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SA Health Job Pack

Job Title	Repat Neuro-Behavioural Unit – Nurse Consultant
Eligibility	Open to Everyone
Job Number	741647
Applications Closing Date	22 th November 2020
Region / Division	Southern Adelaide Local Health Network
Health Service	Mental Health Services - Repat Neuro-Behavioural Unit
Location	Daw Park
Classification	RN3
Job Status	Full-time - Ongoing
Total Indicative Remuneration	\$123,346 - \$128,860 p.a

Contact Details

Full name	Dulcey Kayes
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Criminal History Assessment

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Human Services (DHS) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role:

- □ Working with Children Screening DHS
- Vulnerable Person-Related Employment Screening NPC
- Aged Care Sector Employment Screening NPC
- General Employment Probity Check NPC

Further information is available on the SA Health careers website at <u>www.sahealth.sa.gov.au/careers</u> - see Career Information, or by referring to the nominated contact person above.

Immunisation

Risk Category A (direct contact with blood or body substances)

This role carries specific immunisation requirements. To be eligible for appointment in this role you will be required to meet the immunisation requirements associated with Category A (direct contact with blood or body substances <u>Please click here for further information on these requirements</u>.

Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- A covering letter of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- A current Curriculum vitae/Resume that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.

* Refer to http://www.sahealthcareers.com.au/information/ for further information regarding

- The Indicative Total Remuneration which is inclusive of Award salary, superannuation and other monetary benefits.
- Information for Applicants
- Criminal History Assessment requirements

Nurse/Midwife Consultant Role Description

Southern Adelaide Local Health Network

Position	Nurse Consultant Mental Health
Classification	RN3A
Division	Mental Health Services (MHS)
Department / Section / Unit / Ward	Repat Neuro-Behavioural Unit (RNBU)
Role reports to	Operationally: > Nursing Director, RNBU Professionally: > Nursing Director, RNBU
CHRIS 21 Position Number TBC	Role Created / Review Date 01/10/2020
 Criminal History Clearance Requirements Aged (Screening Unit, DHS) Child - Prescribed (Working with Children Check) Vulnerable (NPC) General Probity (NPC) 	Immunisation Risk Category Category A (direct contact with blood or body substances

JOB SPECIFICATION

Repat Neuro-Behavioural Unit (RNBU):

The RNBU will provide high quality, compassionate, relationship-centred care to consumers living with dementia who experience associated behavioural and psychological symptoms at very severe to extreme levels. These consumers will have specialised needs that make them initially not able to be supported in mainstream aged care environments, with a goal of the unit being successful transfer to a less specialised long term setting. The care model places the person at the centre of individualised care including strong engagement with carers and loved ones both upon entry into the Unit and throughout the consumer journey.

Care is to be provided in a way that is respectful of, and responsive to, the preferences, needs and values of people and those who care for them.

The RNBU will place strong emphasis on ensuring team members' individual personal values align with a culture of relationship centred care. The team will be supported by intensive on-boarding and ongoing professional development.

Repat Neuro-Behavioural Unit (NBU) Values & Care Principles:

- Passion for quality and dignity in the care of older people
- Develop relationships with each other that are based on connecting emotionally, sensitivity, genuineness, compassion, dignity, respect, humility and openness
- Have the courage to approach challenging situations with patience, tactfulness and a genuine desire to achieve the best outcome for all
- Being part of a supportive and collaborative team
- Respect for consumers, their carers and colleagues

- Ability to apply a holistic approach to assessment and care
- Ability to connect emotionally and deliver dignified and compassionate experiences for all
- Developing positive relationships
- Understanding and application of least restrictive practices
- Resilience in working with complex situations
- Ability to value different perspectives, to seek & act on guidance



Primary Objective(s) of role:

Provide caring and compassionate nursing services to consumers living with very severe and extreme behavioural and psychological symptoms of dementia (BPSD) (Brodaty tier 7).

Working within a multidisciplinary team to deliver high quality care in a holistic and respectful manner.

Provide clinical nursing expertise for consumers living with dementia who experience associated behavioural and psychological symptoms at very severe to extreme levels, and provide clinical leadership to the RNBU. The incumbent will be an expert within their area and stream of practice and have a significant degree of autonomy and decision making.

Various practice models may be used to enact this role, including but not limited to:

- > Primarily providing nursing care;
- > Providing clinical leadership to nurses/midwives; and
- Coordination and leadership of projects and/or programs that contribute clinical expertise to improve patient/client/service outcomes.

Employees in this role accept accountability for their nursing/midwifery practice, the outcomes of nursing/midwifery practices for the specific patient/client group, the professional advice given, delegations of care made and for addressing inconsistencies between practice and policy

Direct Reports: (List positions reporting directly to this position)

- > Professional Reporting:
 - Clinical Nurse (CN)
 - Registered Nurse (RN)
 - Enrolled Nurse (EN)
 - o Student Nurse

Key Relationships / Interactions:

Internal:

- > Maintains close collaborative working relationships with all level 3 and level 4 Nurses/ Midwives.
- > Maintains cooperative and productive working relationships within all members of the health care team.
- > Supports and works collaboratively with less experienced members of the nursing/ midwifery team.

External:

> Non-government organisations or other government organisations/agencies

Challenges associated with Role:

Major challenges currently associated with the role include:

- > Caring for consumers living with dementia who experience associated behavioural and psychological symptoms at very severe to extreme levels.
- > Keeping professionally up to date with relevant research, technological advances and models of care.
- > Working appropriately and in a culturally respectful way with older people and their families where there are multiple complexities, diverse cultural backgrounds and expectations of clients.
- > Accepting responsibility for the maintenance of own knowledge and professional competence and contemporary practices.
- > Working collaboratively within the multidisciplinary team and across organisational Divisions/sites and promotes communication processes to enable best patient/client outcomes.

Delegations: (As defined in SALHN instruments of delegations)

(Levels / limits of authority in relation to finance, human resources, Work Health and Safety and administrative requirements as defined by Departmental delegations and policies.)

Financial	N/A
Human Resources	N/A
Procurement	N/A

Resilience

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

Performance Development

It is your responsibility to actively participate in the Performance Review & Development Program which will include a six (6) monthly review of your performance against the responsibilities and key result areas associated with your position and a requirement to demonstrate appropriate behaviours which reflect a commitment to South Australian Public Sector and SALHN values and strategic directions.

General Requirements

Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Policies, Procedures and legislative requirements including but not limited to:

- > National Safety and Quality Health Care Service Standards.
- Work Health and Safety Act 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements.
- Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury / illness.
- Meet immunisation requirements as outlined in the Immunisation for Health Care Workers in South Australia Policy Directive.
- > Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- > Children's Protection Act 1993 (Cth) 'Notification of Abuse or Neglect'.
- > Public Interest Disclosure Act 2018.
- > Disability Discrimination.
- > Information Privacy Principles.
- > Relevant Awards, Enterprise Agreements, *Public Sector Act 2009*, *Health Care Act 2008*, and the SA Health (Health Care Act) Human Resources Manual.
- > Relevant Australian Standards.
- > Duty to maintain confidentiality.
- > Smoke Free Workplace.
- > To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- > Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.

Handling of Official Information

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.

SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

Special Conditions

- It is mandatory that no person, whether or not currently working in SA Health, will be eligible for appointment to a position in SA Health unless they have obtained a satisfactory Background Screening and National Criminal History Clearance.
- > Prescribed Positions under the Child Safety (Prohibited Persons) Act 2016 and Child Safety (Prohibited Persons) Regulations 2019 must obtain a Working with Children Clearance through the Screening Unit, Department of Human Services.
- > Working with Children Clearance must be renewed every five (5) years.
- Approved Aged Care Provider Positions' as defined under the Accountability Principles 1998 made in pursuant to the Aged Care Act 2007 (Cth) must be renewed every 3 years.
- > Appointment and ongoing employment is subject to immunisation requirements as per Risk Category identified on page 1.
- Depending on work requirements the incumbent may be transferred to other locations across SA Health to perform work appropriate to classification, skills and capabilities either on a permanent or temporary basis subject to relevant provisions of the *Public Sector Act 2009* for Public Sector employees or the SA Health (Health Care Act) Human Resources Manual for *Health Care Act 2008* employees.
- > The incumbent may be required to participate in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident.
- May be required to assume responsibilities as delegated by the Nursing Director for specific relevant functions
- > Works Monday to Friday

