

## **ROLE DESCRIPTION**

Role Title:	Senior Physiotherapist,  Acute Medicine  Acute Spinal Management  Burns  Cancer (CALHN)  Cystic Fibrosis & Lung Transplant  Chronic Respiratory  Rehabilitation*  I CU		<ul> <li>☐ Musculoskeletal Outpatients</li> <li>☐ Orthopaedics and Upper Limb</li> <li>☐ Pain Management</li> <li>☐ Spinal Injury Rehabilitation</li> <li>☐ Stroke</li> <li>☐ Surgery</li> <li>☐ Upper Limb Rehabilitation &amp;</li> <li>Lymphoedema</li> <li>☑ Clinical Education &amp; Development</li> <li>CALHN</li> </ul>	
Classification Code:	AHP3	Position Nu		M60604, P02462, P02463
LHN/ HN/ SAAS/ DHA:	Central Adelaide Local Health Network (LHN)			
Site/Directorate	Royal Adelaide Hospital, Queen Elizabeth Hospital, Hampstead Rehabilitation Centre, Repatriation Health Precinct / Allied Health			
Division:	Allied Health			
Department/Section / Unit/ Ward:	Physiotherapy			
Role reports to:	Senior Manager Physiotherapy			
Role Created/ Reviewed Date:	February 2023			
Criminal History Clearance Requirements:	☐ Aged (NPC) ☐ Working With Children's Check (WWCC) (DHS) ☐ Vulnerable (NPC) ☐ General Probity (NPC)			
Immunisation Risk Category:	Category A (direct contact with blood or body substances) Category B (indirect contact with blood or body substances) Category C (minimal patient contact)			

## **ROLE CONTEXT**

# Primary objective(s) of role

The Senior Physiotherapist, Clinical Education & Development is responsible for the Physiotherapy Clinical Education and Development (CE&D) portfolio at a CALHN campus (Royal Adelaide Hospital (RAH), Hampstead Rehabilitation Centre (HRC) or the Queen Elizabeth Hospital (TQEH)). As well as maintaining a personal caseload, he/she supports and mentors Physiotherapy Clinical Educators, advises management regarding educational practice and service delivery within CALHN and leads relevant quality, clinical research and project activities. The Senior Physiotherapist, Clinical Education & Development is expected to work regular weekends as part of a 7 day roster.

Direct reports	
Nil.	

## Key relationships/interactions

#### Internal

- relevant Senior Manager, Physiotherapy
- Clinical Educators within one's campus
- Manager, Physiotherapy and Principal/Senior Physiotherapists at the relevant campus
- physiotherapists involved in Clinical Education at other CALHN campuses
- clinical physiotherapy and multidisciplinary team(s) to which he/she is assigned

#### External

- Physiotherapy Program staff from relevant Universities
- external referrers and other clinicians/consumers requiring advice or support in his/her field of clinical specialty.

#### Challenges associated with role

Providing quality patient and student outcomes in a pressured multi-disciplinary environment.

#### **Special conditions**

- It is mandatory that no person, whether or not already working in SA Health, may be appointed to a position in SA Health unless they have provided the a satisfactory current Criminal and Relevant History Screening, as required by the SA Health Criminal and Relevant History Screening Policy Directive.
- For appointment in a Prescribed Position under the Child Safety (Prohibited Persons) Act (2016), a current Working with Children Check (WWCC) is required from the Department for Human Services Screening Unit. For other positions, a satisfactory National Police Certificate (NPC) assessment is required.
- For 'Prescribed Positions' under the Child Safety (Prohibited Persons) Act (2016), the individual's WWCCs must be renewed every 5 years from the date of issue; and for 'Approved Aged Care Provider Positions' every 3 years from date of issue as required by the Accountability Principles 2014 issued pursuant to the Aged Care Act 1997 (Cth).
- Appointment is subject to immunisation risk category requirements. There may be ongoing immunisation requirements that must be met.
- Depending on work requirements the incumbent may be transferred to other locations across SA Health to
  perform work appropriate to classification, skills and capabilities either on a permanent or temporary basis
  subject to relevant provisions of the Public Sector Act 2009 for Public Sector employees or the SA Health (Health
  Care Act) Human Resources Manual for Health Care Act employees.
- The incumbent may be required to participate in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident.
- Participation in the relevant campus's out-of-hours clinical roster according to site arrangements.
- You will be rostered to work ordinary hours over five, six or seven days of the week and/or work reasonable
  overtime, including out of hours/weekend work. Roster arrangements may be reviewed/varied, in order to meet
  organisational requirements.
- Travel between CALHN sites is required.
- May be required to work in areas of the Hospital outside of one's specific clinical specialty during certain circumstances eg periods of reduced staffing.

## **General requirements**

Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Directives, Determinations and Guidelines, and legislative requirements including but not limited to:

- Work Health and Safety Act 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements.
- Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury / illness.
- Meet immunisation requirements as outlined by the Immunisation for Health Care Workers in South Australia Policy Directive.

- Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- Children and Young People (Safety) Act 2017 (SA) 'Notification of Abuse or Neglect'.
- Disability Discrimination.
- Independent Commissioner Against Corruption Act 2012 (SA).
- Information Privacy Principles Instruction.
- Relevant Awards, Enterprise Agreements, Public Sector Act 2009, Health Care Act 2008 and the SA Health (Health Care Act) Human Resources Manual.
- Relevant Australian Standards.
- Duty to maintain confidentiality.
- Smoke Free Workplace.
- To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.

The SA Health workforce contributes to the safety and quality of patient care by adhering to the South Australian Charter of Health Care Rights, understanding the intent of the National Safety and Quality Health Service Standards and participating in quality improvement activities as necessary.

#### Performance development

The incumbent will be required to participate in the organisation's Performance Review & Development Program which will include a regular review of the incumbent's performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values and strategic directions.

#### **Handling of Official Information**

By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.

SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.

SA Health employees will not misuse information gained in their official capacity.

SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

#### **White Ribbon**

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

#### **Cultural commitment**

CALHN welcomes and respects Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. In acknowledgement of this, CALHN is committed to increasing the Aboriginal and Torres Strait Islander Workforce. Our Reconciliation Action Plan guides, supports and holds us accountable as we uphold our values and focus on making reconciliation a reality. The plan can be found at centraladelaide.health.sa.gov.au.

## Resilience

SA Health employees persevere to achieve goals, stay calm under pressure and are open to feedback.

# **Integrity Statement:**

As a public sector employee, the incumbent will have a responsibility to maintain ethical behaviour and professional integrity standards. It is expected that the incumbent act in accordance with the Code of Ethics, and contribute to a culture of integrity within SA Health.

# **Key Result Areas and Responsibilities**

Key result areas	Major responsibilities
Develop and provide high quality patient and student centred Physiotherapy clinical education (CE) services by:	<ul> <li>Providing leadership, consultancy and advice to management and other health professionals on service delivery, development and practice concerning Physiotherapy Clinical Education</li> <li>Developing, reviewing and evaluating CE protocols, policies, procedures and resources within a best practice framework</li> <li>Coordinating quality improvement and / or service development CE activities</li> <li>Supporting and mentoring other CALHN physiotherapists who supervise students</li> <li>Being the primary point of contact between Physiotherapy Program staff from relevant Universities and the Physiotherapy service in matters relating to the provision of clinical placements at the relevant campus</li> <li>Liaising with educational providers regarding educational outcomes of clinical placements</li> <li>Undertaking clinical training and educational activities relevant to CE, including the development of training resources</li> <li>Assisting with the selection of CE staff</li> <li>Undertaking the clinical supervision and training of students on placement.</li> </ul>
Coordinate the broad education and training activities of the Physiotherapy service at the relevant campus by:	<ul> <li>Organising generic staff orientation, training activities and professional development programs and in consultation with the Senior Manager</li> <li>Undertaking discipline-based education and training needs analyses and advising management on findings / recommendations</li> <li>Conducting education sessions in area of expertise for a range of staff within the hospital, staff of external agencies and students as required.</li> </ul>
Contribute to the effectiveness and efficiency of the CALHN Physiotherapy CE&D portfolio by:	<ul> <li>Using advanced self-organisation, communication and teamwork skills to complete clinical, administrative, representative, and quality improvement activities</li> <li>Actively contributing to the planning, development and implementation of departmental policies and procedures as they pertain to the CE&amp;D portfolio</li> <li>Informing the Senior Manager, Physiotherapy of issues arising within the CE&amp;D portfolio</li> <li>Advising the Senior Manager, Physiotherapy on professional service delivery development, practice and redesign, and other opportunities for improvement</li> <li>Contributing to safety and quality activities under the Department's / Directorate's Clinical Governance Framework</li> <li>Undertaking and / or leading specific project work</li> <li>Acting as a role model for AHP1, AHP2 and support staff including adhering to and promoting departmental, CALHN, SA Health and Public Sector policies and procedures.</li> </ul>
Contribute to the provision of high quality patient centred clinical care for referred patients by:	<ul> <li>Using high-level professional knowledge and skill to manage referrals, provide physiotherapy assessments, make interpretations of assessment findings, and formulate and implement physiotherapy intervention plans in collaboration with patients, carers and relevant other clinicians</li> <li>Managing complex cases, with minimal professional supervision, either as primary therapist or as consultant to other members of the physiotherapy team or wider Department</li> <li>Recording timely information regarding assessments and interventions in patients' medical records</li> <li>Attending and actively participating in multidisciplinary clinical activities such as ward rounds and meetings</li> </ul>

	<ul> <li>Delegating appropriate tasks to physiotherapy assistants and ensuring that delegated tasks are performed safely and effectively</li> <li>Seeking and incorporating relevant evidence and/or accepted best practice into the management of patients on an on-going basis</li> <li>Providing an expert education and consultancy service in area(s) of clinical expertise to CALHN staff, staff of other health units who receive patients from CALHN and referrers</li> <li>Contributing to the effectiveness of specialist multidisciplinary teams and the formation and review of their objectives, policies and procedures by participating in relevant business and project activities.</li> </ul>
Contribute to discipline specific research that improves the delivery of Physiotherapy education and training by:	<ul> <li>Undertaking relevant physiotherapy research and promulgating the results</li> <li>Leading and supporting members of the CE team in research and evaluation activities.</li> </ul>

## **Knowledge, Skills and Experience**

### **ESSENTIAL MINIMUM REQUIREMENTS**

#### **Educational/Vocational Qualifications**

Degree or equivalent qualification which entitles registration with the Physiotherapy Board of Australia.

### Personal Abilities/Aptitudes/Skills

- Sufficient physical strength, flexibility and endurance for the manual handling requirements of the caseload including out of hours work where this is required.
- Ability to lead professional staff and to foster teamwork and co-operation within the physiotherapy service.
- Ability to assess and enhance student and staff performance constructively.
- Ability to resolve conflict/problems constructively and efficiently.
- Advanced ability to set priorities, organise activities and achieve timely outcomes under high clinical workloads/demands.
- Ability to independently apply a high level of professional judgement across a broad spectrum of clinical areas relevant to the campus, with minimal professional supervision.
- Advanced ability to implement patient centred and evidence based practice.
- Ability to work effectively as a clinical leader within physiotherapy and multidisciplinary teams.
- Advanced written and verbal communication skills.
- Ability to interact with people from diverse social and cultural backgrounds in a tactful, sensitive and ethical manner.
- A calm, stable and approachable manner.
- Advanced ability to encourage and facilitate the learning of new skills effectively for students with diverse needs.
- Advanced ability to assess student performance and provide accurate and constructive feedback in an objective and non-judgemental manner.
- Reliability.
- Demonstrated flexibility to respond to the needs of the organisation and one's fellow workers.
- Demonstrated commitment to share the weekend and public holiday load of 7-day service delivery according to organisational expectations.
- Willingness and ability to work safely and effectively in other areas of the Hospital for out of hours work or during extenuating circumstances eg significantly reduced staffing.
- Ability to perform basic life support procedures.
- Ability to perform, or willingness to learn, deep water rescue in a pool environment (HRC and QEH campuses only).

