



Emergency Services Volunteer – West Coast Tasmania

Department	Emergency Services
Availability	Varied – training, workshops and ongoing engagements, and potential extended periods in times of emergency.
Location	West Coast Tasmania
Category	Contributing to our operational work

Building an inclusive, diverse, and active humanitarian movement based on voluntary service

Role purpose

Emergency Services volunteers belong to a multi-skilled team who assist individuals and communities across the emergency management cycle by:

- helping people prepare for possible future emergency events (preparedness and resilience),
- providing relief during emergency events (response), and
- assisting in the aftermath of an event (recovery)

In times of emergency volunteers may be requested to assist in their local area, and across Tasmania. There may also be opportunities to travel to emergency-affected areas around Australia. Team members will receive training and exercise opportunities to build the capacity to organise, lead and deliver these services in the field.

There will also be opportunities for team members to specialise in specific areas of emergency service delivery and technical support such as outreach, training delivery, stakeholder liaison, independent debriefing, incident management roles, fieldwork, and mapping.

Emergency Services volunteers might become involved in regular activities helping communities prepare for emergencies or and build community disaster resilience.

Role responsibilities

Role responsibilities vary depending on the functions undertaken by volunteers but can include:

- Availability to contribute to community preparedness and resilience activities such as workshops and trainings (min. 4/year)
- A commitment and ability to respond to emergency events at short notice
- If interested in being deployed in a field role, willing to be away from home for up to 6 days
- Attend team activities, such as training, meetings, and exercises (min. 4/year)
- Maintain up-to-date contact and availability information
- Work with all Red Cross people in a respectful and supportive way
- Work to direction from a Team Leader
- Ensure that Red Cross is positively represented in the community
- Wear correct identification and uniform when representing Red Cross
- Be contactable by phone and email

Knowledge, skills, and experience

- Demonstrated ability to work effectively as part of a team
- Ability to take direction
- Ability to work within operational policies & procedures and maintain confidentiality
- Ability to operate under adverse working conditions
- Flexibility in coping with the changing circumstances of an emergency.
- Well-developed verbal and written communication skills
- Ability to use web and computer applications including mobile phones, email, and MS Office
- Current Australian Driver's License

Check requirements

- A National Criminal History Check prior to commencement and renewed every five years (Red Cross will arrange this)
- Working with Children's Check relevant to your state/territory location

Learning and development

- Complete Red Cross online learning modules as required
- Attend Red Cross Volunteer Induction, Program Training, and ongoing training as required
- Psychological First Aid training

General conditions

We act always in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge, and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state, or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity

Impartiality

Neutrality

Independence

Voluntary Service

Unity

Universality
