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SA Health Job Pack

Job Title	Clinical Outcomes Trainer
Eligibility	Open to Everyone
Job Number	690827
Applications Closing Date	26/7/19
Region / Division	Central Adelaide Local Health Network
Health Service	Mental Health Services
Location	St Morris
Classification	RN-2
Job Status	Permanent full-time
Total Indicative Remuneration	\$87,817/\$112,041

Contact Details

Full name	Marc Currie
Phone number	0431 872 993
Email address	Marc.currie@sa.gov.au

Criminal History Assessment

Applicants will be required to demonstrate that they have undergone an appropriate criminal and relevant history screening assessment/ criminal history check. Depending on the role, this may be a Department of Communities and Social Inclusion (DCSI) Criminal History Check and/or a South Australian Police (SAPOL) National Police Check (NPC). The following checks will be required for this role:

- ☒ Child Related Employment Screening - **DCSI**
- ☒ Vulnerable Person-Related Employment Screening - **NPC**
- ☐ Aged Care Sector Employment Screening - **NPC**
- ☒ General Employment Probity Check - **NPC**

Further information is available on the SA Health careers website at www.sahealth.sa.gov.au/careers - see Career Information, or by referring to the nominated contact person below.

Immunisation

Risk Category A (direct contact with blood or body substances)

This role carries specific immunisation requirements. To be eligible for appointment in this role you will be required to meet the immunisation requirements associated with Category A (direct contact with blood or body substances). [Please click here for further information on these requirements.](#)

Guide to submitting an application

Thank you for considering applying for a position within SA Health. Recruitment and Selection processes across SA Health are based on best practice and a commitment to a selection based on merit. This means treating all applications in a fair and equitable manner that aims to choose the best person for the position.

A well presented, easy to read application will allow the panel to assess the information they need from your application. To give yourself the best opportunity to reach interview, the application should clearly and concisely demonstrate to the selection panel that you are suitably equipped to perform the role, and that you possess all of the stated minimum essential skills, abilities, knowledge, experience and educational qualifications (where required).

The online application form to apply for this position will ask for employment history, education, qualifications and referees however to understand the position and requirements we suggest you become familiar with the attached Job and Person Specification.

We request that you attach the following to your application -

- ✍ **A covering letter** of up to 2 pages introducing yourself to the selection panel and describing your skills, abilities, knowledge, qualifications and experience in relation to the position;
- ✍ **A current Curriculum vitae/Resume** that includes your personal details, relevant employment history, education, training courses, qualifications and professional memberships.

* Refer to <http://www.sahealthcareers.com.au/information/> for further information regarding

- The Indicative Total Remuneration which is inclusive of Award salary, superannuation and other monetary benefits.
- Information for Applicants
- Criminal History Assessment requirements



ROLE DESCRIPTION

Role Title:	Associate Nurse Unit Manager [ANUM]		
Classification Code:	RN2	Position Number	M47686
LHN/ HN/ SAAS/ DHA:	Central Adelaide Local Health Network (LHN)		
Site/Directorate	Mental Health Directorate (MHD)		
Division:	Mental Health		
Department/Section / Unit/ Ward:			
Role reports to:	Nurse Unit Manager (NUM) or Team Manager/Leader (TM/L)		
Role Created/ Reviewed Date:			
Criminal History Clearance Requirements:	<input type="checkbox"/> Aged (NPC) <input checked="" type="checkbox"/> Child- Prescribed (DCSI) <input checked="" type="checkbox"/> Vulnerable (NPC) <input type="checkbox"/> General Probity (NPC)		
Immunisation Risk Category:	<input checked="" type="checkbox"/> Category A (direct contact with blood or body substances) <input type="checkbox"/> Category B (indirect contact with blood or body substances) <input type="checkbox"/> Category C (minimal patient contact)		

ROLE CONTEXT

Primary Objective[s] of Role:

