#### **HSS REGISTERED**

# **Consultant – Health in a Virtual Environment (HIVE)**

Medical Practitioners Agreement: Year 1 - 9

Position Number: RP603810

Community and Virtual Care Directorate (CVC)

Royal Perth Bentley Group / East Metropolitan Health Service (EMHS)

# **Reporting Relationships**

Executive Director – EMHS
Medical Services
AMA Level 9
Position Number: 602916
(professional reporting)

Area Director - Community
Care & Virtual Care Innovation
HES Grade A
Position Number: 603839

Head of Department HIVE AMA Year 1-9 Position Number: 603862

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Also reporting to this supervisor:

 Deputy Head of Department HIVE Year 1-9

### **This Position**



Clinical supervision and direction of the staff allocated to the Consultant

Title

Classification

FTE

Registrar

Yr 1-7

2.2

# **Key Responsibilities**

Leads the Health in a Virtual Environment (HIVE) multidisciplinary team to provide specialist services to patients, in particular monitoring and interacting with specialist remote monitoring applications and processes, maintaining the integrity of the associated systems within scope of practice, and providing medical support and management as required to the patients enrolled in the service. Promotes patient safety and quality of care. Provides leadership, orientation, training, supervision and education, where relevant, for doctors in training and other health workers. In collaboration with the Head/Deputy Head of Department and other Consultants works to achieve national, state and EMHS performance standards and targets. Works within the scope of clinical practice as defined and recommended by the EMHS Area Medical Credentialing Committee.

# **EMHS Vision and Values**

#### **Our Vision**

# Healthy people, amazing care. Koorda moort, moorditj kwabadak.

**Healthy people** refers to the commitment we have as an organisation to ensure our staff, patients and the wider community have access to comprehensive healthcare services, in order to maintain healthy lives.

**Amazing care** reflects the sentiment of those consumers accessing our healthcare services from feedback provided to us. This common statement resonates with the health service, and reflects our intentions in our practice and work every day.

As a health service which celebrates diversity of culture and languages, it is also important that our vision is shared in the Noongar language.

#### **Our Values**

Our Values reflect the qualities that we demonstrate to each other and our community every day. Our staff make a difference every day to the patients, families and consumers they provide care, advice and support to. The EMHS values capture the shared responsibility that we uphold as most important, which are:

- **Kindness** kindness is represented in the support that we give to one another. This is how we demonstrate genuine care and compassion to each and every person.
- Excellence excellence is the result of always striving to do better. This is represented by
  constant improvements to the way in which we deliver our services, which results in a high
  performing health service.
- Respect we demonstrate respect through our actions and behaviours. By showing each other respect, in turn we earn respect.
- **Integrity** integrity is doing the right thing, knowing it is what we do when people aren't looking that is a true reflection of who we are.
- Collaboration collaboration represents working together in partnership to achieve sustainable health care outcomes for our community with a shared understanding of our priorities.
- Accountability together we have a shared responsibility for ensuring the best health care
  outcomes for our community. This is a reminder that it is not only our actions, but also the
  actions we do not do, for which we are accountable.

# **Brief Summary of Duties (in order of importance)**

• Each Consultant is responsible for the orientation, education and supervision of the junior medical staff allocated to them. Supervision is especially important during procedures.

# 1. Specific Duties Relevant to Speciality

- 1.1. Provides direct clinical management to patients allocated to the HIVE Remote Monitoring Service, including:
  - 1.1.1. Receiving clinical briefings regarding the patient's state and expected course.
  - 1.1.2. Maintaining vigilance over the physiological monitoring and Al alerting
  - 1.1.3. Responding to the monitoring and alerting as indicated including prioritisation, video assessment and advice.
- 1.2. Ensures adequate handover of relevant clinical findings and management plans.
- 1.3. Liaison and consultation with the bed card consultant team who retain responsibility for the patient's overall management.
- 1.4. Provision of emergency management advice, including where indicated direct support and advice to the Medical Emergency Team.
- 1.5. Acts to support the HIVE and bedside nursing staff with maintenance of the integrity of the monitoring system, including where required modification of escalation criteria, alarm and monitor settings, and coaching regarding Al inputs.

# 2. Clinical

- 2.1 Leads the provision of patient-centred medical care to inpatients and outpatients.
- 2.2 Undertakes clinical shifts at the direction of the Head of Department including participation in the on-call/after-hours/weekend rosters.
- 2.3 Consults, liaises with and supports patients, carers, colleagues, nursing, allied health, support staff, external agencies and the private sector to provide coordinated multidisciplinary care.
- 2.4 Responsible for ensuring patients consent to being monitored by HIVE and are involved in decision making regarding this aspect of their care.
- 2.5 Conducts regular clinical reviews of all admitted HIVE patients at appropriate intervals.
- 2.6 Reviews HIVE patients who deteriorate or whose condition is causing concern to hospital staff, or if requested by the patient or relatives as soon as possible. Supports ward staff in conducting clinical review of HIVE patients on request and is generally available for discussion by phone to assist ward staff when necessary.
- 2.7 Provides preliminary advice to doctors both internal and external to EMHS and offers advice regarding process of transfer, assisting with process where required and reasonable.
- 2.8 Works with the Medical Co-Directors/Heads of Department and other Consultants to optimise demand and utilisation of the service and champions clinical service redesign to improve systems of care.
- 2.9 Ensures clinical documentation in HIVE systems, including discharge summaries, are completed on time and undertakes other administrative/management tasks as required.
- 2.10 Participates in departmental and other meetings as required to meet departmental and organisational quality and service objectives.
- 2.11 Works within the scope of clinical practice as approved by the EMHS Area Medical Credentialing Committee.
- 2.12 Champions the CanMED values and complies with appropriate guidelines for medical staff.

# 3. Education/Training/Research

- 3.1 Engages in continuing professional development/education and ensures continuous eligibility for the relevant specialist medical registration.
- 3.2 Educates doctors in training, medical students and other members of the multidisciplinary team through ward rounds, formal presentations, tutorials and other modalities.
- 3.3 Develops and participates in evidence based clinical research and audit activities relevant to specialty.

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- 3.4 Participates in mandatory training activities to ensure compliance with East Metropolitan Health Service policy.
- 3.5 Completes an annual professional development review of their performance with the Head of Department.

# 4. EMHS Governance, Safety and Quality Requirements

- 4.1 Fulfils National Safety and Quality Health Services Standards requirements including but not limited to:
  - Participating in continuous safety and quality improvement actions, such as audits, reviews and drills that result in improvements to patient care, staff knowledge or the consumers experience and that align with actions described within the standard.
  - Participating with the development, implementation, reporting and monitoring of quality assurance measures and activities.
  - Ensuring records and statistics are kept in accordance with established procedures.
- 4.2 Undertakes performance development review of staff under their supervision and submits them to the Head of Department.
- 4.3 Initiates, implements and participates in audit, quality improvement and research activities in consultation with the Head of Department to systematically evaluate service delivery and meet customer needs.
- 4.4 Participates in relevant clinical governance committees including regular clinical reviews, Root Cause Analysis (RCA) and morbidity/mortality reviews as required and implements endorsed recommendations.
- 4.5 Attends to medico legal issues that arise concerning patients that have been under their care and advises the Head of Department about complaints they receive pertaining to themselves or other doctors.
- 4.6 Responsible for ensuring, as far as practicable, the provision of a safe working environment in consultation with staff under their supervision.
- 4.7 Performs duties in accordance with Government, WA Health, East Metropolitan Health Service and Departmental / Program Specific Policies and Procedures including the relevant Occupational Safety and Health legislation, Equal Opportunity legislation and WA Health Code of Conduct.
- 5. Undertakes other duties as directed.

# **Work Related Requirements**

# **Essential Selection Criteria**

- 1. Eligible for general registration by the Medical Board of Australia and Fellowship of an appropriate Specialist Medical College.
- 2. Demonstrated recent extensive knowledge, clinical experience, judgement and skills in clinical practice in a high acuity, complex hospital environment.
- 3. Demonstrated ability to provide leadership, facilitate effective multidisciplinary teamwork and provide patient centric care.
- 4. Demonstrated experience in clinical teaching, audit and clinic research.
- 5. Demonstrated knowledge and application of quality improvement principles and practices.
- 6. Demonstrated high level skills in all aspects of the CanMEDS competency framework.
- 7. Current knowledge of legislative obligations for Equal Opportunity, Disability Services and Occupational Safety and Health, and how these impact on employment and service delivery.

#### **Desirable Selection Criteria**

- 1. Post fellowship subspecialty, education, research or quality improvement training or qualifications.
- 2. Knowledge of current clinical governance systems.

# **Appointment Prerequisites**

Appointment is subject to:

- Evidence of registration by the Medical Board of Australia must be provided prior to commencement.
- Provision of the minimum identity proofing requirements.
- Successful Criminal Record Screening Clearance.
- Successful Pre-Employment Integrity Check.
- Successful Pre-Employment Health Assessment.

#### Certification

| Tim Bowles Manager / Supervisor Name | Signature     | or       | HE84546<br>HE Number | 31/05/2024<br><b>Date</b> |
|--------------------------------------|---------------|----------|----------------------|---------------------------|
| Adam Lloyd                           | Signature     | Oi       | HE23881              | 31/05/2024                |
| Dept. / Division Head Name           | Signature     | or       | HE Number            | Date                      |
| As Occupant of the position I I      | nave noted th | e staten |                      |                           |
| •                                    | nave noted th | e staten |                      |                           |