## **Experience**

- Substantial experience in clinical education.
- Demonstrated involvement in physiotherapy, clinical education and clinical specialty professional development.
- Experience in managing complex clinical situations with minimal professional supervision.
- Experience in staff or student supervision.
- Experience with initiating and completing service improvement activities.
- Experience in the formal evaluation of clinical practice.

## Knowledge

- Extensive evidence based clinical knowledge, sufficient to enable one's own safe and effective work as well as supervise students and staff, in a range of acute and sub-acute conditions.
- An understanding of the wider health system environment and issues affecting physiotherapy services in public health
- Awareness of responsibilities with regard to work health and safety.
- Knowledge of research methodologies and clinical evaluation.

## **DESIRABLE CHARACTERISTICS**

## **Educational Qualifications**

- Willingness to undertake relevant formal education is highly desirable.
- A relevant post-graduate qualification.

# Personal Abilities/Aptitudes/Skills

• Ability to use data management, analysis and reporting programs.

## **Experience**

• Experience in research.

## Knowledge

• Knowledge of a range of teaching and learning theory.

# **Organisational Context**

## Organisational Overview:

At CALHN we are shaping the future of health with world-class care and world-class research. This is fundamental in assisting us to achieve our vision of becoming one of the top five performing health services in Australia and one of the top 50 performing health services in the world within five years.

We are part of SA Health, which is the brand name for the public health system. As a system SA Health's mission is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians

## **Our Legal Entities:**

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Wellbeing. The Department for Health and Wellbeing is an administrative unit under the Public Sector Act 2009.

The legal entities include but are not limited to the Central Adelaide Local Health Network Inc., Northern Adelaide Local Health Network Inc., Southern Adelaide Local Health Network Inc., Women's and Children's Health Network Inc., Barossa Hills Fleurieu Local Health Network Inc., Eyre and far North Local Health Network Inc., Flinders and Upper North Local Health Network Inc., Limestone Coast Local Health Network Inc., Riverland Mallee Coorong Local Health Network Inc., Yorke and Northern Local Health Network Inc. and SA Ambulance Service Inc.

## SA Health Challenges:

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce shortages, and ageing infrastructure. The SA Health Strategic Plan has been developed to meet these challenges and ensure South Australian's have access to the best available health care in hospitals, health care centres and through GPs and other providers.

#### **Central Adelaide Local Health Network:**

Established in July 2011, CALHN is one of five Local Health Networks (LHNs) in South Australia and we are accountable to the Central Adelaide Local Health Network Governing Board. Our board has oversight of our strategy, risk management, governance and performance, and works with our Chief Executive Officer to provide strategic direction for our network.

CALHN is responsible for the following health services:

- Royal Adelaide Hospital (RAH)
- The Queen Elizabeth Hospital (TQEH)
- Hampstead Rehabilitation Centre (HRC)
- St Margaret's Rehabilitation Hospital (SMRH)
- Glenside Health Service (GHS) Psychiatric Intensive Care Unit; Inpatient Rehabilitation Services and Acute beds only
- Adelaide Dental Hospital (ADH).

CALHN also has governance over numerous community mental health and primary health services including Prison Health Service, SA Dental Service and DonateLife SA. Of note also is governance of the Statewide Clinical Support

Services (SCSS) including SA Medical Imaging (SAMI), SA Pathology SA Pharmacy and BreastScreenSA, responsibility of which has vacillated between CALHN and DHW over the past few years.

CALHN is one of three metropolitan LHNs and its core population is approximately 390,000 people. CALHN also provides services to patients from other SA networks, rural and remote areas, the Northern Territory, NSW (Broken Hill) and western parts of Victoria. These services usually relate to complex services such as head and neck cancer, radiation therapy, cardiac surgery, spinal surgery or rehabilitation.

CALHN's purpose is to deliver quality and sustainable healthcare. While the delivery of high quality patient care is our number one priority, underpinning our goals is good governance, improved patient experience, business operations, efficiency and financial performance and more accountable and contemporary ways of working.

To find out more about CALHN visit centraladelaide.health.sa.gov.au.

## **Division/ Department:**

#### **Allied Health Directorate**

The Allied Health Directorate provides management and governance for allied health services across Central Adelaide LHN. Allied health professionals are a key part of the clinical team delivering a range of clinical, diagnostic and support services in hospital, ambulatory and community health settings. Allied health is a collective term for a number of professional groups each with distinct identities, educational pathways, professional registration or membership requirements.

The Allied Health Directorate consists of discipline based departments operating across Central Adelaide campuses, the Reform and Quality Unit as well as hosting a number of specialist functions such as the Aboriginal and Torres Strait Islander Liaison Unit, The Wellness Centre and Healthcare Chaplains.

The Allied Health Directorate also provides professional support for allied health staff and services governed by other parts of Central Adelaide and work closely with the Clinical Directorates across Central Adelaide.

The Allied Health Directorate administers approximately \$30M and employs around 600 staff.

#### **Physiotherapy**

Physiotherapy covers the spectrum of CALHN services across the acute, sub-acute and ambulatory continuum to the local community, admitted country patients and via specific State-wide services (Spinal Cord Injury, Brain Injury, Burns, Adult Cystic Fibrosis, Lung Transplant, Adult Haemophilia and metropolitan SA Prison Health). CALHN Physiotherapists and Physiotherapy Assistants provide campus-based and off-site services in patients' homes and community hydrotherapy facilities. Clinical services include assessment of patients' cardiorespiratory, musculoskeletal and neurological status and their functional performance; and therapy programs addressing physical impairments, pain and cognitive/behavioural issues affecting function. Several advanced practice roles exist within the service in the musculoskeletal area. The service is committed to quality improvement, evidence based practice, the ongoing development of staff, clinical research and the teaching and training of physiotherapy and related students.

### Values and behaviours

## **Central Adelaide Local Health Network Values**

Our values, together with our vison and ambitions provide direction for everything that happens across our network. They outline who we are, what we stand for, what our consumers and their families can expect from us and what we can expect from each other. They guide our decisions and actions.

Values Behaviours I am there for my patients and colleagues when they need me most. People first I put myself in my patients and colleagues shoes to understand their needs. I go out of my way to make sure my patients and colleagues achieve the best outcome and have a great experience. I respect uniqueness in my colleagues, our patients and their families. I look and listen to ensure I fully understand the problem and find a solution. Ideas driven I look for ways to break-down barriers and silos to hear new perspectives and solve complex problems. I invest in my own learning and look for opportunities to explore and introduce new ideas. I am interested in critical research and how it informs creative thinking. I embrace leading practices and use them to evolve our ways of working. **Future focussed** I lead and support change to improve patient and organisational outcomes. I am constantly on the look-out for opportunities to improve. I put my hand up to lead work that matters. Community I am accountable and focused on value. minded I value and champion diversity. I embrace collaboration and constructive partnerships.

#### **Code of Ethics**

The Code of Ethics for the South Australian Public Sector provides an ethical framework for the public sector and applies to all public service employees:

Democratic Values - Helping the government, under the law to serve the people of South Australia.

Service, Respect and Courtesy - Serving the people of South Australia.

Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.

Accountability- Holding ourselves accountable for everything we do.

Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

## **Approvals**

# **Role Description Approval**

I acknowledge that the role I currently occupy has the delegated authority to authorise this document.

Name:	Role Title:
Signature:	Date:
Role Acceptance	

#### **Incumbent Acceptance**

I have read and understand the responsibilities associated with role, the role and organisational context and the values of CALHN as described within this document.

Name:	Signature:	Date:
name:	Signature:	