



the
power of
humanity



Volunteer role description

Red Cross Hands On Volunteer

Department	Northern Region
Availability	Twice a month
Location	Woolgoolga
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

The Hands On Volunteer is a voluntary position to assist to improve the self-esteem and quality of life for frail aged clients by providing personal hand care and regular social contact.

Role responsibilities

- To administer the Hands On Service to clients in a structured and approved Red Cross Hands On Program.
- To treat all client related information with respect and confidentiality.
- To be committed, reliable and attend the program on a regular basis.
- To keep the hand care kit and all items clean.
- To monitor stock and have stock replaced as needed.
- To be trained in the Hands On procedures.

Knowledge, skills and experience

- Good communication and listening skills
- Ability to work effectively as part of a team
- A positive, can do attitude
- Shows initiative with a common sense approach
- General administration experience
- An interest in providing humanitarian service and to work within the fundamental principles of Red Cross.

Check requirements

- A National Criminal History Check prior to commencement and renewed every three years (Red Cross will arrange this)

Learning and development

- Complete Red Cross online learning modules as required
- Attend Red Cross Volunteer Induction, Program Training and ongoing training as required

General conditions

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality
