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POSITION DESCRIPTION

Senior Specialist -IAM Implementation Lead

Position Level	9
Faculty/Division	Operations
Position Number	ADMIN ONLY
Original document creation	October 2020

Position Summary

The Senior Specialist - Identity and Access Management (IAM) Implementation Lead plays a lead role within the Identity team within the IT Cyber department. The person in this role will lead a diversified project team in a major effort to replace UNSW central identity management systems via the implementation of a modern IAM framework -- a set of business processes, policies, data governance, and supporting technologies that enable appropriate and timely creation, maintenance and use of digital identities. The Senior Specialist - IAM Implementation Lead will provide direction, guidance and stewardship in accordance with the scope of work identified, agreed and signed off by the appointed IAM Project Board.

The Senior Specialist - IAM Implementation Lead reports to the Head of Enterprise Identity and has no direct reports.

Accountabilities

Specific accountabilities for this role include:

- Drive the achievement of project milestones across multiple streams of work, as well as be accountable for the implementation of various work packages of the program.
- Manage and drive the integrated detailed IAM Program Schedule, including resource assignment at Work Breakdown Structure / task level.
- Identify and assess project issues, risks, and develop and implement appropriate risk mitigation strategies.

- Provide day to day leadership and management in the operational needs of the Identity team ensuring work efficiency and effectiveness in the delivery of tasks to customers to achieve operational and strategic goals.
- Proactively manage complex risks, issues and financials, and work with the team to ensure appropriate solutions are in place.
- Support leadership in optimising the way in which the IAM Team works, including practices, organisation, and resourcing to promote team dynamics and opportunities for continuous improvement.
- Oversee and finalise effective communications with key stakeholders, both internal (IT application teams, Project Board and Business Reference Group) and external vendors and provide influential input with stakeholders to achieve business outcomes.
- Align with and actively demonstrate the [UNSW Values in Action: Our Behaviours](#) and the [UNSW Code of Conduct](#).
- Cooperate with all health and safety policies and procedures of the university and take all reasonable care to ensure that your actions or omissions do not impact on the health & safety of yourself or others.

Skills and Experience

- Relevant tertiary qualification with subsequent relevant experience or equivalent competence gained through any combination of education, training and experience.
- Demonstrated IAM experience in a comparably complex environment.
- Demonstrated experience in managing large scale implementations in a complex environment.
- Excellent understanding of identity management techniques, database, webserver components and other technical stack.
- Ability to make use of project management practices and tools to develop an implementation plan for the deployment of the solution.
- Ability to provide pragmatic solutions to technical and non-technical issues within the project schedule.
- Strong communication and presentation skills, both written and verbal, and the ability to structure and articulate messages in reports to different audiences at all levels.
- Strong interpersonal skills with the ability to quickly establish relationships with various levels and teams in an organisation.
- Sound consultation, influencing and negotiation skills and proven ability to engage effectively with diverse stakeholders to achieve successful outcomes.
- Comprehensive analytical and problem-solving skills and proven capacity to exercise initiative, flexibility and to be proactive in development of robust solutions to problems.
- Excellent time management skills, with a demonstrated ability to respond to changing priorities, manage multiple tasks and meet competing deadlines by using judgement and initiative.
- Knowledge of health and safety responsibilities and commitment to attending relevant health and safety training.

This Position Description outlines the objectives, desired outcomes, key responsibilities, accountabilities, required skills, experience and desired behaviours required to successfully perform the role.

This template is not intended to limit the scope or accountabilities of the position. Characteristics of the position may be altered in accordance with the changing requirements of the role