Red Cross acknowledges the Traditional Owners of this land, their ancestors and Elders, past and present.

Volunteer role description

Transport Driver

Department	**Social Inclusion**
Availability	**Minimum commitment required is one day a week, fortnightly or on call**
Location	**Strathalbyn**
Category	Working in our Services and Programs

Building an inclusive, diverse and active humanitarian movement based on voluntary service

Role purpose

The purpose of the Social Inclusion department is to strengthen people's capacity to participate in community life, maintain or regain independence and stay living in their own homes for longer.

The Transport Driver Volunteer will transport and support clients to their destinations following a scheduled route. This cohort of clients experience a range of vulnerabilities including social isolation and require assistance to attend medical appointments, allied health consultations and social engagements. Volunteers ensure each client receives a safe, courteous and respectful onboard experience, while bearing in mind the client's health, wellbeing, cultural background and any lived experiences.

Role responsibilities

- Drive Red Cross vehicles consistently with the SA Road Traffic Code and follow up Work Health and Safety requirements
- Respect the privacy, rights and dignity of clients and maintain confidentiality with respect to information obtain during the delivery of the service
- Pick up and transport clients to their appointment in accordance with the daily electronic schedule on a tablet
- Interpret road maps, use electronic navigation devices and navigate pre-determine routes
- Use transport communication systems including smartphones and tablets, maintaining electronic log of activities, including odometer readings, collect cash trip fees from clients and issue receipts
- Assist clients with any bags or lightweight aides (such as walking sticks, frames, crutches, etc.) - Report any incidents, concerns or issues related to the ability to deliver the service as well as any concerns relating to clients in accordance with Red Cross Policies
- Carry out regular basic vehicle inspections as well as re-fuelling, and inform staff of any issues
- Maintain the presentation and cleanliness of the interior and exterior of the vehicle

Knowledge, skills and experience

- Excellent driving record and demonstrated knowledge and understanding of Road Traffic Regulations
- Ability to read maps and street directory

- Ability to use technology (e.g. tablets, smartphones, GPS) to navigate and deliver scheduled trips
- Ability to communicate effectively and empathetically with a broad range of people including the elderly, individuals living with a disability, disadvantaged, socially isolated and culturally diverse clients
- Ability to work autonomously and as part of a team

Check requirements

- Current full Australian Drivers License
- A National Criminal History Check prior to commencement and renewed every three years - Red Cross to arrange
- Annual Medical Certificate - volunteer's responsibility to arrange with their doctor
- You are between the ages of 25 to 80 years to comply with Workplace Health and Safety Regulations
- COVID-19 vaccination (as required by government mandate)

Learning and development

- Complete Red Cross online learning modules as required
- Attend Red Cross Volunteer Induction, 2 days on the job program training and ongoing training as required
- Attend scheduled volunteer meetings, a minimum of two per year

General conditions

We always act in accordance with the Australian Red Cross Ethical Framework and Child Protection Code of Conduct

We are a Child Safe organisation and all volunteers are required to comply with relevant State and Territory legislation requirements

We comply with the Red Cross Workplace Health and Safety management system

We demonstrate skill, knowledge and behaviour to work with Aboriginal and Torres Strait Islander people in a culturally respectful way

We may be required to assist the organisation on occasion, in times of national, state or local emergencies or major disasters

In all activities, our volunteers are guided by the Fundamental Principles of the Red Cross and Red Crescent Movement

Humanity
Impartiality
Neutrality
Independence
Voluntary Service
Unity
Universality