In the course of fulfilling the ANUM role provides specific support to the NUM or equivalent in the leadership of nurses in the unit/team. Within the requirements of the ANUM role, employees in these roles will undertake a portfolio within which they will promote continuity and consistency of care in collaboration with other ANUMs and NUM or equivalent; assist the NUM or equivalent in the implementation of practice changes; and assist the NUM or equivalent in undertaking unit/team management responsibilities [eg performance management processes, recruitment, staffing, leave management, rostering, work allocation and attendance management; financial and supplies planning and monitoring. Within the framework of the *National Mental Health Policy* and the *Standards for Mental Health Services* and in a manner consistent with the stated *Vision* and *Values* of SA Health, The ANUM is accountable for their own practice standards, activities delegated to others and the guidance and development of less experienced staff. The ANUM is accountable to the NUM or equivalent for delivering specialist mental health care to consumers with complex needs. The ANUM is responsible for ensuring optimal consumer care is provided by utilising the process of nursing to deliver direct and comprehensive nursing care and individual case management

to mental health consumers within a designated practice setting. The provision of education, counselling and group work is considered essential components of care which is directed towards the attainment of optimum consumer health and recovery. This involves consultation and liaison with other professional disciplines and non-governmental organisations. The ANUM uses clinical knowledge, skills and experience in the application of direction, support, orientation and education to nursing staff and participates in action research projects, quality improvement activities and policy development within the practice setting. The ANUM relieves the NUM or equivalent as required.

Direct Reports:

Professionally:

- Accountable to the Nursing Co-Director, MHD through the nursing structure.

Functionally:

Accountable to the Nursing Co-Director through the Nurse Unit Manager or Team Manager.

Key Relationships/Interactions:

Internal

- > Developing and maintaining cooperative and productive working relationships with all members of the health care team and Non-Governmental Organisations.
- > Maintains a close working relationship with the Clinical Nurse[s].
- > Supporting and working collaboratively with less experienced members of the nursing team including the provision of supervision/ guidance of all Registered Nurses, Enrolled Nurses, and Student Nurses.
- > Personally accountable and responsible for safe, effective, nursing practice.
- > Practicing within own level of skills and contemporary knowledge base relevant to professional background.
- > Engaging in professional development and maintenance of own clinical competence.

External

- > Consulting and collaborating with other health care professionals both within the health service and the community to ensure optimal consumer outcomes.

Challenges Associated with Role:

Major challenges currently associated with the role include:

- > Working with individuals where there are multiple complexities and diverse cultural backgrounds.
- > Recognising and responding to clinical deterioration or other incidents and escalating appropriately.
- > Providing evidenced based care, developing clinical skills while keeping up to date with professional standards of practice and quality management initiatives consistent with organisational policies.
- > This position is required to support the NUM, TL, TM and NC with a management portfolio for the unit/team and will assist with rostering, performance management of staff and safety and quality with audits.
- > They may act in the absence of a Level 3 and provide supervision to less experienced staff.

Delegations:

As described in the CALHN Financial and Human Resources Instruments of Delegation.
May be required to directly supervise Enrolled Nurses, Graduate Nurses and newer Mental Health Nurses.
May be required to undertake higher duties.
May be required to fulfil the role of shift coordinator.

Resilience:

CALHN employees persevere to achieve goals, stay calm under pressure and are open to feedback.

Performance Development

The incumbent will be required to participate in the organisation's Performance Review & Development Program which will include a regular review of the incumbent's performance against the responsibilities and key result areas associated with their position and a requirement to demonstrate appropriate behaviours which reflect a commitment to SA Health values and strategic directions.

General Requirements:

NB References to legislation, policies and procedures includes any superseding versions

