

The information below is designed to give you an indication of the likely demands of working in this role and will help you assess whether the job may suit you. You are encouraged to ask further questions about the demands if you have any concerns as local conditions may alter the demands you experience in the role. This should be read in conjunction with the Role Description which provides detail about the skills, knowledge and attributes relevant to the role. The Contact Officer listed in the job pack is the best person to contact with any queries.

Environmental Job Factors

Possible Exposure to Infectious Diseases
Uneven or unlevel surfaces

Overall Psychological Job Factors

Level of Importance

Level of Job Control or Autonomy	Moderate
Level of Supervision or Support Received	Moderate
Contact with Co-workers/Colleagues (vs Isolation)	Moderate
Teamwork	Moderate
Level of Scrutiny and Accountability from Others (exposure to public scrutiny)	Moderate
Sensitivity and Empathy to Needs of Others	Moderate
New Relationship Building	High
Switching Between Tasks	Moderate
Time Pressures (including deadlines)	High
Contact with Consumers/ Customers	High
Self-control and Regulation of Emotions	Moderate
Learning (requirement to learn new information and integrate this into work practices)	Moderate

Psychological Demands (Cognitive)

Highest Level Of Complexity

Abstract	Problem Solving & Critical Thinking (including judgment)	High
Attention And Accuracy	Attention: Concentration	Moderate
	Attention: Degree of Precision & Accuracy	Moderate
Mechanical	Mechanical Reasoning (requirement to work with and resolve problems with machinery and equipment)	Moderate
Numerical	Number Skills	Moderate
Processing	Quick Thinking	Moderate
Spatial Reasoning	Spatial Reasoning (requirement to accurately assess distance between objects or the fit of objects into spaces)	High
Verbal	Oral Communication (including active listening)	High
	Reading Literacy	Moderate
	Writing Literacy	Moderate

Physical Demands	Frequency (8 Hour Shift)	Max Load
Dynamic Strength		
Floor to Waist Lift	Occasional: up to 2.5 hours	20kg
One handed Carry	Occasional: up to 2.5 hours	8kg
Two handed Carry	Occasional: up to 2.5 hours	15kg
Pull	Occasional: up to 2.5 hours	20kg
Push	Occasional: up to 2.5 hours	20kg
Waist to Eye Level Lift	Occasional: up to 2.5 hours	17kg
Physical Demands	Frequency (8 Hour Shift)	Max 'at one' Time
Manual Task Postures		
Lunge - Forward/Backward	Required	-
Lunge - Sideways	Required	-
Mobility Activities		
Climbing Stairs	Occasional: up to 2.5 hours	5 mins
Walking	Occasional: up to 2.5 hours	1km
Other		
Maintain Balance Against External Forces	Required	-
Balance On Uneven Surfaces	Required	-
Position Tolerance Activities		
Neck Flexion	Occasional: up to 2.5 hours	20 mins
Sitting	Frequent: up to 5 hours	1 hour
Standing	Frequent: up to 5 hours	90 mins
Work Bent Over- Standing	Occasional: up to 2.5 hours	15 mins
Work Crouching/Half Kneel	Occasional: up to 2.5 hours	5 mins
Upper Limb		
Overhead Reach	Occasional: up to 2.5 hours	10 mins
Forward Reach	Frequent: up to 5 hours	15 mins
Grip	Frequent: up to 5 hours	20 mins
Keying/Mousing	Frequent: up to 5 hours	60 mins
Precise Hand & Finger Movement/Use (Manual or Finger Dexterity)	Frequent: up to 5 hours	60 mins

NB: this is not an exhaustive list of ALL job factors and demands, but those which are considered to be significant.

Definition of frequency (based on 8 hour shift)			
Infrequent: up to 10 minutes	Occasional: up to 2.5 hours	Frequent: up to 5 hours	Constant: up to 8 hours
0 - 2%	2-33%	34-66%	67-100%
Up to 10 minutes	>10 min - 2.5 hours	>2.5 – 5 hours	More than 5 hours