



Title Position: Mental Health Nurse	Agency: CALHN
Classification Code: RN Level 2	Division: Mental Health Directorate
Role: Clinical Outcomes Trainer	Branch: Information Management Performance Monitoring unit
Type of Appointment:	Section:
<input checked="" type="checkbox"/> Ongoing	Position Number: M47686
<input type="checkbox"/> Temporary	
<input type="checkbox"/> Other	Position Created: 08/03/2013

Duty Statement

Acknowledged by Incumbent Employee _____/____/____

Approved by Marc Currie, Manager Information Management Performance Monitoring unit
_____/____/____

In addition to the standard Job Description of a Level 2 (MHN) Nursing Position, the following references assist in specifying this role as a clinical outcomes trainer position.

- Employment will be to CALHN, Mental Health Directorate, Full time, Mon-Fri, in the Information Management Performance Monitoring Unit (IMPMU)
- Training spans metro and country mental health services.
- Some intra and interstate travel may be required.
- Training to be consistent with current Information Management Performance Monitoring Units approaches to Community Based Information System (CBIS) and informed by the Mental Health National Outcomes and Casemix Collection (NOCC) Technical Specification V 2.0, 2017
- Training support may also be provided for functions relating to the Office of the Chief Psychiatrist and the SA Mental Health Training Centre

Clinical outcomes trainer Summary Statement

- To act as a local trainer to Clinicians for clinical data and NOCC collection practices as it applies across MH Services with oversight from the Outcomes Coordinator (RN-3).
- Provide professional development activities to ensure that relevant clinical information is included into consumer care plans.
- To monitor clinical data integrity recorded in the Community Based Information System (CBIS)
- Provide clinical data entry training to Clinicians and Support Staff.
- Provide input for system reports from CBIS and assist Clinicians to monitor and utilise outcomes data.
- Provide reports and attend meetings within or on behalf of the Information Management Performance Monitoring Unit.
- Other duties as required with oversight by the Unit.



Employees in this role accept accountability for the outcomes of nursing education practices, for addressing inconsistencies between practice and policy; and for contributing to a safe and positive work culture in the interest of patient/client outcomes. Collaborative educational sessions may also be provided with the SA Mental Health Training Centre (SAMHTC).

Key Role Statements

1. Ensures effective co-ordination and implementation of training activities by:-

- Provision of NOCC training as required, along with other clinical data collection tools utilised in MH clinical practice.
- Maintaining training records according to current practices.
- Development and delivery of professional development activities that encourage the use CBIS based modules (Care Plan / MSE / Risk Assessment) into clinical practice.
- Attending meetings and participate in projects which enhance clinical data collection and utility.
- Contributing to the development and evaluation of the strategic goals of IMPMU as it relates to Information management and the Accreditation process.
- Working collaboratively with staff from the SA Mental Health Training Centre.

2. Ensures effective delivery of training activities by: -

- Assist with assessing and meeting the training needs of the staff.
- Working in collaboration with the clinical coordinators and Regional Managers to identify staff needs for training.
- Providing clinical information support to staff as a training resource for NOCC collection, data entry into CBIS or other areas as identified.
- Developing resource materials and producing clinical guides to meet learning needs of staff in line with local and national standards.

Essential Minimum Requirements.

1. Demonstrates a range of training strategies to facilitate staff's clinical reasoning and skill development.

- Evidence of leadership skills and effective communication.
- Ability to identify problems and develop strategies for resolution.
- Use of NOCC outcome measures (NOCC Tech. Spec. Ver. 2.0) and other clinical data tools.
- Demonstrated understanding of methods and techniques in delivering education.
- Working knowledge of CBIS and mental health data entry.

Desirable Qualifications/Skills.

- Completed or working towards Certificate IV in Training and Assessment.
- Training and Assessment qualification as per the Standards for Registered Training Organisations (RTOs) 2015.
- Tertiary qualifications in Adult Education.
- Detailed understanding of the NOCC collection and Technical Specifications Guide, Version 2.0
- Working Knowledge of the National Standards for MH Services