MELBOURNE WATER POSITION DESCRIPTION

Project Officer

REPORTS TO:	DIRECT REPORTS AND TEAM SIZE:		
Area Lead	This role has 0 direct reports		

THIS ROLE EXISTS TO: (PURPOSE)

The Project Officer is responsible for safely delivering high quality natural resource management and civil projects on time and within budget under the guidance of a Project Manager.

KEY ACCOUNTABILITIES:

The Project Officer is accountable for managing low complexity project projects under the guidance of Project Managers, including:

- **Safety:** Ensuring that projects are delivered safely to minimise the risk of harm to work crews and the community.
- **Time:** Developing of work schedules which meet the needs of customers and then assisting with delivering on and communicating progress against such schedules.
- **Quality:** Delivery of projects to high levels of quality, where quality is primarily measured by internal customers.
- **Cost:** Delivery of projects within budgets. Assisting with the preparation of robust cost forecasts.

The Project Officer will also be responsible for assisting with continuous improvement projects aimed at improving business as usual processes.

KEY RESPONSIBILITIES		KPIs	
Project Delivery		Met Expectations:	
	 Assist with the management of civil and natural resource management projects. 	•	Projects are delivered on Time, Quality and Cost.
	 Manage and deliver low complexity civil and natural resource management projects in accordance with work instructions. 	•	Project documentation is delivered on time and to quality.
	 Development of Project Management Plans under the guidance of a Project Manager. 	•	Stakeholder issues are identified and resolved.
	 Participate with stakeholder meetings and negotiations. 	•	Work instructions are complied with at all times.
	 Participate in the implementation of procurement processes to ensure value-for-money outcomes. 	•	Maximo and Tech One fields are kept up to date.
	 Maintenance of data within Melbourne Water systems with support from as required from a Project Manager. 	•	Generally 5 or more site visits are conducted each month.
	 Monthly forecasting of assigned projects with the support of an Area Lead. 	•	IRIS is used to log events and actions are completed on time.
	 Assist with implementation of safety controls as identified in Project Management Plans. 	•	Stakeholders regularly receive project updates.
	 Site surveillance and record keeping, including 		Monthly forecasts are within +

Job level: EA 6

Assessed by: People Hub
Date Assessed: April 2024
Last reviewed date: April 2024

systems such as Control of Work Field Assurance.



Monthly forecasts are within \pm

five percent.

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Project Officer

- Aware of own and colleagues health and safety and welling being.
- Participate in post implementation reviews and project evaluations.
- Prepare promotional information as directed by Project Manager e.g. One Page Highlights.
- Actively participate in training provided by Melbourne Water.

• All required safety training is kept up to date and current.

Exceed Expectations:

- Projects are delivered ahead of time and/or below cost.
- Stakeholders provide positive feedback about our projects.
- Work instructions are complied with and regularly improved.
- Customers provide positive feedback about projects.
- Monthly forecasts are within ± one percent.
- Innovative safety practices applied which eliminate risk.

Effective people leadership

- Assist with preparing communication of project delivery expectations to some project stakeholders.
- Demonstrate safety leadership through role modelling a generative safety culture.
- Participate in the active implementation of the Melbourne Water Fair & Just Framework.

Met Expectations:

- Stakeholders regularly receive project updates.
- Team priorities are clear, understood and implemented.
- Demonstrated application of a generative safety culture.
- Demonstrated application of Fair and Just Framework.

Exceed Expectations:

- Stakeholders provide feedback regarding quality of updates.
- Well known for application of a generative safety culture.
- Well known for application of fair and Just Framework.

SKILLS, KNOWLEDGE AND EXPERIENCE REQUIRED:

Technical:

- Project management capabilities.
- Basic financial estimate, budgeting and forecasting capabilities.
- Risk identification, assessment and control capabilities.
- Awareness of environmental and heritage values found in and around waterways.
- Basic understanding of some consultation, negotiation and relationship building concepts.
- Some awareness of probity and confidentiality requirements.

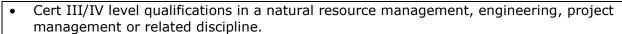
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MELBOURNE WATER POSITION DESCRIPTION

Project Officer



Functional:

- A strong customer focus
- Performance driven
- Detail planning orientation
- Analysis and problem solving
- Risk management

Behavioural:

- · Self-insight and awareness
- Communication and consultation skills
- · Interpersonal skills with some influence abilities

KEY RELATIONSHIPS:

Internal:

• Waterways Catchments Services; Civil Assets; Floodplain Investigations; Developer Works; Asset Management Services; Integrated Planning; Major Capital Delivery.

External:

• Local Councils; Friends Groups.

SALARY RANGE:

• Melbourne Water reserves the right to remunerate people according to their ability to perform the functions of the role based on their qualifications, skills and experience.

OTHER COMMENTS:

This role requires the following:

- A diploma or CERT III/IV in natural resource management, engineering, project management or related discipline.
- Victorian Driver's License (occasional travel to other Melbourne Water offices)
- Construction Induction Card
- Criminal Records Check
- Medical Assessment

This position is eligible for an operational vehicle in line with MW Motor Vehicle policy and procedures.

Location: South East Regional Office

Job level: EA 6

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