Key Result Areas	Major Responsibilities
Direct/indirect patient/client care	 Commitment to delivering high quality and safe care consistent with the SALHN Integrated Governance Framework and Consumer Engagement Framework and Plan. Integrate contemporary information and evidence with personal experience to support the decision making, innovative thinking and objective analysis that is expected at this level eg Expert clinical knowledge underpins and informs their ability to support, lead and/or provide expert clinical care to improve and optimise nursing/midwifery care.
	>Promoting compassionate relationship centred care and/or individual case management to consumers that involves carers.
	> Promoting an building knowledge of the consumer and carer as individuals and as a network of relationships which provide human connection.
	>Promoting and participating in caring conversations and practice which are underpinned by courage, connecting emotionally, being curious, collaborating, considering perspectives, compromising, and celebrating the consumer.
	>Engaged in SA Health dignity in care principles, providing emotional supports in efforts to understand the consumer and relieve distress.
	>Understanding trauma and its impact – recognising unmet needs and how this may be impacted on from past traumatic experience.
	Provide direct, expert clinical nursing/midwifery care, select and implement different therapeutic interventions, provide individual case management to a defined population of patients/clients and evaluate progress.
	Contribute expert nursing/midwifery assessment and advice to local clinical teams to achieve integrated nursing/midwifery care within a risk management framework.
	 Undertake the nursing/midwifery care role with a significant degree of independent clinical decision making in the area of personal expertise.
	> Be required in a multidisciplinary primary health care setting to apply nursing/midwifery expertise to assess clients, select and implement different therapeutic interventions and/or support programs and evaluate patient/client progress.
	> Effective complex discharge planning / hospital avoidance through the provision of education, equipment and referral.
Support of health service systems	 > Use available information systems: to inform decision making, to implement and co-ordinate processes for quality improvement, to monitor and analyse incidents and accidents, to ensure quality and safety is not compromised, to evaluate outcomes and convey information to staff. > Contribute to the development of, implementation of, and monitoring of corporate policies and processes and lead in their area of expertise. > Management of resources with due diligence. > Implement and co-ordinate within span of control, processes for quality improvement and continuity within corporate risk management and nursing/midwifery professional practice frameworks. > Identifying hazards, assessing risks and implementing, monitoring and maintaining hazard control measures.
	> Maintain productive working relationships and manage conflict resolution.

Education	 Contribute to the development and sustainability of nursing/midwifery skills for the needs of the specific population group using systems of resource and standards promulgation. Contribute specific expertise to nursing/midwifery practice through clinical protocol and standards development. Hold a contemporary professional practice portfolio containing evidence of postgraduate qualification in Mental Health, learning and practice experience that underpin a demonstrable application of knowledge and skills commensurate with the level and type of practice expected of the role. Ensure mechanisms are in place to support ongoing education where work and learning are integrated. Apply and share expert clinical knowledge to improve patient/client care outcomes. Contribute clinical expertise to learning environments, which may include individual/team capability development and/or post registration clinical teaching.
Research	 Contribute specific expertise to monitor and evaluate research activities in order to improve nursing or midwifery practice and service delivery; Establishing, implementing and evaluating systems, which ensure best practice/evidence and patient/client outcomes; Applies evidenced based recommendations to improve practice and service function; Contribute to clinical practice research.
Professional leadership	 Provides leadership and direction, acts a role model, mentor, consultant and resource person; Lead nursing/midwifery clinical practice within the professional practice framework established by the Director of Nursing/Midwifery and/or lead a multidisciplinary team; Contribute to the redesign of care and treatment practices.
Contribution to effective operation of unit	 Contributing to the development of an integrated team approach and culture which is highly responsive to the needs of our consumers. >Delivering a responsive service and support that is able to articulate needs and is sensitive to relationship, social and cultural values of the consumer and family/carer. >Providing honest and sensitive feedback, whilst being receptive to and encouraging constructive feedback. >Demonstrating awareness of adult safeguarding requirements. > Contributing to the promotion and implementation of the objects and principles of the Health Care Act 2008 and Public Sector Act 2009 (inclusive of the Code of Ethics for the South Australian Public Sector). > Adhering to the provisions of relevant legislation including, but not limited to, the Equal Opportunity Act 1984, Work Health and Safety Act 2012 (SA) (WHS), Awards and Enterprise Agreements. > Demonstrating appropriate behaviours which reflect a commitment to the Department of Health values and strategic directions. > Undertaking training as required to attain and maintain required competency of skills and knowledge applicable to the role.

1. ESSENTIAL MINIMUM REQUIREMENTS

Educational/Vocational Qualifications

Registered as a Nurse by the Nursing and Midwifery Board of Australia and who holds a current practicing certificate. Must be enrolled in an approved mental health course or hold a qualification in mental health practice.

Personal Abilities/Aptitudes/Skills

- Effective leadership skills including highly developed skills in communication, problem solving, conflict resolution and negotiation skills.
- > Ability to work effectively within a multidisciplinary team.
- > Ability to prioritise workload and meet set timelines.
- > Demonstrated ability to foster a workplace environment that develops staff potential.
- > Proven ability for flexibility, innovation and creativity with in the whole of service setting.
- > Demonstrated ability in the leadership and facilitation of change management.
- > Demonstrated ability in leading and promoting consumer engagement initiatives
- > Demonstrated skill in providing mental health specific education
- > Computer literacy in the current nursing and clinical information systems.
- > Proven commitment to the principles and practise of:
 - EEO, Ethical Conduct, Diversity and Worker Health & Safety.
 - Quality management and the provision of person and family centred care.
 - Risk management.