- > Managers and staff are required to work in accordance with the Code of Ethics for South Australian Public Sector, Policies and Procedures and legislative requirements including but not limited to:
- > Work Health and Safety Act 2012 (SA) and when relevant WHS Defined Officers must meet due diligence requirements.
- > Return to Work Act 2014 (SA), facilitating the recovery, maintenance or early return to work of employees with work related injury/illness.
- > Equal Employment Opportunities (including prevention of bullying, harassment and intimidation).
- > Children's Protection Act 1993 (Cth) – 'Notification of Abuse or Neglect'.
- > Disability Discrimination.
- > Independent Commissioner Against Corruption Act 2012 (SA)
- > SA Information Privacy Principles
- > Relevant Awards, Enterprise Agreements, Public Sector Act 2009 (SA), Health Care Act 2008 (SA), and the SA Health (Health Care Act) Human Resources Manual.
- > Relevant Australian Standards.
- > Duty to maintain confidentiality.
- > Smoke Free Workplace.
- > To value and respect the needs and contributions of SA Health Aboriginal staff and clients, and commit to the development of Aboriginal cultural competence across all SA Health practice and service delivery.
- > Applying the principles of the South Australian Government's Risk Management Policy to work as appropriate.
- > Health Practitioner Regulation National Law (South Australia) Act 2010
- > Mental Health Act 2009 (SA) and Regulations
- > Controlled Substances Act 1984 (SA) and Regulations
- > The Nursing and Midwifery Board of Australia Registration Standards (including the Guidelines and Assessment Frameworks for Registration Standards)

- > The Nursing and Midwifery Board of Australia Professional Practice Codes and Guidelines (including Competency Standards, Codes of Ethics and Professional Conduct, Decision Making Framework and Professional Boundaries)
- > Professional Practice Standards and competencies consistent with area of practice as varied from time to time
- > SA Health/CALHN/MHD OWIs and SSIs

Handling of Official Information:

- > By virtue of their duties, SA Health employees frequently access, otherwise deal with, and/or are aware of, information that needs to be treated as confidential.
- > SA Health employees will not access or attempt to access official information, including confidential patient information other than in connection with the performance by them of their duties and/or as authorised.
- > SA Health employees will not misuse information gained in their official capacity.
- > SA Health employees will maintain the integrity and security of official or confidential information for which they are responsible. Employees will also ensure that the privacy of individuals is maintained and will only release or disclose information in accordance with relevant legislation, industrial instruments, policy, or lawful and reasonable direction.

White Ribbon:

SA Health has a position of zero tolerance towards men's violence against women in the workplace and the broader community. In accordance with this, the incumbent must at all times act in a manner that is non-threatening, courteous, and respectful and will comply with any instructions, policies, procedures or guidelines issued by SA Health regarding acceptable workplace behaviour.

Cultural Commitment:

CALHN welcomes and respects Aboriginal and Torres Strait Islander people and values the expertise, cultural knowledge and life experiences they bring to the workplace. In acknowledgement of this, CALHN is committed to increasing the Aboriginal and Torres Strait Islander Workforce.

Special Conditions:

NB Reference to legislation, policies and procedures includes any superseding versions

- > The incumbent will be required to work a 24-7 roster.
- > The incumbent may be required to drive a government palate vehicle.
- > The incumbent may be required to relieve in another area of the MHD based on staffing and demands.
- > Meet immunisation requirements as outlined by the Immunisation Guidelines for Health Care Workers in South Australia 2014.
- > It is mandatory that no person, whether or not currently working in SA Health, will be eligible for appointment to a position in SA Health unless they have obtained a satisfactory Criminal and Relevant

History Screening Assessment.

- > Criminal Screening and Relevant History screenings must be renewed every 3 years thereafter from date of issue for 'Prescribed Positions' under the Children's Protection Act 1993 (Cth) or 'Approved Aged Care Provider Positions' as defined under the Accountability Principles 2014 made in pursuant to the Aged Care Act 2007 (Cth).
- > The incumbent may be transferred to other locations across SA Health to perform work appropriate to classification, skills and capabilities either on a permanent or temporary basis subject to relevant provisions of the Public Sector Act 2009 for Public Sector employees or the SA Health (Health Care Act) Human Resources Manual for Health Care Act employees.
- > The incumbent may be required to participate in Counter Disaster activities including attendance, as required, at training programs and exercises to develop the necessary skills required to participate in responses in the event of a disaster and/or major incident.

