**World class water services for a better life**

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| Position Title  | Construction & Maintenance Worker (SAW2) |
| Position Number(s) | 003208/004772/004293/003865/003796/001289/005274/005279/000232/004577/003897/003974/001380/002861/004156/002355/002961/000036/002332/002669/002397/ 002597/001346/002926/002927/003015/000233/000338/ 003110/003232/003806/001778/004036/004075/003883/ 002865/003057/001836/004044/004088/004124/004195/004223/003664/004599/005237/002555/003855/001211/ 003798/04325/002617/003799/003724/003526/003663/ 002863/ 001394/001304/000986/001229/001294/ 001297/001299/001352/001405/001149/001173/001212/ 001019/001194/001214/001355/001360/001335/001378/ 002646/002846/004202/005817/005902/006178/003219/ 003582/006491/006294 | Manager Title | District Leader |
| Business Group | Customer Delivery | MoR Title | Mgr Customer Field Services |
| Business Unit  | Customer Field Services | Direct Report’s Title(s) | Nil |

What is the unique purpose of the role?

What is the reason for the role’s existence and the key contribution to SA Water’s success?

To be written in terms of “Lead/Support/Design/Implement/Deliver… in order to ensure/provide/ effect/contribute/achieve… for… what outcome.”

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| Contribute to the efficient achievement of regional performance targets for customer satisfaction, safety, environment and water quality, by carrying out field based preventative, corrective maintenance and emergency response activities. |

What does the role do?

The key accountabilities unique to this role are (3-6 required):

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| Key Accountabilities | Accountability Details (2-8 per accountability) |
| **Mandatory accountability:**Put safety above all else | * Be aware of and apply roles and responsibilities in accordance with WHS Roles and Responsibilities Procedure.
* Take responsibility for the safety and wellbeing of yourself and others including your own fitness for work (e.g.under the influence of drugs, alcohol and/or fatigue).
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| Achieving standards and timeframes | * Compete all relevant tasks and activities to the required standard and timeframe.
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| Compliance with systems | * Utilise and comply with all relevant electronic/paper systems, processes and procedures.
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| Utilisation of resources | * Use and maintain all relevant tools, materials, equipment and vehicles appropriately.
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| Customer service | * Communication occurs between customers and colleagues to ensure the best outcome.
* Maintain a high level of service that meets customer’s expectations.
* Customer issues are resolved in a timely manner.
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Knowledge, skills and experience the role requires

Criteria which will be used for recruitment and selection for this role (maximum of 6):

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| --- | --- |
| Foundation Knowledge, Skills, Experience and Qualifications | Essential or Desirable |
| Certificate 2 in Water Operations  | Desirable |
| Work Zone Traffic Management | Essential |
| Skilled in the use and maintenance of hand and power tools, small machinery and various static and mobile vehicles, plant and machinery | Desirable |
| Understanding of operation and maintenance of water and wastewater systems | Desirable |
| Knowledge of OHS&W, Water Quality and Environmental procedures | Desirable |
| Ability to do basic calculations | Desirable |
| Communication skills – written and verbal (complete routine forms) | Desirable |
| Basic computer skills including data entry | Desirable |
| Ability in using data capture equipment | Desirable |
| Experience in civil construction | Desirable |

Who you work with

Key Stakeholder Relationships criticalto the success of this role (maximum of 6):

* SA Water management
* Contractors
* SA Water customers (i.e. general public)
* Workshops

Special conditions

Does the role have any unique requirements?

* Flexible hours and some after hours as required, some intra and interstate travel (mandatory)
* Participation in and response to an on-call roster will be required
* You will be required to hold a current driver’s licence at all times
* You will be required to hold or obtain a construction industry white card

**Your PD outlines what the requirements of your role are. The behaviours you demonstrate are equally as important and form part of your PD.**

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