adult Community Mental Health
Position Type:	Permanent, Full Time
Location:	South
Reports to:	Team Leader
Effective Date:	October 2016
Check Type:	Annulled
Check Frequency:	Pre-employment
Essential Requirements:	Registered with the Occupational Therapy Board of Australia; or Degree in Social Work giving eligibility for membership of the Australian Association of Social Workers; or Registered with the Psychology Board of Australia. <i>*Registration/licences that are essential requirements of this role must remain current and valid at all times whilst employed in this role and the status of these may be checked at any time during employment. It is the employee's responsibility to ensure that registration/licences remain current and to advise the Employer if their circumstances change. This includes notifying the Employer of any new criminal convictions and/or if a registration/licence is revoked, cancelled or has its conditions altered.</i>
Desirable Requirements:	A minimum of 3 years post graduate clinical experience in the context of a community mental health team. Current Driver's Licence.

Holds, or is working towards, tertiary qualifications in mental health.

Primary Purpose:

As part of a multidisciplinary team delivering high quality mental health services in accordance with the Mental Health and Statewide Services Strategic Plan, Mental Health and Statewide Services Principles, National Mental Health Standards, Agency policy, legal requirements and relevant professional competencies, the Clinical Lead will provide high level support to the Team Leader within the relevant community mental health service in the provision of:

- Leadership and direction in the strategic development and management of a comprehensive multidisciplinary community mental health team.
- Effective management of specified human and physical resources.
- Leadership, direction and change management to facilitate the progression of the current Mental Health and Statewide Services Strategic Plan through the implementation of the associated model of care and relevant service policies, procedures and guidelines.
- Optimal clinical processes and individual client outcomes.
- Enhanced consumer and carer participation at all levels of the service.

Duties:

1. Actively contribute to the clinical leadership and management of a multidisciplinary community mental health team to ensure the provision of a high quality, comprehensive, specialist mental health service to a designated population group within a specified regional area in accordance with the principles and goals specified in the Mental Health and Statewide Services Strategic Plan, the associated model of care and relevant service policies, procedures and guidelines.
2. Support the Team Leader by assuming a lead role in the oversight of designated clinical processes associated with the optimal operation of a community mental health team, including intake, crisis response, interim support, assertive case management and general team coordination.
3. Undertake the line and performance management of a designated group of staff within a specified community mental health team.
4. Promote compliance with the complete and timely collection of clinical data and designated Key Activity and Performance Indicators to accurately reflect service performance.
5. As a senior member of an individual service, participate in the ongoing development, implementation and evaluation of relevant mental health policies and procedures, including ensuring the active involvement of and consultation with key local stakeholders.
6. Undertake a pro-active role in developing effective partnerships with local internal and external stakeholders including consumer and carer groups, local government bodies, community sector organisations and primary health service providers.
7. Assertively case-manage a designated number of clients.
8. Work with the Team Leader to ensure that professional supervision, mentoring and support are available to all staff within the team as required.

9. Lead and coordinate projects, programs and/or research that improve health care services.
10. Actively participate in the development and implementation of Mental Health and Statewide Services safety, clinical risk and quality programs at the local level.
11. Act as an Authorised Officer under the *Tasmanian Mental Health Act 2013*.
12. Actively participate in and contribute to the organisation's Quality & Safety and Work Health & Safety processes, including the development and implementation of safety systems, improvement initiatives and related training, ensuring that quality and safety improvement processes are in place and acted upon.
13. The incumbent can expect to be allocated duties, not specifically mentioned in this document, that are within the capacity, qualifications and experience normally expected from persons occupying positions at this classification level.

Key Accountabilities and Responsibilities:

- Under the broad direction of and in collaboration with the Team Leader, is accountable for the optimal operation of designated clinical functions within a community mental health team in accordance with the Mental Health and Statewide Services Strategic Plan and the associated model of care.
- Responsible for the provision of assertive case management to a designated client group.
- Responsible for being aware of and working within all Agency and Mental Health Services policies, procedures and legislation affecting the duties of the position and for addressing inconsistencies between practice and policy.
- Responsible for maintaining one's own professional development and for supporting the professional development of others.
- Operational and clinical accountability to the Team Leader.
- Receives professional guidance and support from the Team Leader in consultation with the relevant Head of Discipline as appropriate.
- Required to work without supervision and to exercise considerable initiative and professional judgement with autonomy in matters relating to both the clinical and day to day coordination of a specified community mental health team.
- Responsible for providing authoritative advice and recommendations to the Team Leader in relation to the effectiveness of clinical service delivery and health care outcomes for the multidisciplinary community mental health team.
- Comply at all times with policy and protocol requirements, in particular those relating to mandatory education, training and assessment.

Pre-employment Conditions:

It is the Employee's responsibility to notify an Employer of any new criminal convictions during the course of their employment with the Department.

The Head of the State Service has determined that the person nominated for this job is to satisfy a pre-employment check before taking up the appointment, on promotion or transfer. The following checks are to be conducted:

1. Conviction checks in the following areas:
 - a. crimes of violence
 - b. sex related offences
 - c. serious drug offences
 - d. crimes involving dishonesty
2. Identification check
3. Disciplinary action in previous employment check.

Selection Criteria:

1. Demonstrated capacity to effectively undertake a coordination/leadership role within a multidisciplinary community setting, including providing supervision and support to other staff as required.
2. Demonstrated understanding of and commitment to the Mental Health and Statewide Services Strategic Plan and a capacity to transpose the current model of care into clinical practice within a community setting.
3. Demonstrated leadership skills and proven ability to manage and coordinate the clinical activities of a multidisciplinary community mental health team, with the ability to assist the Team Leader in relation to the effective management of human and physical resources.
4. Proven ability to actively and effectively contribute towards quality and safety processes at the individual service level.
5. Proven high level interpersonal skills including oral and written communication, negotiation, conflict resolution and decision making, together with the ability to develop comprehensive oral and written reports.
6. Proven capacity to develop and maintain partnerships with a broad range of key local stakeholders.
7. Demonstrated knowledge of Agency and Mental Health Services policies, procedures and associated legislation, relevant to the coordination of a multidisciplinary community team or the capacity to effectively acquire the same, including knowledge of relevant professional competencies and standards of practice, current Work Health and Safety and Anti-Discrimination legislation and the principles of Workplace Diversity.

Working Environment:

- Employees should refer to the advertised position for details of hours of work (shift work or day work) and total hours per fortnight required.
- Employees may be required to work at various locations within the region.
- Persons employed in this position may be required to participate in an on-call roster.
- Some intrastate and interstate travel may be required.

The Department of Health is committed to improving the health and wellbeing of patients, clients and the Tasmanian community through a sustainable, high quality and safe health system. We value leading with purpose, being creative and innovative, acting with integrity, being accountable and being collegial.

The Department seeks to provide an environment that supports safe work practices, diversity and respect, including with employment opportunities and ongoing learning and development. We value the diverse backgrounds, skills and contributions of all employees and treat each other and members of the community with respect. We do not tolerate discrimination, harassment or bullying in the workplace. All employees must uphold the *State Service Principles* and *Code of Conduct* which are found in the *State Service Act 2000*. The Department supports the [Consumer and Community Engagement Principles](#).