Key Result Area and Responsibilities

Key Result Areas	Major Responsibilities
Ensures high quality consumer care in the area of clinical speciality aimed at improving consumer health outcomes through.	<ul style="list-style-type: none"> > Integrating contemporary information and evidence with personal experience to support the decision making, innovative thinking and objective analysis at this level. > Contributing specific expertise to nursing practice through clinical protocol and standards development. > Applying and sharing expert clinical knowledge to improve consumer care. > Providing expert clinical nursing care and interventions and/or individual case management to a defined population of consumers. > Applying nursing expertise to assess consumers, select and implement different therapeutic interventions and/or supporting programs and evaluating consumer progress in a multi-disciplinary care setting. > Contributing expert nursing assessment and advice to local clinical teams to achieve integrated nursing care within a risk management framework.
Contributes to clinical leadership and support for the specific area of clinical speciality.	<ul style="list-style-type: none"> > Leading nursing clinical practice within the professional practice framework established by the director of Nursing. > Maintaining productive working relationships and managing conflict resolution. > Contributing specific expertise to monitoring and evaluative research in order to improve nursing practice and service delivery. > Undertaking the nursing care role with a significant degree of independent clinical decision making in the area of personal expertise. > Contributing to the development and sustainability of nursing skills for the needs of specific population group using systems of resource and standards promulgation
Contributes to the achievement of professional expertise through personal professional development/ continuing education and	<ul style="list-style-type: none"> > Contributing clinical expertise to learning environment, which may include individual/team capability development and/or post registration clinical teaching. > Holding a contemporary professional practice portfolio containing

teaching.	evidence of postgraduate qualifications, learning and practice experience that underpin a demonstrable application of knowledge and skills commensurate with the level and type of practice expected of the role.
Supports leadership to facilitate professional development of nurses within a designated unit/team.	<ul style="list-style-type: none"> > Supporting the leadership of the nursing team within the professional practice framework established by the Nursing Director > Developing and maintaining a learning environment, taking a coaching approach to team development, individual capability development and performance management. > Maintaining productive working relationships and managing conflict resolutions. > Providing and engaging in regular clinical supervision.
Contributes to and complies with policies, procedures and practices.	<ul style="list-style-type: none"> > Complying with all legislation, government policies and procedures the ANMC Code of Professional Conduct for Nurses in Australia and the Code of Ethics for South Australian Public Sector Employees, and in relation to people affected by mental disorders and/ or mental health problems, <ul style="list-style-type: none"> ○ The United Nations Principles on the Protection of People with a Mental Illness and Improvement in Mental Health Care ○ The Australian Health Ministers' Mental Health Statement on Rights and Responsibilities ○ Mental health, equal opportunity, anti-discrimination and disability services legislation. > Complying with all SA Health/ National Mental Health Service policies, procedures and operating practices. > In consultation with Nursing Director/Service Manager contributes to the development of organisational policy. > Ensuring practice is consistent with department/ organisational/unit policies, standards and legal/ regulatory compliance. > Applying standards and benchmarks for consumer care in the practice setting consistent with current evidence based clinical care. > Maintaining and protecting confidentiality and privacy for consumers, their families and carers by complying with <ul style="list-style-type: none"> ○ Freedom of information Act ○ Australian Standards for Medical Records ○ Code of Fair Information Practice ○ National Quality and Safety Standards and National Mental Health Standards > Understanding and complying with Delegations of Authority
Ensures services are delivered in a culturally sensitive manner.	<ul style="list-style-type: none"> > Promoting access and equity of services for people from culturally and linguistically diverse background. > Providing services that are culturally sensitive to the needs of people and enable them to make decisions concerning their mental health.

<p>Contributes towards the provision of a healthy, safe and equitable working environment by adhering to the principles and standards of Equal Employment Opportunity Legislation.</p>	<ul style="list-style-type: none"> > Ensures employees are recruited, selected, trained, transferred and promoted and solely on the basis of merit without regard to age, marital status, physical disability, intellectual impairment, pregnancy, race, sex or sexuality. > Ensures all employees in the workplace are treated in a fair and equitable manner. > Identifies and eliminates discrimination, bullying and harassment in the workplace.
<p>Ensures that staff and other persons in their work area are safe from risks to health and safety by:</p>	<ul style="list-style-type: none"> > Carrying out responsibilities as detailed in organisational occupational health, safety and injury management [OHS&IM] policies and procedures. > Implementing and monitoring relevant OHS&IM policies and procedures within their work area. > Identifying hazards, assessing risks and implementing, monitoring and maintaining hazard control measures in consultation with staff and relevant committees. > Participating in OHS&IM planning. > Providing staff with the necessary information, instruction, training and supervision to effectively and safely carry out their work. > Maintaining relevant OHS&IM documentation; and > Consulting with health and safety representatives, committees and staff on changes to be workplace, which have the potential to impact on health and safety