Experience

- > Registered Nurse and or Midwife with at least 3 years post registration experience.
- > Demonstrated competence in the relevant area of nursing and or midwifery practice in accordance with the relevant standards.
- Experience in the supervision of students, enrolled nurses and less experienced registered nurses and or midwives.
- Proven experience in delivering high quality and safe care consistent with the National Safety and Quality Health Care Service Standards. (Mandatory for all clinical positions.)
- > Experience in adult mental health at a senior level.
- > Proven experience in basic computing skills, including email and word processing.

Knowledge

- > Understanding of Delegated Safety Roles and Responsibilities.
- > Understanding of Work Health Safety principles and procedures.
- > Understanding of Quality Management principles and procedures.
- > Awareness of person and family centred care principles and consumer engagement principles and procedures.
- Knowledge and understanding of relevant legislation, industrial agreements, standards, codes, ethics and competency standards
- > Knowledge of Australian National Safety and Quality and Safety Health Service Standards
- > Knowledge of contemporary professional nursing and or midwifery and health care issues.
- > Knowledge and understanding of mental health information systems, including NOCC, CBIS.
- Comprehensive understanding of the Mental Health Act (MHA 2009) and SA Civil Administrative Tribunal (SACAT)

Personal Abilities/Aptitudes/Skills

- > Skills in using computers and software relevant to the area of practice.
- > Ability to analyse complex clinical data.
- > Ability to undertake presentations to community and professional groups.
- > Tertiary qualification in nursing or human services related discipline (Master's level)

Experience

- > Experience in working with older persons and consumers living with dementia.
- > Proven experience in basic computing skills, including email and word processing.
- > Experience with quality improvement methodologies for clinical activities
- Experience in evaluating the results of nursing and or Midwifery research and integrating, where relevant, the results into nursing and or midwifery practice.
- > Experience in clinical management and leadership roles.
- > Experience in a broad range of mental health clinical settings.

Knowledge

- > Awareness of current literature and approaches to contemporary care of older people living with dementia
- > Awareness of the Charter of Health and Community Services rights.
- > Breadth and depth of knowledge base is sufficient to enable the person to act in the RN5 role as required.

Educational/Vocational Qualifications

- > Where applicable, qualifications relevant to practice setting.
- Tertiary qualifications in nursing and or midwifery or human services related discipline (Graduate Diploma or Master level)

Other Details

> Nil

Organisational Overview

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians.

SA Health Challenges

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce strategies, and ageing infrastructure. The SA Health Strategic Plan has been developed to meet these challenges and ensure South Australians have access to the best available health care in hospitals, health care centres and through GPs and other providers.

Our Legal Entities

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Wellbeing. The Department for Health and Wellbeing is an administrative unit under the Public Sector Act 2009.

Governing Boards

The State Government is reforming the governance of SA Health, including from 1 July 2019 the establishment of 10 Local Health Networks, each with its own Governing Board.

Statewide	Women's and Children's Health Network
Metropolitan	 Central Adelaide Local Health Network
	Southern Adelaide Local Health Network
	> Northern Adelaide Local Health Network
Regional	 Barossa Hills Fleurieu Local Health Network
	Yorke and Northern Local Health Network
	 Flinders and Upper North Local Health Network
	Riverland Mallee Coorong Local Health Network
	 Eyre and Far North Local Health Network
	South East Local Health Network

Southern Adelaide Local Health Network (SALHN)

SALHN provides care for more than 350,000 people living in the southern metropolitan area of Adelaide as well as providing a number of statewide services, and services to those in regional areas. More than 7,500 skilled staff provide high quality patient care, education, research and health promoting services.

SALHN provides a range of acute and sub-acute health services for people of all ages.

SALHN includes

- > Flinders Medical Centre
- > Noarlunga Hospital
- > GP Plus Health Care Centres and Super Clinics
- > Mental Health Services
- > Sub-acute services, including Repat Health Precinct
- > Jamie Larcombe Centre
- > Aboriginal Family Clinics

OUR OUR MISSION PURPOSE To build a thriving community by consistently delivering reliable We will extend our focus to address the social and respectful health care for, determinants of health during the first 1,000 days and and with, all members of our the last 1,000 days of a vulnerable person's life. We will partner with community and non-government care providers so that all members of our community can access care and live meaningful lives. OUR OPERATING ENABLING PRINCIPLE **STRATEGIES** To listen, act, make better, Strategic alignment Continuous improvement culture Integrated management system

Code of Ethics

The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Domestic and Family Violence

The Southern Adelaide Local Health Network (SALHN) recognises the devastating impact domestic or family violence can have on the lives, of those who experience abuse and are committed to supporting employees who experience domestic or family violence by providing a workplace environment that provides flexibility and supports their safety.

Role Acceptance

I have read and understand the responsibilities associated with the Nurse Consultant in the Mental Health Services Division and organisational context and the values of SA Health as described within this document.

Name

Signature

Date