

Label	Description
Position Title:	DELIVERY PRACTICE MANAGER
Position no:	50064686
Team:	[Product & Content Technology]
Department:	Portfolio & Delivery Services
Location:	Ultimo
Reports to:	HEAD PORTFOLIO AND DELIVERY SERVICES 50057953
Classification:	Senior Executive
Schedule:	[Executive]
Roster cycle	[Executive]
Band/level:	[EL 2]
HR Endorsement:	30/06/2022

Purpose

Lead, coach and support a centrally managed team of Project Delivery professionals to build capabilities in the project management and testing disciplines with development paths, which will support consistent business outcomes.

Key Accountabilities

- Lead and develop the project management and testing management team to provide the required services across the technology portfolio, programs and initiatives, including identifying improvements and workforce changes needed to adapt to the portfolio.
- Manage relevant resource utilization and project estimates in conjunction with the portfolio
 delivery managers and program managers to ensure the most effective and efficient use of
 resources.
- Ensure that there are Project Management and test management frameworks and standards in place that are fit-for purpose and are improved to be sufficiently responsive to support successful portfolio-wide delivery and organisational agility.
- Uplift Product & Content Technology wide understanding and capability of project and test management.
- Provide assurance on the application of the standards of project and test management across the portfolio in close collaboration with the Portfolio Delivery Managers.

- Develop and deliver training sessions to project sponsors, steering group members and project managers to build a common understanding and expectations of project management methodologies, activities and requirements.
- Establish and maintain strategic working relationships and influence with key senior stakeholders and teams within P&CT and across the ABC.
- Actively participate in the PDS leadership team by providing high level advice and recommendations, contributing to strategy and management of the team, developing co-operative working relationships, contributing to initiatives, and representing the interests of the corporation.
- Keep up to date with trends and developments in methodologies, frameworks, resource markets and identify and develop opportunities to benefit the ABC.
- Actively promote the ABC values and apply all relevant workplace policies and guidelines.
- Cooperate with any reasonable instruction, procedure or policy relating to safety and take reasonable care for your own safety and that of other people who may be affected by your conduct while at work. Additional WHS responsibilities apply to Managers and Supervisors, Team Directors, and other Officers.

Key Capabilities/Qualifications/Experience

- 1. Relevant tertiary qualifications, project management certification or equivalent significant skills, knowledge and experience.
- 2. Highly developed understanding of Project Management methodologies and frameworks.
- 3. Demonstrated significant experience developing and implementing Project management and test management methodologies and frameworks in a complex diverse portfolio requiring flexibility to adapt to the needs of the particular program whilst maintaining consistency.
- 4. Outstanding leadership skills with the proven ability to lead, manage and develop teams to deliver high levels of performance and output, gathering feedback from portfolio delivery and program managers.
- 5. High level stakeholder management and communication skills with the ability to establish and maintain strategic working relationships both internal and external to the ABC.
- 6. Outstanding flexibility and adaptability, including demonstrated ability to work in ambiguous situations, demonstrating resilience and perseverance.
- 7. Highly developed business/strategic planning and management capabilities.
- 8. High level analytical, problem-solving, planning and organisational skills with strategic reasoning and judgement.
- 9. Highly developed ability to provide a high level of reporting and advice on future directions and trends as appropriate.
- 10. ABC Principles: Demonstrated commitment to the ABC Principles of We are ABC, Straight Talking, People Focused, Accountable and Open & Transparent.
- 11. **ABC Policies**: Understanding of the relevance and scope of ABC policies and the ABC Principles and a commitment to adhere to these; particularly in relation to complying with health, safety and wellbeing requirements in the workplace and acting in accordance with the ABC Principles.
- 12. **Diversity and Inclusion**: Experience in building an inclusive and supportive culture where diversity is valued.

