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| Role Information  |  |
| **Role Title:** | Application Architect - Duck Creek |
| **Function:** | Technology & Operations | **Area** | Insurance Technology |
| **Pay Band:** | Fixed Salary 5 | **Location** | Melbourne |
| **Leader level:** | Team Member |
| **Role Reports to (role title):** | Chapter Lead |
| **Direct Reports (role titles):** | Nil |

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| Team Member Accountabilities |
| **To be achieved by all Team Members** |
| * Understands how to contribute to team, business and group priorities and drives priorities with a sense of purpose.
* Collaborates across and within teams and build strong relationships with customers to match the right solution to each customer’s needs – placing the customer at the heart of decisions.
* Knows and clarifies what’s expected, taking accountability to resolve problems, and set high personal standards to deliver timely results in a changing environment.
* Builds strong relationships, works effectively in diverse and flexible teams, takes ownership for learning and development, and takes action to enhance own and others’ safety and wellbeing.
* Keeps things simple while driving innovation, removing blockages and anticipates and adapts to changing market and business challenges.
* Manages the quality of own data input and proactively helps identify risks and issues.
* Role model the Suncorp Our Compass Behaviours and Code of Conduct.
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| Role Specification |
| **Objective of the Role** |
| The Duck Creek Application Architect will identify the applications in the Duck Creek ecosystem, required to operationalize the business imperatives, how the components of all the applications relate to each other, and how they will support the business need. They will identify and address application and data issues that affect application integrity as well as cross-capability and cross-release issues that impact the business architecture integrity. They will transform customer requirements into user and application requirements and perform design reviews. |
| **Key Accountabilities** |
| * Works across the Architecture teams to ensure the application components align with the application architecture and meet application performance goals.
* Identifies cross-capability and cross-release issues that affect the business architecture integrity.
* Examine the application architecture, the low-level design, the code, the quality, and the deployment architecture.
* Transforms customer requirements into user and application required.
* Lead internal team and delivers successful outcomes, while anticipating business challenges and implementing solutions
* Served as the primary owner for confirming the completeness and consistency of the deliverables. Responsible for identifying and resolving any inconsistencies discovered.
* Participates in capacity planning and team resource allocation.
* Performs Design / Code Review(s) and Participates in Conformance Review(s).
* Proactively address technical issues and risks that could impact maintenance release schedules and/or financials.
* Mentor and train project team members and peers, both internal and partners to ensure development guidelines and best practices lead change by influencing and educating business, IT, and sourcing partners.
* Applying business process design concepts/principles within the insurance industry systems.
* Evolve, maintain, and enforce DCOD coding/configuration & development standards.
* Understand the big picture, all in-flight and planned change across program releases and BAU Change (tribes and Pathway 2 initiatives) and Run.
* Collaborate with Enterprise Architects and Solution Architects for as required.
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| **Key Stakeholder Relationships** |
| * Work collaboratively maintaining ongoing dialogue and relationships with Stakeholders as part of continued solution development and support.
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| Person Specification |
| **Key job requirements** |
| Qualifications (mandatory)* Bachelor’s degree required, or higher education level, or foreign equivalent, preferably in area with analytic emphasis.

Experience* Strong understanding of P&C insurance E2E Policy & Billing lifecycles and other components.
* Strong understanding of DC Anywhere APIs, MVVM architecture.
* Experience in 8.x Policy Active Delivery, and Billing modules best practices and DevOps and automated testing with related tooling.
* Duck Creek bootcamp trained & certified required.
* Knowledge of Personal, Injury & Commercial Insurance products highly desirable
* Experience/knowledge of software development life cycle for P&C insurance software.

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| **Key Capabilities/Technical Competencies** (skills, knowledge, technical or specialist capabilities) |
| * Inheritance Model Structure Design/Manuscript design, alignment, conformance, and maintenance
* Should have extensive Tech design experience and have E2E DC product knowledge.
* Duck Creek Configuration Lead experience is preferred.
* Familiar with Joint Application Design (JAD) session, prototyping, Conference Room Pilot (CRP), and similar approaches and principles
* Familiarity with insurance products, rules, and methodologies desirable
* Familiar with business process design concepts and principles on Duck creek Products Policy/Billing.
* Needs to have in depth domain knowledge of Australian insurance.
* Should understand how Duck Creek applications supports Suncorp insurance and the functionality OOB and how it can be configured, integrated etc to enable solutions.
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