

DEPARTMENT OF HEALTH

# Statement of Duties

<b>Position Title:</b>	Cybersecurity Operations Officer
<b>Position Number:</b>	527367
<b>Classification:</b>	Information and Communication Technology Level 2
<b>Award/Agreement:</b>	Health and Human Services (Tasmanian State Service) Award
<b>Group/Section:</b>	Health ICT – Cybersecurity Services
<b>Position Type:</b>	Fixed-Term, Full Time
<b>Location:</b>	South, North, North West
<b>Reports to:</b>	Manager – Cybersecurity Operations
<b>Effective Date:</b>	July 2022
<b>Check Type:</b>	Annulled
<b>Check Frequency:</b>	Pre-employment
<b>Desirable Requirements:</b>	<p>Appropriate tertiary qualifications in ICT, information management or a cybersecurity related discipline.</p> <p>A security clearance of Negative Vetting I (Secret) or the ability to obtain one.</p> <p>Current Driver's Licence.</p>
<b>Position Features:</b>	<p>From time to time, the role may require:</p> <ul style="list-style-type: none"><li>• Some duties to be undertaken outside normal working hours</li><li>• Travel between sites to be undertaken</li><li>• Intra- and/or Interstate travel</li></ul>

*Note: The above details in relation to Location, Position Type and Work Pattern may differ when this position is advertised – please refer to these details within the actual advert. The remainder of the content of this Statement of Duties applies to all advertised positions.*

## Primary Purpose:

The Cybersecurity Operations Officer will:

Work in a dedicated cybersecurity operations capability, focusing on threat detection, threat intelligence, vulnerability management, and incident response, and support the Department of Health (DoH) in ongoing development of cybersecurity operations capability.

## Duties:

1. Undertake the day-to-day operation of the DoH Cybersecurity Operations function, delivering services to enable the detection, analysis, response, reporting, and the preparation for, and prevention of, cybersecurity incidents.
2. Liaise with DoH staff and contractors to aid the investigation and successful remediation of cybersecurity events and incidents affecting the Department's assets.
3. Assist and guide DoH staff in the identification of cybersecurity risks.
4. Undertake identification, analysis and tracking of cybersecurity vulnerabilities affecting the organisation, as well as providing assistance and guidance to stakeholders regarding vulnerability remediation.
5. Actively monitor and triage alerts from a suite of security tools and enact appropriate procedures and playbooks in response to cybersecurity threats, including incident investigation, evidence collection and threat hunting activities.
6. Contribute to ongoing improvement of cybersecurity incident response processes, including participation in table-top exercises with internal and external stakeholders.
7. Assist the Manager – Cybersecurity Operations in the ongoing measurement and reporting of cybersecurity operational matters, including threats, vulnerabilities and incidents.
8. Contribute to the ongoing development and improvement of the Cybersecurity Operation function's tools and processes.
9. Actively participate in and contribute to the organisation's Quality & Safety and Work Health & Safety processes, including in the development and implementation of safety systems, improvement initiatives, safeguarding practices for vulnerable people, and related training.
10. The incumbent can expect to be allocated duties, not specifically mentioned in this document, that are within the capacity, qualifications and experience normally expected from persons occupying positions at this classification level.

## Key Accountabilities and Responsibilities:

Under the broad direction of the Manager – Cybersecurity Operations, the Cybersecurity Operations Officer is expected to:

- Apply knowledge and initiative in undertaking operational goals and objectives to efficiently detect and respond to cybersecurity events and incidents.
- Operate with a degree of autonomy when completing day-to-day activities.
- Provide advice and recommendations to guide the business in the identification and management of cyber risk.

- Champion a child safe culture that upholds the *National Principles for Child Safe Organisations*. The Department is committed to the safety, wellbeing, and empowerment of all children and young people, and expect all employees to actively participate in and contribute to our rights-based approach to care, including meeting all mandatory reporting obligations.
- Where applicable, exercise delegations in accordance with a range of Acts, Regulations, Awards, administrative authorities and functional arrangements as mandated by Statutory office holders including the Secretary and Head of State Service. The relevant Unit Manager can provide details to the occupant of delegations applicable to this position.
- Comply at all times with policy and protocol requirements, including those relating to mandatory education, training and assessment.

## Pre-employment Conditions:

*It is the Employee's responsibility to notify an Employer of any new criminal convictions during the course of their employment with the Department.*

The Head of the State Service has determined that the person nominated for this job is to satisfy a pre-employment check before taking up the appointment, on promotion or transfer. The following checks are to be conducted:

1. Conviction checks in the following areas:
  - a. crimes of violence
  - b. sex related offences
  - c. serious drug offences
  - d. crimes involving dishonesty
2. Identification check
3. Disciplinary action in previous employment check.

## Selection Criteria:

1. Demonstrated experience and skills in delivering innovative cybersecurity solutions, services and/or technical support within a complex work environment.
2. Proven ability to engage and collaborate with technical specialists and non-specialists to foster a productive work ethic and positive workplace culture.
3. Conceptual and problem-solving skills demonstrated through an ability to analyse and respond to cybersecurity events and incidents within a diverse and fast-paced environment subject to change.
4. Well-developed communication, negotiation, and expectation management skills, including proven ability to articulate complex issues to non-technical stakeholders such as senior executives and customers.
5. Self-awareness with a proven capacity to effectively model agile, flexible, and innovative work practices to achieve results.

## Working Environment:

The Department of Health is committed to improving the health and wellbeing of patients, clients and the Tasmanian community through a sustainable, high quality and safe health system. We value leading with purpose, being creative and innovative, acting with integrity, being accountable and being collegial.

The Department of Health is committed to improving the way we work with vulnerable people, in particular implementing strategies and actions to promote child safety and wellbeing, empower, and prevent harm to children and young people.

The Department upholds the *Australian Charter of Healthcare Rights* in our practice and is committed to the safeguarding and protection of the welfare and rights of all people, particularly those that may be at risk of abuse, neglect, or exploitation. We place emphasis on the provision of culturally safe, respectful, and inclusive care that is responsive to diverse needs.

The Department seeks to provide an environment that supports safe work practices, diversity and respect, including with employment opportunities and ongoing learning and development. We value the diverse backgrounds, skills and contributions of all employees and treat each other and members of the community with respect. We do not tolerate discrimination, harassment or bullying in the workplace. All employees must uphold the *State Service Principles* and *Code of Conduct* which are found in the *State Service Act 2000*. The Department supports the [Consumer and Community Engagement Principles](#).