|  |  |  |  |
| --- | --- | --- | --- |
| Role Information |  | | |
| **Role Title:** | Platform Tech Lead | | |
| **Function:** | Technology and Operations | **Area** | Insurance Technology |
| **Pay Band:** | Fixed Salary 6 | **Employee Level** | Team Member |
| **Role Reports to (role title):** | Chapter Lead | | |
| **Ways of Working:** | Suncorp supports flexibility in how, when and where work is conducted. All employees are encouraged to consider how flexibility could apply to their role (where business needs permit). | | |

Role Specification

|  |
| --- |
| **Objective of the Role** |
| In the Claims Platform, you will utilise your extensive Guidewire and DevOps experience by:   * Support the projects they are overseeing to implement the architectural vision in line with the engineering and quality standards of the domain * Mentor, coach and guide the engineering discipline within their teams focussing on engineering excellence and therefore help to make better engineers. * Focus on the tools, processes, and practices of the engineering community in the Guidewire Chapter to minimise waste, improve quality and drive efficiency. |
| ***Being @ Suncorp Behaviours – All Team Members*** |
| * Understands role requirements, achieves quality and timely outcomes, and strives to do better * Delivers on commitments, being genuine and direct and ensuring fair outcomes for all * Works through challenges and raises risks to achieve results * Listens to customers, speaking up on their behalf and takes action to deliver the right outcome * Finds different ways to perform work and identify new solutions * Adapts to change, willing to pivot around business needs and learns from experiences * Assists others, shares knowledge and strengths, taking ownership of team goals * Invites different views and experiences to create diverse perspectives * Engages with the team, celebrating the success of others and ensuring the safety and wellbeing of all |

|  |
| --- |
| ***Key Accountabilities*** |
| * Ensure the quality of technical solution design, estimation, and delivery in alignment with the domain architectural strategies and designs. * Develop and ensure software engineering quality practices such as automated testing. * Foster secure software development principles through practices like secure code reviews and threat modelling. * Mentor engineers to improve engineering capability and embed strong agile practices. * Promote continuous improvement of development practices, tools, and standards. * Participate in pro-active risk mitigation activities, identifying and addressing risks before they become issues, scrutinising solutions before they reach production environments. * Collaborate actively with other Technical Leads to ensure cooperation between teams avoiding duplication and identifying opportunities for reuse. * Engage with the architecture discipline to contribute to and influence strategic planning * Facilitate thorough system requirements analysis and development of effective technical design. * Facilitate effective analysis and resolution of critical defects. * Assist with investigations into solution options, liaise with technical experts and product owners and contribute to solution design and costing. * Maintain relationships with stakeholders through on-going dialogue and collaboration. |
| **Key Stakeholder Relationships** |
| Internal Relationships   * Other teams in Technology & Transformation * Suncorp Business Units * Product Owners * Line Manager/Project Manager * Tech Lead Community * Architect Community * Engineering Community   External Relationships   * Software vendors * Government Authorities * Insurance Industry Bodies * IT (Information Technology) Industry Bodies * Corporate Partners |
| Person Specification |
| **Key Job Requirements** |
| ***Qualifications***   * Tertiary qualifications in Software Engineering, Information Technology, or related discipline or equivalent industry experience.   ***Experience (minimum type and level of experience required to perform the role)***   * Minimum of 5 years’ experience in a similar role. * Experience developing and supporting high availability production systems. * Experience of coaching and mentoring engineers. * Experience collaborating with project stakeholders at a leadership level * Experience with Java, Node.js, Oracle RDBMS, Spring, Jira, Confluence, Source control systems and Continuous Delivery tools. * Experience with Guidewire Insurance Suite desired. |
| **Key Capabilities/Technical Competencies (skills, knowledge, technical or specialist capabilities)** |
| **Technical Capabilities**   * Strong analytical, design and consultative skills. * Strong programming skills. * Sound written and verbal communication skills. * Sound customer service and communication skills. * Proven skills with automated testing and Test-Driven Development or Behavioural Driven Development. * Proven diagnostic and troubleshooting skills. * Ability to work independently and within a team framework, and in varying customer environments. * Strong time management, workload management and organisational skills. * Ability to work with minimal direction and supervision.   **Additional Requirements**   * Demonstrated experience with Agile development methodologies. * Experience of working with geographically dispersed teams. * Demonstrated ability to identify, capture & resolve complex issues. * Experience in Cloud Technologies is favourable |