Knowledge, Skills and Experience

ESSENTIAL MINIMUM REQUIREMENTS

Educational/Vocational Qualifications

- > Registered as a Nurse with the Nursing & Midwifery Board of Australia and holds a current practising certificate.
- > Hold a qualification in mental health nursing equivalent to a Graduate Diploma in Mental Health Nursing.

Personal Abilities/Aptitudes/Skills:

- > Effective leadership skills including highly developed skills in communication, problem solving, conflict resolution and negotiation.
- > Ability to work effectively within a multidisciplinary team.
- > Ability to prioritise workload and meet set timelines, whilst working under minimal supervision.
- > Ability to be creative, innovative and flexible when approaching issues within the health care setting.
- > Demonstrated ability in the facilitation of change management.
- > Demonstrated ability to foster a workplace environment that develops staff potential.
- > Demonstrated commitment to consumer and carer participation.
- > Computer literacy in the current nursing and clinical information systems e.g. CBIS, EPAS, OACIS.

Experience

- > Demonstrated competence in the care of individuals with complex mental health needs.
- > Experience in coordinating the work of other nurses.
- > Experience in the supervision of student nurses, enrolled nurses and less experienced registered nurses.

Knowledge

- > Understanding of theories underpinning mental health nursing practice
- > Understanding of the Australian Nursing and Midwifery Council [ANMC] National Competencies for the Registered and Enrolled Nurse in Recommended Domains.
- > Knowledge and understanding of the ANMC Codes of Professional Conduct for Nurses in Australia and the Code of Ethics for the South Australian Public Sector.
- > Knowledge and understanding of legislative responsibilities for OHS&W, Workers Compensation and Rehabilitation and Equal Opportunity.
- > Knowledge of quality improvement systems as applied to a healthcare setting.
- > Knowledge of contemporary mental health nursing and health care issues.
- > Knowledge of community support services and referral processes.
- > Knowledge of National Mental Health Strategy/ Policy/ Plan.
- > Knowledge of National Safety and Quality Standards and National Mental Health Standards.
- > Knowledge of the recovery framework.
- > Knowledge and understanding of relevant legislation

DESIRABLE CHARACTERISTICS

Educational/Vocational Qualifications

- > Tertiary qualifications in nursing or human services related discipline
- > Post Graduate qualifications relevant to the practice setting

Personal Abilities/Aptitudes/Skills:

- > Ability to work within a team framework that fosters an environment that develops staff potential
- > Skills in using computers and software relevant to the area of practice
- > Ability to analyse data

Experience

- > Experience in a broad range of mental health clinical settings.
- > Experience in supervisory roles in a clinical setting.
- > Experience in management and leadership roles

Knowledge

- > Knowledge of the South Australian public health system.
- > Knowledge of contemporary professional nursing issues.
- > Knowledge of research methodology and aspects of community orientated care.
- > Breadth and depth of knowledge base is sufficient to enable to act in RN3 NUM role as required.

Organisational Context

Organisational Overview:

Our mission at SA Health is to lead and deliver a comprehensive and sustainable health system that aims to ensure healthier, longer and better lives for all South Australians. We will achieve our objectives by strengthening primary health care, enhancing hospital care, reforming mental health care and improving the health of Aboriginal people.

SA Health is committed to a health system that produces positive health outcomes by focusing on health promotion, illness prevention and early intervention. We will work with other government agencies and the community to address the environmental, socioeconomic, biological and behavioural determinants of health, and to achieve equitable health outcomes for all South Australians

Our Legal Entities:

SA Health is the brand name for the health portfolio of services and agencies responsible to the Minister for Health and Wellbeing. The Department for Health and Wellbeing is an administrative unit under the Public Sector Act 2009.

