DEPARTMENT OF HEALTH

Statement of Duties

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| **Position Title:** | Nurse Manager - Pool Office |
| **Position Number:** | 525676 |
| **Classification:** | Registered Nurse Grade 7a |
| **Award/Agreement:** | Nurses and Midwives (Tasmanian State Service) Award |
| **Group/Section:** | Hospitals North West – North West Regional Hospital |
| **Position Type:** | Permanent, Full Time |
| **Location:** | North West |
| **Reports to:** | Nursing Director - Operations NWRH |
| **Effective Date:** | April 2021 |
| **Check Type:** | Annulled |
| **Check Frequency:** | Pre-employment |
| **Essential Requirements:** | Registered with the Nursing and Midwifery Board of Australia as a Registered Nurse.  *\*Registration/licences that are essential requirements of this role must remain current and valid at all times whilst employed in this role and the status of these may be checked at any time during employment. It is the employee’s responsibility to ensure that registration/licences remain current and to advise the Employer if their circumstances change. This includes notifying the Employer if a registration/licence is revoked, cancelled or has its conditions altered.* |
| **Desirable Requirements:** | Relevant post graduate qualifications. |

NB. The above details in relation to Location, Position Type and Work Pattern may differ when this position is advertised – please refer to these details within the actual advert. The remainder of the content of this Statement of Duties applies to all advertised positions.

### Primary Purpose:

The Nurse Manager:

* Provides leadership and manages the coordination of the permanent, casual and fixed- term pool, Administration Officers and the Nurse Manager - Staffing, Recruitment and Bed Coordination within the North West Regional Hospital (NWRH) Permanent and Casual Pool Office; and
* Supports the efficient and effective provision of care, based on clinical standards and best practice principles within a collaborative and multidisciplinary framework by coordinating the clinical, management, education and nursing research functions for the Pool staff within a health service/facility.

### Duties:

1. Coordinate the delivery of Permanent and Casual Pool staffing within the NWRH in accordance with best practice principles and within a collaborative multidisciplinary framework.
2. Provide expert advice and recommendations to the NWRH Executive and relevant committees/forums in relation to Permanent and Casual Pool Office practices, policies, and procedures.
3. Provide expert advice on Permanent and Casual Pool Office and relief staffing issues, policies and practices to members of the health care teams and develop and deliver educational activities for Pool staff.
4. Provide regular reports on nursing staffing to the NWRH Executive and other committees/forums, and attend meetings as and when required.
5. Provide leadership in contemporary nursing practice and promote an environment conducive to innovation and change.
6. Manage the financial, physical and human resources of the Permanent and Casual Pool Office to achieve agreed service outcomes within the allocated budget.
7. Actively participate in and contribute to the organisation’s Quality & Safety and Work Health & Safety processes, including in the development and implementation of safety systems, improvement initiatives, safeguarding practices for vulnerable people, and related training.
8. The incumbent can expect to be allocated duties, not specifically mentioned in this document, that are within the capacity, qualifications and experience normally expected from persons occupying positions at this classification level.

### Key Accountabilities and Responsibilities:

The Nurse Manager works autonomously providing direction and leadership to the Permanent and Casual Pool Office, and is responsible and accountable for the following:

* Ensuring the Permanent and Casual Pool Office is managed in accordance with legislation, national standards and guidelines, and organisational policy;
* Managing physical, financial and human resources effectively, ensuring Permanent and Casual Pool Office objectives are met;
* Encouraging and supporting staff to develop further knowledge and skills;
* Providing leadership and clear direction to staff, so that all staff have an understanding of their responsibilities and duties in relation to the Permanent and Casual staffing pool;
* Ensuring that quality improvement processes are in place and acted upon, resulting in constant evaluation and improvement in the standard of care;
* Acting as a role model and mentor for staff;
* Actively participating in personal and professional development activities;
* Contributing to the expansion of knowledge and ideas in the relevant field by supporting and participating in research; and
* Championing a child safe culture that upholds the National Principles for Child Safe Organisations. The Department is committed to the safety, wellbeing, and empowerment of all children and young people, and expect all employees to actively participate in and contribute to our rights-based approach to care, including meeting all mandatory reporting obligations.
* Where applicable, exercising delegations in accordance with a range of Acts, Regulations, Awards, administrative authorities and functional arrangements as mandated by Statutory office holders including the Secretary and Head of State Service. The relevant Unit Manager can provide details to the occupant of delegations applicable to this position.
* Complying at all times with policy and protocol requirements, including those relating to mandatory education, training and assessment.

### Pre-employment Conditions:

*It is the Employee’s responsibility to notify an Employer of any new criminal convictions during the course of their employment with the Department.*

The Head of the State Service has determined that the person nominated for this job is to satisfy a pre‑employment check before taking up the appointment, on promotion or transfer. The following checks are to be conducted:

1. Conviction checks in the following areas:
   1. crimes of violence
   2. sex related offences
   3. serious drug offences
   4. crimes involving dishonesty
2. Identification check
3. Disciplinary action in previous employment check.

### Selection Criteria:

**Specific Knowledge:**

1. Demonstrated advanced knowledge, skills and experience in relation to Permanent and Casual Pool staffing and safe staffing practices.
2. Comprehensive knowledge of and experience in contemporary nursing management practice, including clinical governance, clinical risk management, evidenced based practice, research, clinical standards; and ethics.
3. Demonstrated ability to utilise contemporary health information technology, analyse information and provide reports and recommendations.
4. Demonstrated knowledge of current legislation and guidelines relevant to the management of the area/program.

**Skills:**

1. **Leadership skills** – Individuals will demonstrate capability to provide the team with a clear direction, inspire a positive attitude and a desire to succeed in staff members at all levels, and will persuade others and influence outcomes (internally and externally).
2. **Decision making skills** – Individuals will demonstrate capability to make rational and sound decisions based on a consideration of the facts and alternatives available to make quick decisions when required and will commit to definite courses of actions.
3. **Business focus** – Individuals will demonstrate capability to be focused on: understanding the business of the organisation, Permanent and Casual Pool Office and delivering the best outcomes within the available resources.

**Personal Qualities:**

1. **Communication** – Individuals will demonstrated advanced communication, negotiation and conflict resolution skills and an ability to liaise on complex issues
2. **Initiative** – Individuals will demonstrate capacity to be adaptable and respond and adjust easily to change. They are proactive and self-directed and will seize opportunities and act upon them, ensuring improved outcomes for the Permanent and Casual Pool Office.
3. **Resilience** – Individuals will demonstrate capacity to persevere to achieve goals even in the face of obstacles, cope effectively with disappointments and setbacks and remain calm and in control under pressure.
4. **Builds productive networks** – Individuals will demonstrate capacity to establish and maintain relationships and useful partnerships with people at all levels and disciplines across health service/facility.

### Working Environment:

The Department of Health is committed to improving the health and wellbeing of patients, clients and the Tasmanian community through a sustainable, high quality and safe health system. We value leading with purpose, being creative and innovative, acting with integrity, being accountable and being collegial.

The Department of Health is committed to improving the way we work with vulnerable people, in particular implementing strategies and actions to promote child safety and wellbeing, empower, and prevent harm to children and young people.

The Department upholds the *Australian Charter of Healthcare Rights* in our practice and is committed to the safeguarding and protection of the welfare and rights of all people, particularly those that may be at risk of abuse, neglect, or exploitation. We place emphasis on the provision of culturally safe, respectful, and inclusive care that is responsive to diverse needs.

The Department seeks to provide an environment that supports safe work practices, diversity and respect, including with employment opportunities and ongoing learning and development. We value the diverse backgrounds, skills and contributions of all employees and treat each other and members of the community with respect. We do not tolerate discrimination, harassment or bullying in the workplace. All employees must uphold the *State Service Principles* and *Code of Conduct* which are found in the *State Service Act 2000.* The Department supports the [Consumer and Community Engagement Principles | Tasmanian Department of Health](https://www.health.tas.gov.au/consumer-and-community-engagement-principles).