

The information below is designed to give you an indication of the likely demands of working in this role and will help you assess whether the job may suit you. You are encouraged to ask further questions about the demands if you have any concerns as local conditions may alter the demands you experience in the role. This should be read in conjunction with the Role Description which provides detail about the skills, knowledge and attributes relevant to the role. The Contact Officer listed in the job pack is the best person to contact with any queries.

Environmental Job Factors

Possible Exposure to Infectious Diseases
Exposure to Dust/Fumes/Odours

Overall Psychological Job Factors

Level of Importance

Level of Job Control or Autonomy	Moderate
Level of Supervision or Support Received	Low
Contact with Co-workers/Colleagues (vs Isolation)	Low
Teamwork	Moderate
Exposure to Emotional Situations	Moderate
Level of Scrutiny and Accountability from Others (exposure to public scrutiny)	Moderate
Sensitivity and Empathy to Needs of Others	Moderate
New Relationship Building	High
Switching Between Tasks	Moderate
Time Pressures (including deadlines)	Moderate
Contact with Consumers/ Customers	High
Self-control and Regulation of Emotions	Moderate
Learning (requirement to learn new information and integrate this into work practices)	Moderate

Psychological Demands (Cognitive)

Highest Level Of Complexity

Abstract	Problem Solving & Critical Thinking	High
Attention And Accuracy	Attention: Concentration	High
	Attention: Degree of Precision & Accuracy	High
Numerical	Number Skills	Moderate
Processing	Quick Thinking	Moderate
Spatial Reasoning	Spatial Reasoning (requirement to accurately assess distance between objects or the fit of objects into spaces)	Moderate
Verbal	Oral Communication (including active listening)	High
	Reading Literacy	Moderate
	Writing Literacy	Moderate

Physical Demands	Frequency (8 Hour Shift)	Max Load
Dynamic Strength		
Floor to Waist Lift	Infrequent: up to 10 minutes	20kg
Push	Infrequent: up to 10 minutes	15kg
Waist to Eye Level Lift	Infrequent: up to 10 minutes	20kg
Physical Demands	Frequency (8 Hour Shift)	Max 'at one' Time
Manual Task Postures		
Lunge - Forward/Backward	Required	-
Lunge - Sideways	Required	-
Other		
Maintain Balance Against External Forces	Required	-
Position Tolerance Activities		
Kneeling	Infrequent: up to 10 minutes	5 mins
Sitting	Frequent: up to 5 hours	90 mins
Upper Limb		
Precise Hand & Finger Movement/Use (Manual or Finger Dexterity)	Occasional: up to 2.5 hours	20 mins
Grip	Occasional: up to 2.5 hours	20 mins
Mousing/Keying	Occasional: up to 2.5 hours	45 mins
Forward Reach	Occasional: up to 2.5 hours	20 mins

NB: this is not an exhaustive list of ALL job factors and demands, but those which are considered to be significant.

Definition of frequency (based on 8 hour shift)			
Infrequent: up to 10 minutes	Occasional: up to 2.5 hours	Frequent: up to 5 hours	Constant: up to 8 hours
0 - 2%	2-33%	34-66%	67-100%
Up to 10 minutes	>10 min - 2.5 hours	>2.5 – 5 hours	More than 5 hours