The legal entities include but are not limited to Central Adelaide Local Health Network Inc., Northern Adelaide Local Health Network Inc., Southern Adelaide Local Health Network Inc., Women's and Children's Health Network Inc., Country Health SA Local Health Network Inc. and SA Ambulance Service Inc.

SA Health Challenges:

The health system is facing the challenges of an ageing population, increased incidence of chronic disease, workforce shortages, and ageing infrastructure. The SA Health Care Plan has been developed to meet these challenges and ensure South Australian's have access to the best available health care in hospitals, health care centres and through GPs and other providers.

Central Adelaide Local Health Network:

CALHN is one of five Local Health Networks (LHNs) in South Australia established in July 2011. CALHN is responsible for the following health services:

- Royal Adelaide Hospital (RAH)
- The Queen Elizabeth Hospital (TQEH)
- Hampstead Rehabilitation Centre (HRC)
- St Margaret's Rehabilitation Hospital (SMRH)
- Glenside Health Service (GHS) Psychiatric Intensive Care Unit; Inpatient Rehabilitation Services and Acute beds only
- Adelaide Dental Hospital (ADH).

CALHN also has governance over numerous community mental health and primary health services including Prison Health Service, SA Dental Service and DonateLife SA. Of note also is governance of the Statewide Clinical Support Services (SCSS) including Imaging, Pathology and Pharmacy, responsibility of which has vacillated between CALHN and DHW over the past few years.

CALHN is one of three metropolitan LHNs and its core population is approximately 390,000 people. CALHN also provides services to patients from other SA networks, rural and remote areas, the Northern Territory, NSW (Broken Hill) and western parts of Victoria. These services usually relate to complex services such as head and neck cancer, radiation therapy, cardiac surgery, spinal surgery or rehabilitation.

CALHN's purpose is to deliver quality and sustainable healthcare. While the delivery of high quality patient care is our number one priority, we face a significant challenge in achieving financial sustainability. A quality-assured financial recovery plan has been developed to meet these challenges. Through effective leadership and change management, the plan which is applicable to all Directorates and departments, will be implemented over the next three years.

Division/ Department:

The CALHN MHD provides comprehensive inpatient and community based mental health care to people living within the CALHN catchment area. Services are located in the two general hospitals, at Glenside Health Services and at a range of community sites. Services are available for people from 16 years. The directorate partners with multiple government and non-government services in the coordination of treatment and support services. The service is multidisciplinary and employs a range of medical, nursing, allied health and lived experience workers. The service is committed to the genuine engagement of consumers and carers as partners in service delivery.

Values

Central Adelaide Local Health Network Values

Our shared values confirm our common mission by promoting an organisational climate where the patient's needs are put first and where the teamwork and professionalism of our workforce help us to attract and retain the best staff. These values guide our decisions and actions.

Patient Centred:	Our patients are the reason we are here and we will provide the best service to our patients and customers
Team Work:	We value each other and work as a team to provide the best care for our patients
Respect:	We respect each other, our patients and their families by recognising different backgrounds and choices, and acknowledging that they have the right to our services
Professionalism:	We recognise that staff come from varied professional and work backgrounds and that our desire to care for patients unites our professional approach to practice

Code of Ethics

The *Code of Ethics for the South Australian Public Sector* provides an ethical framework for the public sector and applies to all public service employees:

- Democratic Values - Helping the government, under the law to serve the people of South Australia.
- Service, Respect and Courtesy - Serving the people of South Australia.
- Honesty and Integrity- Acting at all times in such a way as to uphold the public trust.
- Accountability- Holding ourselves accountable for everything we do.
- Professional Conduct Standards- Exhibiting the highest standards of professional conduct.

The Code recognises that some public sector employees are also bound by codes of conduct relevant to their profession.

Approvals

Role Description Approval

I acknowledge that the role I currently occupy has the delegated authority to authorise this document.

Name:

Role Title:

Signature:

Date:

Role Acceptance

Incumbent Acceptance

I have read and understand the responsibilities associated with role, the role and organisational context and the values of SA Health as described within this document.

Name:

Signature:

Date: