

### **POSITION DESCRIPTION**

**Position:** Better Futures Youth Support Worker **Position Number:** XXXX

**Reports to:** Team Leader **Direct Reports:** Nil

Status: Ongoing Time Fraction: Full Time

**Award:** SCHADS 4 **Location:** Frankston

# **OUR VISION**

Aboriginal self-determination – Live, Experience and Be.

## **OUR PURPOSE**

Supporting culturally strong, safe and thriving Aboriginal communities.

# **POSITION SUMMARY**

This role will work with young people between the ages of 15 - 21 and are/were living in out of home care. As the key worker the role will be the main contact of leaving care support, taking on case management support when the young person leaves care with the view to be achieving life and independent living skills development whist focusing on economic, personal, social and housing outcomes.

The role will involve some after hours and weekend work as required.

### **KEY RELATIONSHIPS**

*Internal*: All VACCA programs and services

External: Child Protection, Better Futures Services, key stakeholders including Aboriginal young

people who have experienced out-of-home-care

## **KEY SELECTION CRITERIA**

#### **ESSENTIAL**

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- Demonstrated commitment and understanding for the values that underpin VACCA' vision and purpose.

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- Demonstrated experience in working and engaging with Aboriginal families and children and/or experience in the child and family sector
- A sound understanding of Aboriginal culture, values, protocols, inter-generational factors and complex kinship systems, as well as the issues facing vulnerable Aboriginal people today.
- A demonstrated knowledge and understanding of issues surrounding Youth, homelessness, adolescent out-of-home care, the Child Protection and Youth Justice systems and available resources and services in the Southern and Bayside regions of Melbourne.
- Previous experience and skills in assertive outreach, assessment and case management.
- Demonstrated ability to engage young people in out-of-home care including Residential Care, Kinship Care and Home-Based Care.
- Demonstrated ability to assist young people transition and develop the necessary skills for independent living.
- A demonstrated commitment to establishing and maintaining collaborative relationships with families, colleagues, government departments, sector partners and the Aboriginal Community.
- The flexibility to maintain relationships with young people and work across OOHC programs to ensure continuity for the client
- Understanding and work in child safe practices and risk management strategies

#### DESIRABLE

- Qualifications in Community Services and/or Youth work (or willing to obtain) or less formal qualifications with significant industry experience.

## REQUIREMENTS

- You must have and continue to hold a full Victorian Driver's Licence and a current employment working with children check card.
- Current up to date COVID-19 vaccination, including booster doses as applicable.

## **POSITION ACCOUNTABILITIES**

#### SERVICE DELIVERY

- To be responsible for and maintain a caseload of clients.
- To build an engagement while the young person is in care and contribute to transitional planning.
- Provide case management support when the young person leave care facilitating assessment planning with a focus on long-term outcomes.
- Engagement will include assertive outreach and support will include varying levels of intensity, including but not limited to, care team meetings, other client meetings and advocating on behalf of a young persona s required.
- In conjunction with the young person develop and implement a plan which includes the linking of flexible support packages to the plan
- Motivate, encourage and empower clients to address areas of personal difficulty and consider options for the development of personal wellbeing.

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- To actively support, encourage and maintain the development of positive relationships, networks and linkages with the young person's community and culture.
- To actively promote the establishment and maintenance of positive family relationships in accordance with the young person's wishes and as outlined in the care plan.
- To liaise effectively with relevant services and supports to create linkages and options for young people in the program.
- To assign, implement and manage a flexible support package based on the case plan for each young person.

#### **ADMINISTRATION**

- Maintain a good standard of electronic records in line with the case management systems and DFFH legislative and VACCA policy requirements including use of CRISSP
- Maintain accurate statistical data using data systems as required by VACCA and DFFH
- Participate in orientation and inductions, formal supervision, reflective practice, annual performance appraisals and professional development activities, in accordance with VACCA's supervision framework and related policies.
- Maintain a good working knowledge of resources and services available to vulnerable young people and their families.

#### RELATIONSHIP MANAGEMENT

- Work as part of a multidisciplinary care team, sharing individual skills and knowledge.
- Work co-operatively with other Government and non-Government agencies and with all relevant Aboriginal and non-Aboriginal stakeholders in maintaining an effective and responsive service delivery system for clients who are transitioning from state care to independence.

# HEALTH, SAFETY & WELLBEING

- Ensure compliance with the OH&S Act and VACCA policies.
- Contribute positively and proactively to team and organisation wide OH&S activities.

# QUALITY & CONTINUOUS IMPROVEMENT

- Ensure compliance with legislation, contract and policy requirements in your day to day work to meet the organisation's audit, contract and registration obligations.
- Proactively apply your specialist knowledge in the review and maintenance of policies, systems and processes.
- Continue the development of a culturally strong and positive working environment using a continuous improvement approach.

## OTHER

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Participate proactively in team project initiatives.

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- Support other team members in periods of high demand and during periods of absence.
- Participate in project groups and attend events.
- Undertake other duties as directed.

### ADDITIONAL INFORMATION

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We are committed to Aboriginal self-determination and supporting strong, safe, thriving Aboriginal communities and aim to ensure every individual is treated with dignity, honouring all cultural backgrounds, abilities, ethnicities, sexual orientations, gender identities and spiritual beliefs.

VACCA is a child-safe organisation and is committed to ensuring the safety and wellbeing of children and young people with zero tolerance for child abuse. All successful applicants will be required to undertake a National Police Record Check and Working with Children Check prior to commencement of employment and periodically following commencement.

VACCA is an equal opportunity employer and has a smoke-free workplace policy.

This position is designated under the Multiagency Risk Assessment and Management framework (MARAM) Identification (Tier 2) level which requires mandated MARAM Family Violence Screening & Identification training and responsibilities.